

# WASC EDUCATIONAL EFFECTIVENESS REVIEW

## New Standards for a New Era: California State University, East Bay

Tuesday, October 16, 2007  
Concord Campus

<b>Tour of CSU East Bay, Concord Campus</b>				<b>12:00-12:45</b>
Mary Kay Tetreault	WASC Chair	Donna Wiley	Associate Dean, Concord Campus	
Kathi Ketcheson	WASC Team Member			
<b>Lunch with CSU East Bay, Concord Executive Team</b>				<b>12:45-2:00</b>
Mary Kay Tetreault	WASC Chair	John Cherniss	Computing Coordinator	
Kathi Ketcheson	WASC Team Member	Stephanie Henderson	Excutive Assistant & Budget Officer	
Tim Brown	Interim Facilities Manager	Donna Wiley	Associate Dean, Concord Campus	
Barbara Cella	Director, Community Affairs	Peter Wilson	Dean, Concord Campus	
<b>Session with CSU East Bay, Concord Staff</b>				<b>2:00-3:00</b>
Mary Kay Tetreault	WASC Chair	Fred Fuld	Computing Lab Supervisor	
Kathi Ketcheson	WASC Team Member	Barbara MacLean	Career Counselor/Academic Advisor	
Joanna Cady Aguilar	Academic Advisor	Steve Yip	Coor Instruct Tech/Network Administrator	
Annie Chandler	Admission Outreach/HS Counselor	Lisa Zachan	Campus Events Coordinator	
Leslie Duncan	Student Affairs Counselor/SDRC	Cecilia Zefeldt	Administrative Support Coordinator	
<b>Session with CSU East Bay, Concord Faculty</b>				<b>4:00-5:00</b>
Mary Kay Tetreault	WASC Chair	Joan Davenport	Professor	
Kathi Ketcheson	WASC Team Member	Robert Phelps	Associate Professor	
Adrienne Carlson	Lecturer	Steve Philiposian	Librarian	
Carolyn Fong	Chair/Professor, Nursing Department	David Stronck	Professor	
Jiansheng Guo	Associate Professor	Ellen Woodard	Academic Programs Coordinator	
Lynn Van Hofwegen	Lecturer			
<b>Session with CSU East Bay, Concord Students (Open Session)</b>				<b>5:00-6:00</b>
Mary Kay Tetreault	WASC Chair	Kathi Ketcheson	WASC Team Member	

# WASC EDUCATIONAL EFFECTIVENESS REVIEW

## New Standards for a New Era: California State University, East Bay

Wednesday October 17, 2007  
Hayward Campus

### Schedule Review with Accreditation Liaison Officer and CSU East Bay WASC Team Room Orientation

**Library 2250, 11:30 - 12:00**

Mary Kay Tetreault	WASC Chair	Xavier Romano	WASC Team Member
Beverlee Anderson	WASC Assistant Chair/Team Editor	Jerome Walker	WASC Team Member
Lisa Beardsley	WASC Team Member	Carl Bellone	AVP Academic Programs & Graduate Studies
Peter Gray	WASC Team Member	Gale Young	WASC Planning Committee Chair
Kathi Ketcheson	WASC Team Member	Setareh Sarrafan	Director, User Support Services

### WASC Team Chair and CSU East Bay President

**Warren Hall 900, 12:30-1:00**

Mary Kay Tetreault	WASC Chair	Mohammad Qayoumi	President
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### WASC Team and CSU East Bay President

**Warren Hall 900, 1:00-1:30**

Mary Kay Tetreault	WASC Chair	Kathi Ketcheson	WASC Team Member
Beverlee Anderson	WASC Assistant Chair/Team Editor	Xavier Romano	WASC Team Member
Lisa Beardsley	WASC Team Member	Jerome Walker	WASC Team Member
Peter Gray	WASC Team Member	Mohammad Qayoumi	President

### Capacity for a New Era with Senior University Leadership Team

**Warren Hall 900, 1:30-2:50**

Mary Kay Tetreault	WASC Chair	Linda Dalton	VP Planning and Enrollment
Beverlee Anderson	WASC Assistant Chair/Team Editor	Michael Leung	Dean, College of Science
Lisa Beardsley	WASC Team Member	Michael Mahoney	Provost
Jerome Walker	WASC Team Member	Mohammad Qayoumi	President
Carl Bellone	AVP Academic Programs & Graduate Studies	Sonjia Redmond	VP Student Affairs
Shawn Bibb	VP Administration and Finance	Don Sawyer	Chief of Staff
Bob Burt	VP University Advancement	Gale Young	WASC Planning Committee Chair
John Charles	Chief Information Officer		

### Academic Quality~General Education with General Education Faculty

**New University Union  
Bay View Room, 1:30-2:50**

Kathi Ketcheson	WASC Team Member	Darrol Hughes	GS Faculty/Freshman Advisor
Peter Gray	WASC Team Member	Darryl Jones	Assistant Professor
Xavier Romano	WASC Team Member	Rhoda Kaufman	Professor
Nicholas Baham	Assistant Professor	Sally Murphy	Director, GE Program
Luz Calvo	Assistant Professor	Susan Opp	Professor
Barbara Fisher	GS Faculty/Freshman Advisor	Nancy Thompson	Associate Professor
Nina Haft	Assistant Professor		

### Capacity for a New Era with Executive Committee of the Academic Senate

**Warren Hall 900, 3:00-4:20**

Mary Kay Tetreault	WASC Chair	Sally Murphy	Director, GE Program
Kathi Ketcheson	WASC Team Member	Susan Opp	Professor
Peter Gray	WASC Team Member	Mohammad Qayoumi	President
Calvin Caplan	Professor	Gretchen Reeve-Manning	Lecturer
Julia Glass	Professor	Henry Reichman	Academic Senate Chair
David Larson	Chair, Geography & Environmental Studies	Dianne Rush Woods	Assistant Professor
Nan Maxwell	Chair, Economics		

### Student Success~Advising and Retention with Senior Student Affairs Leadership Team

**New University Union  
Bay View Room, 3:00-4:20**

Beverlee Anderson	WASC Assistant Chair/Team Editor	Paul Hippolitus	Director, Student Disability Resource Center
Lisa Beardsley	WASC Team Member	Mary Hubins	Director, University Advisement Center
Xavier Romano	WASC Team Member	Enrique Mendoza	Interim Director, Student Academic Services
Jerome Walker	WASC Team Member	Regina Metoyer	Director, Housing and Residential Life
Ray Angle	Director, Career Development Center	Carol Nowicki	Interim Judicial Officer
Diana Balgas	Executive Director, Retention Services	Sonjia Redmond	VP Student Affairs
Pam Cherry	Commander, University Police	Brian Reinhardt	Director, CaPS
Leann Christianson	Associate Professor	Diana Warren	Director, Upward Bound Program
Cathleen Coulman	Director, Student Health Services	Jessica Weiss	Associate Professor
Janeigh Glenn-Davis	Director, University Police	Jennifer Wellington	Student Affairs IT Team Lead
Mary Fortune	Director, Student Life Programs	Donna Wiley	Associate Dean, Concord Campus
Stan Hebert	AVP Student Affairs	Bob Williams	Executive Director, ASI

# WASC EDUCATIONAL EFFECTIVENESS REVIEW

## New Standards for a New Era: California State University, East Bay

Thursday, October 18, 2007  
Hayward Campus

<b>Academic Quality~Multiculturalism and Campus Climate with Faculty Diversity and Equity Committee, Faculty Development, Cultural Groups and Women Committee, Campus Climate</b>	<b>New University Union Bay View Room, 8:30-9:50</b>
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<b>Mary Kay Tetreault</b>	WASC Chair	Terry Jones	Chair, Social Work
<b>Beverlee Anderson</b>	WASC Assistant Chair/Team Editor	David Larson	Chair, Geography & Environmental Studies
Nicholas Baham	Assistant Professor	Grace Munakata	Professor
Eileen Barrett	Professor	Sally Murphy	Director, GE Program
Ben Bowser	Interim Dean, College of Ltrs, Arts & Soc Sciences	Steve Peng	Associate Professor
Luz Calvo	Assistant Professor	Linda Smetana	Associate Professor
Jennifer Eagan	Chair, Philosophy	Arthurlene Towner	Associate Provost
Kyzyl Fenno-Smith	Librarian	Steve Ugbah	Professor
Renee Granados	Assistant Professor	Oscar Wambuguh	Assistant Professor
Patricia Guthrie	Chair, Human Development	Gale Young	WASC Planning Committee Chair

<b>Capacity for a New Era with Planning and Enrollment Management</b>	<b>New University Union Hayward Room, 8:30-9:50</b>
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<b>Kathi Ketcheson</b>	WASC Team Member	Cheril Musser	Administrator Analyst Specialist
<b>Peter Gray</b>	WASC Team Member	Julie Norton	Professor
<b>Jerome Walker</b>	WASC Team Member	Colin Ormsby	AVP Institutional Research and Assessment
Sandy Chinn-Tavis	Director, Student Info Lobby	Glen Perry	Assistant to AVP Special Projects
India Christman	Director, PEM Communications	Angela Schneider	Associate Director
Linda Dalton	VP Planning and Enrollment	Amanda Segura	Director, Enrollment Development
Debra Flores-Victoria	Coordinator, Evaluation Petitions and Appeals	Greg Smith	AVP Planning and Enrollment Management
Annette Hoffman-Walker	Director, U.S. Grad Admissions and Evaluation	Dave Vasquez	Assistant Director, PEM
Nancy Jimenez	Evaluator, Degree Works	Martha Wallace	Administrator Analyst Specialist
Rhonda Johnson	Director, Financial Aid		

<b>Student Success~Advising &amp; Retention with Student Success Assessment Committee and WASC Advising/Retention Research Team</b>	<b>New University Union Concord Room, 8:30-9:50</b>
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<b>Lisa Beardsley</b>	WASC Team Member	Mike Mahoney	Provost
<b>Xavier Romano</b>	WASC Team Member	Sally Murphy	Director, GE Program
Diana Balgas	Executive Director, Retention Services	Susan Opp	Professor
Carl Bellone	AVP Academic Programs & Graduate Studies	Colin Ormsby	AVP Institutional Research and Assessment
Calvin Caplan	Professor	Sonjia Redmond	VP Student Affairs
Dennis Chester	Director, Liberal Studies	Henry Reichman	Academic Senate Chair
Linda Dalton	VP Planning and Enrollment	Peter Wilson	Dean, Concord Campus
Mary Hubins	Director, University Advisement Center	Ellen Woodard	Academic Programs Coordinator

<b>Capacity for a New Era with Institutional Research and Assessment (IRA)</b>	<b>New University Union Bay View Room, 10:00-11:20</b>
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<b>Peter Gray</b>	WASC Team Member	Colin Ormsby	AVP Institutional Research and Assessment
<b>Jerome Walker</b>	WASC Team Member	Glen Perry	Assistant to AVP Special Projects
Linda Dalton	VP Planning and Enrollment		

<b>Academic Quality~Program Review with College of Business and Economics Leadership</b>	<b>New University Union Hayward Room, 10:00-11:20</b>
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<b>Beverlee Anderson</b>	WASC Assistant Chair/Team Editor	Christopher Lubwama	Chair, Accounting and Finance
<b>Lisa Beardsley</b>	WASC Team Member	Joanna Lee	Professor
<b>Xavier Romano</b>	WASC Team Member	Nan Maxwell	Executive Director, HIRE
Micah Frankel	Associate Dean, College of Business & Economics	Terri Swartz	Interim Dean, College of Business & Economics
Xianjian Lu	Chair, Management		

<b>Academic Quality~General Education and Capacity for a New Era with University Library and Information Technology Services</b>	<b>New University Union Concord Room, 10:00-11:20</b>
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<b>Mary Kay Tetreault</b>	WASC Chair	Liz Ginno	Librarian
<b>Kathi Ketcheson</b>	WASC Team Member	Tom Holt	Coordinator
John Charles	Chief Information Office	Myoung-ja Kwon	University Librarian
Joseph Corica	Library Assistant	Kent McKinney	Senior Director, Information Systems
Pat Dixon	Coordinator/Info Tech Consultant	Roger Parker	Interim Director, Media & Academic Tech Serv
Dana Edwards	Librarian	Lee Thompson	Deputy Chief Information Officer
Judith Faust	Librarian	Lori Townsend	Librarian

# WASC EDUCATIONAL EFFECTIVENESS REVIEW

## New Standards for a New Era: California State University, East Bay

Thursday, October 18, 2007  
Hayward Campus

<b>Academic Quality~Program Review with Committee on Assessment and Program Review (CAPR)</b>	<b>New University Union Bay View Room, 1:00-2:20</b>
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<b>Peter Gray</b>	WASC Team Member	Janet Patterson	Interim Assoc Dean, CLASS
<b>Jerome Walker</b>	WASC Team Member	Jason Singley	Chair, Physics
Kim Geron	Associate Professor	Linda Smetana	Associate Professor
Jiansheng Guo	Associate Professor	Aline Soules	Librarian
Barbara Hall	Assistant Professor	Jay Tontz	Professor Emeritus
Tony Lima	Professor	Margaret Wright	Assistant Professor
Julia Norton	Professor		

<b>Academic Quality~Program Review with Graduate Program Leaders</b>	<b>New University Union Hayward Room, 1:00-2:20</b>
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<b>Mary Kay Tetreault</b>	WASC Chair	Jose Lopez	Chair, Educational Leadership
<b>Kathi Ketcheson</b>	WASC Team Member	Sarah Nielsen	Assistant Professor
Cinda Amyx	Graduate Student	Nan Maxwell	Professor
Carl Bellone	AVP Academic Programs & Graduate Studies	Susan Opp	Professor
Nan Chico	Director, Online and Hybrid Support Center	James Petrillo	Director, Multimedia Graduate Program
Doris Duncan	Professor	Donald Wolitzer	Professor
Annette Hoffman-Walker	Director, U.S. Grad Admissions and Evaluations	James Zarrillo	Interim Chair, Teacher Education
Sohee Jung	Graduate Student		

<b>Capacity for a New Era with Registrar</b>	<b>New University Union Concord Room, 1:00-2:20</b>
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<b>Beverlee Anderson</b>	WASC Assistant Chair/Team Editor	Angela Schneider	Associate Director
<b>Lisa Beardsley</b>	WASC Team Member	Greg Smith	AVP Planning and Enrollment Management
<b>Xavier Romano</b>	WASC Team Member		
Brian Cook	Senior Director, Continuing and Intl Education		

<b>Capacity for a New Era with Tenure-Track Probationary Faculty (Open Session)</b>	<b>New University Union Bay View Room, 2:30-3:50</b>
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<b>Beverlee Anderson</b>	WASC Assistant Chair/Team Editor	<b>Jerome Walker</b>	WASC Team Member
<b>Lisa Beardsley</b>	WASC Team Member		

<b>Academic Quality~General Education with General Education Students (Open Session)</b>	<b>New University Union Oakland Room, 2:30-3:50</b>
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<b>Kathi Ketcheson</b>	WASC Team Member	<b>Peter Gray</b>	WASC Team Member
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<b>Capacity for a New Era with Strategic Planning Committees</b>	<b>New University Union Bay View Room, 4:00-5:20</b>
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<b>Mary Kay Tetreault</b>	WASC Chair	Ola Dokun	President, ASI Board of Directors
<b>Kathi Ketcheson</b>	WASC Team Member	Kyzyl Fenno-Smith	Librarian
Carl Bellone	AVP Academic Programs & Graduate Studies	Julie Glass	Professor
Shawn Bibb	VP Administration and Finance	David Larson	Chair, Geography & Environmental Studies
Ben Bowser	Interim Dean, College of Ltrs, Arts & Soc Sciences	Michael Leung	Dean, College of Science
Kevin Callahan	Professor	Rita Liberti	Chair, Kinesiology and PE
John Charles	Chief Information Office	Michael Mahoney	Provost
Cathy Coulman	Director, Student Health Services	Henry Reichman	Academic Senate Chair
Jay Colombatto	Executive Director, University Communications	Eric Soares	Professor
Maxine Craig	Associate Professor	Donna Wiley	Associate Dean, Concord Campus
Susan Daluddung	City of Hayward	James Zavagno	University Planner
Linda Dalton	VP Planning and Enrollment		

<b>Student Success~Advising and Retention with Student Leaders</b>	<b>New University Union Oakland Room, 4:00-5:20</b>
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<b>Beverlee Anderson</b>	WASC Assistant Chair/Team Editor	Matthew Ecclesiastre	Student Leader
<b>Lisa Beardsley</b>	WASC Team Member	Gregg Horton	Student Leader
<b>Xavier Romano</b>	WASC Team Member	Udeepo Maheshwari	Student Leader
Nora Daners	Student Leader	Chathura Mudalige	Student Leader
Jennifer Daniels	Student Leader	Noel Perez	Student Leader
Ola Dokun	Student Leader	Robert Toland	Student Leader
Miriam Dorsett	Student Leader		

<b>Academic Quality~Program Review with Faculty Committee related to IRA (CAPR)</b>	<b>New University Union Concord Room, 4:00-5:20</b>
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<b>Peter Gray</b>	WASC Team Member	Julia Norton	Professor
<b>Jerome Walker</b>	WASC Team Member	Janet Patterson	Interim Assoc Dean, CLASS
Colin Ormsby	AVP Institutional Research and Assessment	Aline Soules	Librarian
Linda Dalton	VP Planning and Enrollment		

# WASC EDUCATIONAL EFFECTIVENESS REVIEW

## New Standards for a New Era: California State University, East Bay

Friday, October 19, 2007  
Hayward Campus

### Capacity for a New Era

with University Planning, Assessment, and Budget Committee

Warren Hall 900, 9:00-10:20

<b>Mary Kay Tetreault</b>	<b>WASC Chair</b>	Janet Logan	Associate Professor
<b>Kathi Ketcheson</b>	<b>WASC Team Member</b>	Jose Lopez	Chair, Educational Leadership
Shawn Bibb	VP Administration and Finance	Michael Mahoney	Provost
Bob Burt	VP University Advancement	Nancy Mangold	Professor
Ann Cambra	Administrative Support Coordinator	Susan Opp	Professor
John Charles	Chief Information Office	Sonjia Redmond	VP Student Affairs
Mayling Chu	Associate Professor	Henry Reichman	Academic Senate Chair
Linda Dalton	VP Planning and Enrollment	Mohammad Qayoumi	President
Kris Erway	University Budget Officer	Don Sawyer	Chief of Staff
Judith Faust	Librarian	Eric Suess	Professor
Armando Gonzales	AVP Academic Resources and Administration	Steve Ugbah	Professor
Sarah Knudsen	Confidential Assistant to Provost		

New University Union,

Academic Quality~Program Review with Deans regarding CAPR/MOU

Bay View Room, 9:00-10:20

<b>Peter Gray</b>	<b>WASC Team Member</b>	Michael Leung	Dean, College of Science
<b>Jerome Walker</b>	<b>WASC Team Member</b>	Alan Monat	Associate Dean, College of Science
Carl Bellone	AVP Academic Programs & Graduate Studies	Jim Okutsu	Associate Dean, CLASS
Ben Bowser	Interim Dean, CLASS	Janet Patterson	Interim Assoc Dean, CLASS
Micah Frankel	Associate Dean, College of Business & Economics	Jodi Servatius	Interim Dean, College of Ed & Allied Studies
Dana Grisham	Interim Assoc Dean, College of Ed & Allied Studies	Terri Swartz	Interim Dean, College of Business & Economics