Requirements:
- Make sure the Hyland Web ActiveX Controls are installed (EMS)

Instructions for Internet Explorer 11 on Windows

1) Open Internet Options in Internet Explorer (NOT EDGE)

2) In the Privacy Tab, in the Settings section, click SITES
3) Allow the https://images.csueastbay.edu website.
4) In the Privacy Tab, in the Pop-up Blocker section, Click SETTINGS
5) Add https://images.csueastbay.edu to allowed list for the Popup Blocker.
6) In the Security Tab, Click on Trusted Sites then Click the SITES button

7) Add https://images.csueastbay.edu to allowed websites
8) Verify that everything is working by going to [https://images.csueastbay.edu/AppNet/clientsetup.aspx](https://images.csueastbay.edu/AppNet/clientsetup.aspx) and Clicking the Begin Installation button. Everything should be green.
9) Open the Onbase website at https://images.csueastbay.edu/AppNet/Login.aspx