

Canteen Refund Policy

Option 1

- On the top of the machine there should be a Canteen Service Sticker with a 800 number. That number is a 24 hour 7 days a week service number.
- Canteen will then submit for your refund based on the amount that was specified
- Refunds can take anywhere from 7-10 business days



Option 2

- On the top of the machine there should be a Canteen Connect sticker with a QR code
- Scan the QR code to submit for a refund and or service request for that specific machine



****CA State Law prohibits us from processing a cash refund for a credit card purchase****