

## TELEPRACTICE SERVICES PRACTICES NOTIFICATION

The American Speech and Hearing Association (ASHA) defines telepractice (the act of providing Telehealth services) as "the application of telecommunications technology to delivery of professional services at a distance by linking clinician to client, or clinician to clinician, for assessment, intervention, and/or consultation."

During telepractice services, the client will receive speech language therapy services as recommended in their therapy plan, with modifications to fit the telepractice modality. The standard of care is the same whether the client is seen in-person or through telepractice. Clients will be notified immediately if it is determined that the use of telepractice is not appropriate.

There are risks and consequences from telepractice, including, but not limited to, the possibility, despite reasonable efforts on the part of the Rees Clinic that: the transmission of information could be disrupted or distorted by technical failures; the transmission of information could be interrupted by unauthorized persons; and/or any electronic storage of medical information could be accessed by unauthorized persons.

There are measures that you, as our client, can take to increase security including:

- Ensuring that you are using a computer in a private room/area with the door closed, and if possible, using some type of sound blocking device.
- Connecting to the internet directly with a cable rather than using a wi-fi connection, when possible.
- Making sure to turn the video interface platform off when the session is over.

Both clinicians and clients or caregivers of clients are responsible for (1) providing the necessary computer, telecommunications equipment and internet access for telepractice sessions, (2) computing information security, and (3) arranging a location with sufficient lighting and privacy that is free from distractions or intrusions.

Adult supervision or assistance is required for minor clients, and for adult clients who are not able to participate in telepractice without guided assistance.