

June 2019

Announcement

Cal State East Bay is excited to partner with TouchNet OneCard to offer a new ID card system for added functionality across campus. Beginning August 7, 2019, students can use their mobile phone to pay for campus food services such as the Dining Commons and food retail outlets (excluding food trucks).

During this transition, the following Bay Card services will be affected:

- Locations where BayBucks are accepted:

| BayBuck Accepted | June | July | 8/1 - 8/4 | 8/5-8/6 | 8/7 onward |
|-------------------|------|------|-----------|---------|------------|
| Food Places | No | No | No | No | Yes |
| Non Food Services | Yes | Yes | Yes | No | Yes |

- Effective June 30, 2019, all PHiL stations will be removed from campus (Hayward and Concord).
- Guest cards issued prior to August 4, 2019 must be exchanged at the Library Circulation desk for an updated card after August 7, 2019.

Policy Update

- After 12 months of NO ACTIVITY, the BayBucks account will be closed if the cardholder ceases to be a student, employee, or affiliate of Cal State East Bay (i.e. graduation, withdrawal, or termination).
- BayBucks existing on Guest cards with NO ACTIVITY for more than 12 months are considered inactive.

July 2019

July 31, 2019

Bay Bucks will no longer be accepted at Daily Parking Permit Kiosks

July 10, 2019

Updates to the Bay Card system are scheduled for July 10, 2019, beginning at 9:00 am and is anticipated to take up to 3 hours. We are not expecting a shutdown of Bay Card services, including Bay Bucks, but there may be small interruptions while the update is taking place.

If you have any questions or concerns please contact the Bay Card Office.

Important Updates Regarding Phil Stations

Beginning June 30, 2019, all Phil stations will be taken offline and removed from campus. After June 30, 2019, you will not be able to use these machines to add Bay Bucks to your account.

To load Bay Bucks onto your account between June 30, 2019 - August 6, 2019, you will have two options. There will be a new Phil station installed in the library on August 7, 2019.

1. Via the online the Bay Bucks website. Please note only Visa, MasterCard, Discover, and American Express cards are only accepted. You can also download the mobile app.

[Click here for Bay Bucks website](#)

[Click here for Apple App Store link](#)

[Click her for Google Play Store link](#)

2. To make cash deposits please visit the Cashiers Office located on the 1st floor of the Student Services and Administration building. Please bring your Bay Card.

August 2019

August 1, 2019

On **August 1, 2019, at 5:00 am** the website to add Bay Bucks will be taken down. This is to allow for all prior credit card transactions to process before the Bay Card system is shut down on Friday, August 2, 2019, for the transition to TouchNet OneCard on August 7, 2019.

We recommend that you load Bay Bucks onto your account now for any printer that you will need to do after July 31, 2019.

September 2019

September 13, 2019

Bay Bucks are now accepted at the campus food trucks. Please visit <https://dineoncampus.com/csueb> for more information.

October 2019

October 2 - 8, 2019

Students will have the opportunity to vote for the new Bay Card design. Please into [BaySync](#) to cast your vote.

November 2019

A new Bay Card is coming and we have an opportunity for you to update your photo. Please visit this [link](#) to update your Bay Card Photo.

December 2019

If you would like to update your photo for the new Bay Card please submit your photo by **December 31, 2019.**

Please visit this [link](#) to upload your photo.