

POST-COVID OPPORTUNITY SCAN SUMMARY

Flexible Work Arrangements

- Remote work
- Mixed modality work
- Alternate scheduling
- *(technology, policy/bargaining)**

Expanded Service Hours for Students

- Advising
- Office hours
- Nurse advice line
- Chatbots
- *(technology, policy/bargaining)*

Flexible Teaching Modalities

- Hybrid, mixed modality
- Digital classrooms
- More fully online programs
- *(technology, policy/bargaining)*

Virtual Meeting Options

- Business meetings
- Student services
- Events
- Mixed modality
- *(technology)*

Automate Business Operations

- Digital forms and approvals
- Streamlined workflows
- New/expanded technology platforms
- *(technology, policy)*

Coordinated Communication

- More communication in multiple channels
- Some structure (who communicates about what)
- Coordination with EOC
- *(policy, practice, technology)*

Rethink Space Needs

- Classroom size and configuration
- Shared space and offices due to flexible work arrangements
- Technology supported spaces (mixed modality meetings)
- *(technology, facilities)*

Maintain Innovative Spirit

- *(culture, policy)*

*Italicized = where we need to invest or what needs to change to make possible