1. SELF-STUDY (about 1 page)

A. Five-year Review Planning Goals

Program Improvement Plan

The School Psychology and School Counseling programs are two of the graduate credentialing programs within the Department of Educational Psychology’s MS in Counseling. These two programs, which we refer to as our Pupil Personnel Services (PPS) Cluster, have distinct national model trainings and profession-specific service learning requirements in public schools. Both programs rigorously combine theory, counseling, and practice. The programs share a multidisciplinary, school-based core curriculum in Counseling Psychology. This report will highlight evidence of student learning relevant to University ILO: Thinking and Reasoning (PLO Critical Thinking) and ILO Collaboration (PLO Consultation/Collaboration).

For purposes of state accreditation, California Commission on Teacher Credentialing (CTC), these two programs, like all programs in our preschool to high school graduation (PreK-12) Professional Education Unit, define goals/objectives biennially. Data are gathered every year. Every other year is an “Analytic Year,” in which two years of data are analyzed to determine Unit and Program improvement goals/objectives. The alternate year is an “Implementation Year,” in which program modifications are completed to meet the goals/objectives.

The School Counseling and School Psychology programs follow a 2-year cycle of program planning in accordance with the CTC. Our programs align CTC standards with program curriculum, student learning outcomes, and program improvement plans via a Biennial Report. This past spring 2018 both programs successfully passed a CTC evaluative visit in CEAS. CTC reviewed all program data and student learning outcomes. Further, the School Psychology Program follows the national accreditation requirements of the National Association of School Psychologists (NASP). During the 2016-2017 academic year this program was awarded full accreditation for five years by NASP.
B. Five-year Review Planning Goals Progress

The following are key points of progress in the programs’ Cluster Improvement Plan.

**School Counseling:**

Goal 1: Evaluate student learning proficiency through PRAXIS School Counseling and Guidance Exam (0420). The exam is aligned with the American School Counseling Association (ASCA) National Model. A score of 156 passes. Passing scores indicate strong professional development and content knowledge.

Goal 2: Evaluate students’ professional knowledge and skill in School Counseling through a Professional Practice Portfolio. School Counselors completed a professional collection of their best work in schools. Their service description, self-evaluation, and reflection provide important assessment evidence of the impact of their work.

**Data Source (how were results of changes measured?):**

- **Data Sources:**
  1. 2018 School Counseling Professional Portfolio
  2. 2018 PRAXIS II Exam data in School Counseling

**Summary of Achievement (were objectives met?)**

The objectives were met.

1. In the 2017-2018 school year, 10 School Counseling candidates took the PRAXIS with a mean scored of 175; the group range was 163-182. 100% passed the exam, indicating very strong content-specific knowledge in School Counseling and Critical Thinking Skills.

2. A review of Professional Portfolios indicate that all 10 candidates demonstrated knowledge and skill required for recommendation for the School Counseling Credential in California.

**Changes implemented:**

Field-based School Counseling Supervisors evaluate students’ skill performance each quarter. The program changed from paper-and-pencil evaluations to online evaluations for the first time in Fall 2017 to increase efficiency of data collection and to allow for comparison of students’ skills (Portfolio), knowledge (PRAXIS exam), and practice (Field Supervisor Evaluation).
School Psychology:

Goal 1: School Psychology Credential Objective 1.1

CTC Program Standard: School Psychology Specialization Standard 21, Wellness Promotion, Crisis Intervention and Counseling

Evaluate the impact of School Psychology Intern (3rd-year) service learning, professional work in public schools via Professional Practice Portfolio (PPP) Case Studies. These case studies included assignments in which Intern School Psychologist demonstrated skill to evaluate effect size (degree of impact) of interventions in school settings. The overall objective is to improve skill in, and candidate documentation of, critical thinking and evaluation of the impact of school-based services.

Goal 2: Evaluate student learning proficiency through the PRAXIS II Examination in School Psychology. The exam is aligned with the National Association of School Psychologists’ (NASP) National Model. Passing score aligned with standard set in states that require the PRAXIS II for credentialing or licensing: a score of 147 passes.

Changes implemented:

The Problem Solving Model was integrated into all direct and foundational service competence domain areas (i.e., Data-Based Decision Making, Consultation, Academic Intervention, and Social-Emotional Intervention). This means that Interns now demonstrated the way they understood the essential challenges of cases, collected data to understand the problem situation, determined Best Practiced approaches, and evaluated the impact of services. Interns initiated school-wide reviews of existing mental health programs, collected data based on archival information and surveys, introduced mental health/social-emotional curriculum or school-wide practices, evaluated impact of interventions and services, and presented findings to school stakeholders (e.g., teachers, parent, and administrators). Thus, candidates demonstrated strong Collaboration skills.

Data Source (how were results of changes measured?):

1. 2018 School Psychology Professional Practice Portfolio
2. 2018 PRAXIS II Exam data in School Psychology

Summary of Achievement (were objectives met?)

The objectives were met.

1. Professional Practice Portfolio in School Psychology

In 2017-18 the School Psychology faculty continued to evaluate candidates’ Critical Thinking skills by measuring how they measured the impact of their work and implementing a Problem Solving Model into their Portfolio cases.

The 3rd-year Intern performance data indicated that mean scores (1-4 rating, 1= lowest and 4= highest) for each of the 10 NASP Skill Domains were 3.0 and above, indicating competency met. The means for the 10 measured domains ranged from 3.04 (Data-Based Decision Making) to
2. Praxis Exam in School Psychology

In the 2017-2018 school year, all 14 School Psychology candidates 100% passed this rigorous national exam, indicating very strong content-specific knowledge in School Psychology. Their mean score was 173 with a group range was 152-181. It should be noted that this exam is calibrated on professionals already working in the field of School Psychology. Thus, our students have demonstrated strong Critical Thinking and content readiness for the profession.

C. Program Changes and Needs

Needs

Dr. Jack Davis, School Psychology faculty member, plans to enter the Faculty Early Retirement Program (FERP) in June of 2020. Therefore, a new, tenure-track Coordinator/Professor position will be essential in maintaining the national recognition of the School Psychology Program. The School Psychology Program at CSUEB is the only program nationally accredited by the National Association of School Psychology (NASP) in the Bay Area. It is essential to maintain the faculty ratio of three professors to continue this national distinction. Additionally, the program will be continuously collecting data, analyzing assessment results, and documenting NASP accreditation. The program will require continued support time and resources for the Coordinator and a faculty member to continue national accreditation.
A. Program Student Learning Outcomes

The School Counseling program follows California Association of School Counselors (CASC) standards and CTC accreditation guidelines and standards in evaluating student learning outcomes. The School Psychology program follows National Association of School Psychologists (NASP) accreditation guidelines and standards in evaluating student learning outcomes.

<table>
<thead>
<tr>
<th>Institutional Learning Outcomes</th>
<th>PLO 1</th>
<th>PLO 2</th>
<th>Course #</th>
<th>Fall</th>
<th>Spring</th>
<th>Assignment/Assessment</th>
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<td>Critical Thinking</td>
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<td></td>
<td>School Psychology EPSY 693C</td>
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<td></td>
<td>K-12, School-based Individual, student Project- Data Based Decision Making</td>
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<td>Quantitative Reasoning</td>
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<td>A EPSY 693C Portfolio Capstone</td>
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<td>School Counseling EPSY 665 Leadership, Advocacy, Wellness</td>
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<td>K-12, School-based archival data collection project</td>
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<td>Communication</td>
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<tr>
<td>Written Communication</td>
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<td>Oral Communication</td>
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<td>Information Literacy</td>
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<td>School Psychology EPSY 693C Portfolio Capstone</td>
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<td>K-12, School-based, Professional Practice Portfolio Individual Project Diversity &amp; Development Intensive Case Study</td>
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<td>Social Justice</td>
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<td>School Counseling EPSY 695 Practicum</td>
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<td>K-12, School-based case study</td>
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<td>Collaboration</td>
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<tr>
<td>Collaboration and Teamwork</td>
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</table>

Created 5/2013
B. Program Student Learning Outcome(s) Assessed

**School Counseling - Based on the National School Counseling Model, American Association of School Counselors (ASCA)**

1. Program Orientation
2. Program Development: Academic Development
3. Program Development: Career Development
4. Program Development: Personal/Social Development
5. Leadership
6. Advocacy
7. Learning/Achievement
8. Individual Counseling
9. Group Counseling
10. Collaboration, Teaming, Coordination
11. Prevention Education
12. Program Evaluation

**School Psychology - Based on the National School Psychology Model, National Association of School Psychologists (NASP)**

1. Data-Based Decision Making
2. Consultation/Collaboration
3. Interventions to Develop Academic Skills
4. Interventions to Develop Social and Life Skills
5. Diversity in Development and Learning
6. School Systems and Climate
7. Preventive and Responsive Services
8. Family-School Collaboration
9. Research, Program Evaluation
10. Legal, Ethical, & Professional Practice
C. Summary of Assessment Process

School Counseling

The Professional Practice Portfolio (PPP) is the culminating assignment for second-year school counselors-in-training. Candidates must document and demonstrate CASC and CTC Standards that are placed in an e-portfolio as part of a formative process involving models from previous graduates, peer review, and a summative evaluation using a 4-point rubric of each of the 12 CTC standards.

School Psychology

The Professional Portfolio is the culminating, year-long assignment for Interns during the Internship. Candidates must demonstrate NASP Training Standard skills to receive a recommendation for credentialing. The 2017-2018 year marked the fifth year of implementation of a comprehensive Case Study Portfolio. Interns completed a school-wide, evidence-based project as well as academic and social emotional intervention projects that required measurement of intervention effect size. Thus, this was the second group to demonstrate professional action research in the Professional Portfolio.

The following is the range of evaluative ratings Program Faculty apply to each of the 10 Program Learning Outcomes, based on National Association of School Psychology (NASP) 2010 Training Standards
1: Competence Not Met
2: Competence Developing, Not Met
3: Competence Met
4: Competence Strongly Met (Above Expectations)

D. Summary of Assessment Results

Second-year School Counseling candidates demonstrate competency in the CTC standards. PRAXIS exam data indicate that all candidates demonstrated knowledge competence when their scores are compared with a national sample of professionals in the field.

The Professional Practice Portfolio (PPP) provides the candidates with a platform to share evidence of their professional growth and impact they have in the two schools where they have been placed during their two years within the program; normally, one placement is in middle school for 450 hours and one is in high school for 450 hours. The PPP Standards and rubric are tied directly to the CTC Standards. Candidates develop an electronic igoogle portfolio. Ongoing research in collaboration with the CSUEB technology librarian shows candidates see the igoogle portfolio as a powerful instrument for them to show potential employers as evidence of impact and positive practice.

In summary, the aggregate School Counseling cohort data suggest that candidates showed proficient skills, knowledge, dispositions, aptitudes, and readiness for beginning School Counseling service, respectively.

Created 5/2013
Third-year School Psychology graduate Interns complete a 1200 hour, nationally-recognized Internship providing assessment, teacher consultation, school-wide mental health intervention and planning, and individual counseling services. They completed a rigorous Professional Portfolio highlighting their professional practice and demonstrated strong skill and knowledge consistent with NASP 2010 Training, revised in fall 2016. All students passed Portfolio evaluation and demonstrated competence-level learning in each of the 10 key Program Learning Outcome areas! (100% showing competency).

All School Psychology Interns also demonstrated nationally recognized levels of specialized knowledge in school psychology via the professional PRAXIS II examination. One hundred percent of the Interns successfully passed the exam in 2018 (14 students). These results suggest that graduates complete the program with content knowledge expected of highly qualified professionals already practicing in the field.

In summary, the aggregate School Psychology cohort data suggest that candidates showed proficient skills, knowledge, dispositions, aptitudes, and readiness for Internship and beginning School Psychology service, respectively.

### 3. STATISTICAL DATA

Demographic Data for Graduate Candidates in School Psychology

<table>
<thead>
<tr>
<th>Number of Candidates</th>
<th>Number of Completers/ Graduates (Year 3) (2017)</th>
<th>Number of Candidates</th>
<th>Number of Completers/ Graduates (Year 3) (2018)</th>
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<td>Entry Year 2015:</td>
<td>14</td>
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Demographic Data for Graduate Candidates in School Counseling

<table>
<thead>
<tr>
<th>Number of Candidates</th>
<th>Number of Completers/ Graduates (2017)</th>
<th>Number of Candidates</th>
<th>Number of Completers/ Graduates (2018)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entry Year 2015:</td>
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<td>Entry Year 2016:</td>
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</table>
Evaluation of Student Learning Outcomes for School Counseling Graduates

**School Counseling Program**
Praxis Score Grid Spring 2018, Year 2

\[ N = 10 \]

<table>
<thead>
<tr>
<th>Student</th>
<th>Score</th>
<th>Passed &gt;156</th>
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<tbody>
<tr>
<td>1</td>
<td>181</td>
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<tr>
<td>2</td>
<td>173</td>
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<tr>
<td>3</td>
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<td>5</td>
<td>177</td>
<td>Yes</td>
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<td>6</td>
<td>175</td>
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<td>7</td>
<td>174</td>
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<td>8</td>
<td>171</td>
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<td>9</td>
<td>163</td>
<td>Yes</td>
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<tr>
<td>10</td>
<td>178</td>
<td>Yes</td>
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</tbody>
</table>

Group Mean 175
Group Range 163-182

National Average Performance Range 162-177
Possible Range 100-200
### Evaluation of Student Learning Outcomes for School Psychology Graduates

**School Psychology Program**  
**Professional Practice Portfolio Evaluation, Year 3**

**Spring 2018**  

<table>
<thead>
<tr>
<th>NASP 2010 Standards Areas Assessed</th>
<th>Mean (n=11) Range 1-4 (Standard Deviation)</th>
<th>Percentage of Learners Demonstrating Competency (Scores of 3 or above)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Data-Based Decision Making</td>
<td>3.04 (.16)</td>
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</tr>
<tr>
<td>2 Consultation/ Collaboration</td>
<td>3.29 (.37)</td>
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<tr>
<td>3 Interventions to Develop Academic Skills</td>
<td>3.23 (.41)</td>
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<tr>
<td>4 Interventions to Develop Social and Life Skills</td>
<td>3.23 (.31)</td>
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<tr>
<td>5 School-Wide Practices to Promote Learning</td>
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<td>6 Preventive and Responsive Services</td>
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<td>7 Family-School Collaboration</td>
<td>3.48 (.41)</td>
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<td>8 Diversity in Development and Learning</td>
<td>3.39 (.42)</td>
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<td>9 Research, Program Evaluation</td>
<td>3.30 (.31)</td>
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<td>10 Legal, Ethical, &amp; Professional Practice</td>
<td>3.31 (.29)</td>
<td>100</td>
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</tbody>
</table>

The above means are aggregate Domain Scores for each of the 2010 NASP Training Skill Areas.

1: Competence Not Met  
2: Competence Developing, Not Met  
3: Competence Met  
4: Competence Strongly Met (Above Expectations)

Overall Average: 3.34
School Psychology Program  
Praxis II Examination, Year 3  
Spring 2018  

| Student | Professional Practice | Direct/Indirect Services | Systems-Level Services | Foundations of School Psych Service Delivery | TOTAL SCORE  
(Passing Score is 147) |
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<td>(Average Performance Range: 19-22)</td>
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14 Students. 100% Passing. Total Passing Score is 147.

PRAXIS II Information available at:  
<https://www.ets.org/praxis/nasp/requirements>