

Installing Bay Cloud VMware Horizon Client for Windows

Bay Cloud VMware Horizon Client software allows connection to a virtual desktop image. This guide provides information about installing and using VMware Horizon Client software on a Microsoft Windows system.

System Requirements for Windows Clients

You can install Horizon Client for Windows on PCs or laptops that use a supported Microsoft Windows operating system.

For Horizon Client 4.0, the following operating systems are supported.

OS	Version	SP	Edition
Windows 10	32- or 64-bit	N/A	Home, Pro, Enterprise, and IoT (Internet of Things) Enterprise
Windows 8 or 8.1	32- or 64-bit	None or Update 2	Pro, Enterprise, and Industry Embedded
Windows 7	32- or 64-bit	SP1	Home, Enterprise, Professional, and Ultimate
Windows 2012 Server	64-bit	SP2	

- For Horizon Client 3.3 and 3.4, the following operating systems are supported.

OS	Version	SP	Edition
Windows 8 or 8.1	32- or 64-bit	None or Update	Pro and Enterprise
Windows 7	32- or 64-bit	SP1	Home, Enterprise, Professional, and Ultimate

- For Horizon Client 3.0, 3.1, and 3.2 the following operating systems are supported.

OS	Version	SP	Edition
Windows 8 or 8.1	32- or 64-bit	None or Update	Pro - Desktop and Enterprise - Desktop
Windows 7	32- or 64-bit	None or SP1	Home, Enterprise, Professional/Business, and Ultimate
Windows XP	32-bit	SP3	Home and Professional
Windows Vista	32-bit	SP1 or SP2	Home, Enterprise, Professional/Business, and Ultimate

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- 1) Log in to the Windows system as a user with administrator privileges.
- 2) Download the installer file. Launch a web browser to the following URL: [view.csueastbay.edu](https://my.vmware.com/web/vmware/details?downloadGroup=CART16Q3_WIN32_420&productId=578&rPId=12828) OR For 32-bit Windows:
https://my.vmware.com/web/vmware/details?downloadGroup=CART16Q3_WIN32_420&productId=578&rPId=12828

For 64-bit Windows:

https://my.vmware.com/web/vmware/details?downloadGroup=CART16Q3_WIN64_420&productId=578&rPId=12828

- 3) To start the Horizon Client installation program, double-click the installer file (ex. VMware-Horizon-Client-x86-4.2.0-4336726.exe) Follow the prompts to install the components you want (Default settings are all you need).

Important- **DO NOT SELECT IPv6** we are not using this.

The VMware Horizon Client service is installed on the Windows client computer. Start Horizon Client and verify you can log in to the correct virtual desktop. Must use valid [NetID](#) credentials for login.

Video Instructions For Windows [IE/Chrome User]

<https://www.youtube.com/watch?v=XkyUDmN8Xbk>

Video Instructions For Windows [IE/Firefox User]

<https://www.youtube.com/watch?v=-6094VpWwI0>

Video Instructions For Mac

https://www.youtube.com/watch?v=GfDJ_LZJabM