Sign in using your user ID
Password
View Plan Summary

i need health care

1. View my plan summary
2. Check benefits
3. Find a provider
4. Find a pharmacy
5. Check drug coverage
6. Ask the pharmacist
7. NurseHelp 24/7

i've had care

1. Check claim status
2. Reconcile claims and bills
3. Download forms
4. File a grievance

keep me healthy

1. Healthy lifestyle rewards
   Find tools and support to help you adopt, maintain, and track healthy lifestyle habits.
2. Health programs
   Get information and strategies for living with health conditions; read our Health Update newsletter and more.
3. Alternative care discounts
   Learn about discounts for alternative care such as chiropractic, acupuncture, and massage therapy.
Click on change personal physician.
# Change Personal Physician

You may change a Personal Physician, designated Medical Group or IPA for yourself or a dependent who is 18 or older, please Contact Us.

<table>
<thead>
<tr>
<th>Member Name</th>
<th>Personal Physician</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heidi</td>
<td>ANN PRIEST</td>
</tr>
<tr>
<td>Emily</td>
<td>ANN PRIEST</td>
</tr>
<tr>
<td>Garst</td>
<td>ANN PRIEST</td>
</tr>
</tbody>
</table>

Your request to change a Personal Physician, designated Medical Group or IPA will take effect on the first day of the following month. For example, if you submit a request on January 20, the change will take effect on February 1.

This change may affect referrals you obtained from your previous Personal Physician, designated Medical Group or IPA. In addition, any specialty or hospital care you are receiving may need to be transitioned to your new Personal Physician, designated Medical Group or IPA. Please contact your new Personal Physician who will make arrangements to transition your care.

If your new Personal Physician, designated Medical Group or IPA is not shown here after the timeframe noted above, please Contact Us.

CANCEL
Answer a few quick questions.

Step 1 of 4: Answer Questions

Please answer the following questions to determine if you can submit your request online:

* For this particular request, is the member currently in a hospital or other healthcare facility?
  - Yes
  - No

* Has the member seen a doctor or other healthcare provider within the past 30 days for anything other than a routine checkup?
  - Yes
  - No

* Does the member have any scheduled medical appointments or treatments?
  - Yes
  - No

* Is the member currently in the third trimester of pregnancy?
  - Yes
  - No
Search by doctor type. You also can change the location to search by. It will default on your home address.
The system will pause to search for a doctor.
The doctors that match your criteria will come up. Once you find a doctor click on select.
Confirm your doctor change by clicking continue.

Confirm that our tool is a trusted site and click yes.
Confirm selection and enter in phone number.
Confirmation of your change!

Thank you. Your request is in process.

What's Next?
- In a few minutes you'll receive an email acknowledging of your request.
- If we cannot accommodate your request to change a Personal Physician, designated Medical Group or IPA, we will contact you by email.
- Your new Personal Physician will become effective as of the 1st of next month, at which point the information on this website will be updated to reflect your change and new Blue Shield ID cards will be mailed out.
- This change may affect referrals you obtained from your previous Personal Physician, designated Medical Group or IPA. In addition, any specialty or hospital care you are receiving may need to be transitioned to your new Personal Physician, designated Medical Group or IPA. Please contact your new Personal Physician who will make arrangements to transition your care.
- If you will be a new patient with this physician, we suggest you make an appointment with this physician at your earliest convenience to establish yourself as a patient.

For Your Records
To protect your privacy we will not include a copy of your request in the email. To keep a record of this request, print this page.

Current Physician: ANN PRIEST

New Physician: Angelo J Nizzano, MD

New Physician's provider number: IPA0005D6

New Medical Group (or IPA): Hill Physicians Med Group Sacramento

Return to Plan Summary