

USSC UNDERGRADUATE STUDENT SUCCESS & SERVICE CENTER

Our center provides services that support and promote student success. We assist students from admission to graduation, support their academic growth, and engage them as lifetime members of the college learning community. Our services and programs support students' smooth transition into college, their transformation into owners of their academic careers, and promotes professional development.

Student Learning Outcomes

Students will gain knowledge of:

Major curriculum and course selection:

- ► The value of the major curriculum and understand course prerequisites and sequencing
- ► Major program requirements and display the ability to select courses each term to progress towards fulfillment of their educational plans
- ▶ Campus resources and services and how they can be used to assist them in achieving their academic, personal, and career goals.

Policies and resources:

- ► CSUEB and CBE academic policies and procedures and how they impact their educational progress
- ► Their Degree Audit Report (DAR) and all other technological resources to assist in their educational planning and course registration

Commencement and graduation:

► How and when to initiate the degree conferral process, Commencement, and the degree award process

Student Responsibilities

Students are expected to:

Actively participate in the advising process:

- ▶ Display respect for their advisor and have a positive attitude toward the advising process
- ► Come to advising appointments prepared to assume responsibility for degree planning
- ➤ Clarify personal values and goals and provide advisor with accurate information regarding academic interests and abilities
- ➤ Seek to become acquainted with the academic structure of CSUEB and CBE
- ➤ Become knowledgeable about academic programs, policies, and procedures and utilize available resources and services

Take ownership of their education:

- ► Ask questions if they do not understand an issue or have a specific concern
- ► Keep a personal record of their progress toward meeting academic goals
- Accept responsibility for decisions and actions (or inactions) that affect educational progress and goals

Contact Us

Valley Business Technology Center, Room 129

Appointments: www.csueastbay.edu/cbeadvising

Email: cbe_ssc@csueastbay.edu

Advisor chat, student forms, & resources:

www.csueastbay.edu/cbesuccess

Office Hours: Monday - Friday 8:00 a.m. to 5:00 p.m.

Academic Advisors:

Shabana Ali

Destiny Effiong-Harris

Whitney Fraleigh

Kristen Paule

Administrative Support:

Lucy Lombera Rebecca Sierra

Director:

Jennifer Aure

Follow Us:



@cbessc



cbesso

AACE Academic Advising and Career Education

For help with major exploration, G.E. and graduation requirements, and career advising:

Location: SA 2300

Web: www.csueastbay.edu/aace

Phone: (510) 885-3621 Email: aace@csueastbay.edu

SCAA Student Center for Academic Achievement

For free services in writing, math, statistics,

and e-tutoring in other subjects:

Location: Library Upper Mall

Web: www.csueastbay.edu/scaa

Phone: (510) 885-3674
Email: scaa@csueastbay.edu

SHCS Student Health & Counseling Services

For medical services, counseling and psychiatry, and health education:

Location: SHCS 1000

Web: www.csueastbay.edu/shcs

Phone: (510) 885-3735

Email: shcs@csueastbay.edu