

ITAC Minutes
2/5/2018

Attendees: Hongwei Du, Jiansheng Guo, Jake Hornsby, Rita Liberti, Roger Wen, Jessica Weird, James Mitchell, Andrew Carlos (Chair)

Agenda: Mitchell/Liberti/passed
Minutes: Mitchell/Guo/Passed

Update from Chair:

- Various resolutions about clickers have been passed on sister CSU campuses.
- Action item: Chair will draft a resolution regarding the use of clickers and forward to ExCom.

Update from CIO:

- Chipping away at various projects throughout the campus.
- CRM project is on track, called Compass.
 - Recently purchased all the tools needed to make sure the project is a success.
 - Digitizing system will increase efficiency
- Looking into hardware support in the future
 - Labs will be updated to Windows 10
 - 1-to-1 with chromebooks

Accessibility:

- Captioning video may take too long/too costly to allow for fully accessible videos
- Alternatives were discussed, such as YouTube auto caption, Panopto
- Action Item: Chair will draft memo recommending funding to turn on auto caption option in Panopto, developing a workshop with Online Campus/Faculty Development on accessible videos in the Spring

Software Licenses:

- Eric Neumann no longer working with the team around software licenses
- There is a need to update the listings available online, as they are outdated and inaccurate about licenses available on campus.

ServiceNow:

- Twinki Mistry is now working with the team on ServiceNow and is aware of messaging around the system
- Let college partner know of any issues and will escalate to the appropriate team