

Information Technology Advisory Committee

Minutes Monday March 2, 2015

Members Present: Borre Ulrichsen, Michael Hedrick, Ian Pollock, Eric Neumann, Jessica Weiss, Jiansheng Guo, Roger Wen, Joshua Kerr, James Mitchell

Guests: David Corral

The meeting was called to order at 12:05

1) Introductions

2) The committee elected Joshua Kerr as Chair of the Committee and Jim Mitchell as secretary (Mike Hedrick took minutes for first meeting and Jim will take minutes for the remainder of the meetings this year).

3) Approval of agenda – Approved

4) Approval of minutes from 5/19/14 – Approved

Reports

Report of the CIO

- Two weeks ago new dashboards for data warehouse went live. Will improve admissions and financial aid services needs for data and reporting.
- Rolled out new scholarship application process located on Financial Aid webpage
- New room scheduling system – one platform with all information
- A new MyCSUEB is forthcoming

It was suggested that the committee invite Angela Schneider to discuss advising issues.

5) Business Items

a) Expansion of Google Apps.

Discussion of expansion of Google Apps to include Hangouts, YouTube, Classroom and other apps not currently available. We currently have a core Google suite for Higher Education which provides more privacy protection than the normal protection, but expansion of other apps would mean giving up some privacy protection. Google is resistant to keeping privacy levels for additional apps at the same level that we currently have. The committee will examine available apps and investigate FERPA considerations with respect to new apps and some loss of privacy protection.

B) IT Updates

i) Stabilization of Blackboard environment. David Corral reported on Blackboard stabilization and noted there were no shutdowns in the month of February after several shutdowns in Fall quarter. IT found bugs in applications ~~and~~ which were fixed.

| Additional hardware was also added to the system. IT will put in permanent fixes to the system by Spring quarter.

ii) East Bay Mobile App demonstration. David Corral demonstrated the new CSUEB mobile app that is now available on Apple and Android platforms. The new app contains a variety of schedules, contact information including emergency phone numbers and other features for the CSUEB community.

6) Adjournment. The meeting was adjourned at 1:30 pm.

Respectfully submitted,

Michael Hedrick, Acting Secretary