AVAILABILITY, LOCATION, AND METHODS TO SUMMON LAW ENFORCEMENT ASSISTANCE

Enforcement and Arrest Authority
The California State University, East Bay Police Department is located at 25800 Carlos Bee Boulevard, Hayward, California, and provides police services 24 hours a day to our community. Police dispatch can be reached directly 24 hours a day by phone at 510-885-3791. The peace officers of California State University, East Bay have statewide police authority and jurisdiction per Penal Code 830.2 and Education Code 89560, and are vested with law enforcement powers and responsibilities, identical to the local police or sheriff departments in your home community.

Crime Reporting
The entire university community is strongly encouraged to report any and all known or suspected incidents of criminal activity on the campus to the University Police Department as soon as possible. When calling CSUEB University Police, always:

- Give your name, telephone number and location.
- Give clear and accurate information.
- Be prepared to supply suspect and vehicle description, and direction of travel.
- DON’T HANG UP! Follow the instructions of the dispatcher.

By Telephone Contact:
- Emergency: 9-1-1
- Hayward Campus, University Police: (510) 885-3791
- Concord Campus, University Police: (925) 602-6737
- Oakland Campus, Manager’s Office: (510) 208-7001

In Person Contact:
- Hayward Police Services at LI 1063, 25800 Carlos Bee Blvd, Hayward
- Concord Police Services at the main lobby of the facilities operations building at 4700 Ygnacio Valley Rd, Concord
- Oakland Center at 1000 Broadway #109, Oakland

Emergency Blue Light Call Stations
A 24-hour 9-1-1, button activated, emergency telephone system will put you in contact with emergency personnel for any emergency need.

SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Security of and Access to Campus Facilities
All campus facilities are key-accessed, and most are open daily for scheduled campus community use. Access to campus buildings is restricted during non-business hours. Campus buildings are opened on weekdays at approximately 7 a.m. and are secured by University Police at approximately 11 p.m.

Access to the Housing and Residential Life Complex is with key access only. Housing policy requires residents to ensure that all doors allowing access to residential buildings remain closed when not in use. Campus key
control and distribution is a function of Facilities Services. To provide for the security of campus facilities, the University Police enforces Educational Code 89031 & Housing Policies. Campus facility access may be revoked per Penal Code 626.

Security Considerations Used in Maintenance of Campus Facilities
Regular inspections and surveys of campus indoor/outdoor lighting, shrubbery and walkways are conducted. The University participates in Crime Prevention through Environmental Design concepts for planning and improvements on campus.

Special Event Safety Planning
Preparation for large events on campus involve the creation of Incident Action Plans according to the Standardized Emergency Management System and in collaboration with mutual aid agencies and contracted safety personnel.

New Student Orientations
University Police personnel provide personal safety tips and emergency contact information to new students on a regular basis. Students are informed of policies, crime reporting procedures, and safety programs.

New Employee Orientations
Throughout the year, University Police personnel present safety policies and procedures to new employees, in cooperation with the Human Resources department. Employees are informed of workplace violence, safety programs, and crime reporting procedures.

ACTIONS IN THE LAST 18 MONTHS TO INCREASE SAFETY
- The Parking Department was consolidated with the University Police Department (UPD) and increased the Student Service Officer staff to help with security checks, escorts, locking/unlocking buildings, etc.
- UPD added silent monitored alarms to key areas around campus where valuable items may be stored.
- UPD added security cameras to the 'Library Commons' for students who study late into the evening/early morning hours on campus.
- UPD staffed the Library Commons’ after-hours area to help deter criminal activity while students are studying.
- University Police has conducted safety and security training for the Facilities Development and Operations department, including Active Shooter training.
- UPD, Facilities Development and Operations (FDO) and Associated Students Inc., (ASI) performed a campus wide safety and security walkthrough (which included the Residence Hall Association (housing student government) to ensure that any broken/malfunctioning exterior lights are replaced and that any overgrown bushes (where people can hide) are trimmed back.
- The Housing department sent out periodic messages to residents in advance of large breaks in the academic year (Thanksgiving, Winter Break, Spring Break) to remind residents to lock their patio doors and to be aware that there are fewer people around during that time. Housing also gathered information from residents so that they have an accurate roster of who is expected to be around during the break. This roster is also shared with UPD.
- Student Conduct, Student Housing and RAW developed a “Choices” Educational Workshop for students involved in alcohol and marijuana related cases, focusing on education, harm-reduction, and bystander intervention.
• Athletics (240 attendees) and Greek Life students attended the “Hook Up” training, Sep. 20, 2018.
• Title IX, Student Conduct and Criminal Justice hosted a day-long event supporting National Crime Victims’ Rights Week involving speakers, a panel, and community resources.
• Facilities Development and Operations has conducted a review of the current campus key control policy.
• Facilities Development and Operations has ensured trees and bushes in key areas and paths are trimmed to improve safety and security.

CHANGES IN SAFETY PRECAUTIONS DURING THE NEXT 24 MONTHS
• Student Life and Leadership in collaboration with UPD will create a UPD Plan Form to connect officers and student organizations with required security plans for events.
• The Director, Compliance & Internal Control in collaboration with Facilities Development and Operations, has begun work on an assessment of campus security protocols at the East Bay and Concord campuses.
• The Department of Environmental Health and Safety will implement a chemical inventory application to track hazardous materials and chemicals on campus
• Facilities Development and Operations will implement the updated key control policy, upon approval.
• Emergency Management will conduct a Risk Threat Assessment
• Emergency Operations Center will be relocated and the Emergency Operations Plan will be updated.
• The University Police Department will improve the process for monitoring blue phones.
• The University Police Department is to deploy Text to 911 capabilities
• The University Police Department will be joining the East Bay Regional Communications System (EBRCS), a multi-county, public trunked radio system, providing fully interoperable communications to all public agencies within the two counties.
• Information Technology Services and Facilities Development and Operations are ensuring the CSUEB Mobile app has a maps feature which a student or employee can access and click on a button to send their location.
• Information Technology Services and Facilities Development and Operations will work on developing building listservs so that targeted communications can be sent out to individuals currently in a specific building or floor.
• The panic alarms in Student Health and Counseling Services will be upgraded.

The statistics were compiled using the FBI Uniform Crime Reporting program definitions, occurring on campus, and in compliance with California State Education Code, Chapter 16, of the Donahue Higher Education Act, Section 67380.

### 2017 Statistics (California Education Code 67380 (A) (1) (A))

**Hayward Campus**

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*Part I violent crimes include: willful homicide, rape, robbery, and aggravated assault.

**Includes drunk in public only (647(f) of the CA Penal Code)