

## POST-COVID OPPORTUNITY SCAN

### What we should keep

- a. High touch advising through zoom and in-person (with expanded hours)
- b. High touch tutoring through zoom and in-person (with expanded hours)
- c. Fast and efficient laptop loaner and hotspot program (this has worked well)
- d. Emphasis on training all faculty in quality online teaching and learning
- e. Expanded use of Blackboard for messaging and co-curricular activities; insistence on using Blackboard's accessibility features and gradebook by all faculty
- f. Continued use of OnBase, Google Docs, Adobe Sign and other systems to eliminate paper processes and signatures
- g. Virtual conferencing and speaker engagements (so that more of our community can attend without travel to a campus site)
- h. Ongoing meetings with IT and Facilities regarding classroom preparation, equipping students and faculty with equipment, other matters.
- i. Expanded online course and program offerings
- j. Keep and expand online community service and internship offerings for students

### What we should change

1. Work with accreditors to streamline curriculum approval process
2. Expand advertising of our programs—especially those we have which are unique or exceptional—to wider markets
3. Develop more completely online degrees, more completely online transfer degree programs (we now have the courses online, we need to capitalize on these efforts)
4. Expand hours of operation for classes, services, etc. More weekend classes/programs
5. Reconsider the use of the Concord campus
6. Expand our reach into the Fremont area for certain degrees
7. Consider partnerships with police forces for special social justice emphasis certificates in criminal justice and public administration
8. Consider a focus on creating a 3 year undergraduate degree program that links to a masters degree (possible areas liberal studies through teacher education; kinesiology; public health through health care administration)
9. Build more capacity to teach outside (tents, spaces, stages)
10. Simplify Financial Aid and payment process for students

### Other thoughts

1. As with the 2008 economic downturn, the campus has done very well is surviving and moving forward, it would be great to come out of the pandemic with a strong statement: Pioneer Strong! or some such
2. Celebrate as widely as possible new things that are on the horizon: the Core Building, the new Science Building, the new President (convocation?)
3. Create more community collaboration around issues that affect all: anti-racism, social justice.
4. Website redo?
5. More flexible telecommuting agreement
6. Possibly offering free parking to those faculty who are willing to teach on campus next year and those staff willing to come to campus 5 days a week (this may be illegal but)
7. Figure out ways to create community nights for events that were formally held only on campus—movies, concerts, plays, bingo, trivia, quiz bowl—make it so people can participate on or off campus