

Freshmen Day of Service FAQ

Where do I register for FDoS?

Answer: FDoS Registration website: <https://wapps1.csueastbay.edu/fdos/students/>

How many projects can I register for?

Students can **ONLY** register for **ONE** project for FDoS. During open registration student can switch or change project at any time, simply choose a project with available openings and complete the registration process again. Our system will only save the last project student registered with.

What if:

You didn't get a confirmation email.

You signed up for a project through the community partner's website but not the Freshmen Day of Service link.

Answer: You are NOT registered. You can still register for open projects until the last day of registration on the FDoS website.

Student registered for a service project but needs to change? (ONLY AFTER OPEN REGISTRATION ENDS)

Answer: Request to change project need to be submitted at least **two weeks** prior to the day of the service to be considered and require General Studies instructor's' approval and signature.

Please email fdos@csueastbay.edu to start the electronic online process

Authorization to Change/Special Circumstance

There is no guarantee an alternative project will be available as spaces are limited at each project.

What if I attended a project that was NOT on the FDoS link?

Answer: You will not be given credit for an unapproved project.

I can't make it to my project. What now?

Answer: If you cannot attend your project you need to let your GS instructor know at least **two weeks** in advance NO EXCEPTIONS. Accommodations will be made depending on available service projects. Otherwise, you will have to do the alternative assignment. Prioritizing your project will make it much easier than going through all of the paperwork.

I don't know the details of my project. Where can I find it?

Answer: The Wednesday before your project (or earlier) you will be receive a reminder in your horizon email with all of the details including name, date, time, and location of your project.

Where do I turn in a waiver and how do I pick up a t-shirt?

Answer: Throughout the Spring Semester, Pioneers for Change student leaders will be tabling in front of the UU. Please turn in waivers and pick up t-shirts there.

Please check the CCE website for updated days/times csueastbay.edu/communityengagement

Student missed their FDoS project without proper notification or fails to register by the deadline

Answer: You will not be accommodated by the Center for Community Engagement. Student(s) will work with GS faculty on alternative assignment.

What if I do not have a ride?

Answer: It is your responsibility to arrange transportation. It is your choice to ask other students, walk, or take public transportation to the event. Pretend you are preparing yourself to go to an interview, how would you get there?

What if I have to work on the weekend to pay for my education?

Answer: Communicate your limitation to your faculty. There will be projects on Fridays.

Still have questions? Email fdos@csueastbay.edu