Billing & Payment Deadline

Housekeeping Rules

Please do not share your personal information on the Chat!!!

CONTACT US

In-Person:

Please email us at finaid@csueastbay.edu to schedule an in-person zoom meeting with a Financial Aid counselor.

Telephone: (510) 885-2784

Monday - Thursday: 10:00 am to 3pm

Mailing Address:

Office of Financial aid and Scholarships

California State University, East Bay

25800 Carlos Bee Boulevard

Hayward, CA 94542

Fax: (510) 885-2161

Email: finaid@csueastbay.edu

Email Address:

studentfinance@csueastbay.edu

Phone Hours

(510) 885-3767

Monday - Friday

9:00 AM to 4:00 PM

CASHIER'S OFFICE BUSINESS HOURS

Monday - Thursday: 8:30 AM to 5:00 PM

Friday: 10:00 AM to 3:00 PM

Difference Between OFAS & SFS

Office of Financial Aid & Scholarships = We give you money	Student Financial Services Department = We take it away
Authorizes Funds	Disburses Funds
Aid Eligibility	Billing Transactions
Awarding	Refund Checks
FAFSA/CADAA/Pioneer Scholarship Application	Payment Transactions

Office of Financial Aid and Scholarships

Financial Aid- Important Deadlines

- 2023-2024 California Dream Act Application (**CADAA Application**) and Free Application For Student Aid (**FAFSA**) Available October 1, 2022
  Deadline March 2, 2023- dream.csac.ca.gov or studentaid.gov

- 2023-2024 Chafee Grant Application (For Foster Youth) Available October 1, 2022
  Submit by March 2, 2023- chafee.csac.ca.gov

- 2023-2024 Pioneer Scholarship Application Available October 1, 2022
  Deadline to most scholarships March 2, 2023- https://csueastbay.scholarshipuniverse.com

Student Financial Services

Important Deadlines

- July 19, 2022- First Payment Deadline *(for those that enroll in classes on or before July 17th)*
- August 9, 2022 – Second Payment Deadline *(for those that enroll in classes from July 22nd through August 9th)*
- August 26, 2022 – Final Payment Deadline *(for those that enroll in classes from August 12th through August 26th)*

CAL STATE EAST BAY

NAVIGATING OUR WEBSITE

- Announcement Page –Financial Aid
- Main Student Financial Services Page
- Billing and Financial & Information
- How to Determine How Much You Owe
- MyCSUEB

CAL STATE EAST BAY

Making Payments & Partial Payments

Pay-By-Mail

- You may mail in your check payments to the following address:

  Cal State East Bay
  Attn: Cashier's Office
  25800 Carlos Bee Blvd.
  Hayward, CA 94542

  - ✓ ***Make checks payable to: CSU East Bay***
  - ✓ ***Write your NetID number on the memo line of the check***

Pay In Person

- CASH and CHECK payments ONLY are accepted in person at the Cashier's Office located on the 1st floor of the Student Services & Administration Building | **Business Hours are Mon – Thur 8:30 to 5:00 ; Fridays 10:00 to 3:00**

Pay Online

- **Credit/Debit Cards** – payment by credit or debit card MUST be done online; there will be a 2.65% service fee assessed to every credit or debit card payment
- **Checking or Savings Account** – to avoid the 2.65% service fee you may pay by Bank Account (checking/savings account); you will need to have your bank's routing number and checking/savings account number available when performing this payment as it will need to be entered during the payment process

CAL STATE EAST BAY

Payment Plan

For Matriculated Undergraduates, Graduates, and EDD Students Only

The tuition and campus fees are split into three (3) installments. The down payment (first installment) is due on your original due date. The Health Service fee, SIRF (Student Involvement Representation Fee), Graduate Professional Program Fee and a one-time $30.00 non-refundable administrative fee are NOT included in the plan and they are due by the original due date. A $20.00 late fee will be assessed per each late installment payment.

Matriculated Installment Payment Plan Due Dates

Regular matriculated students that enroll in classes **on or before July 19, 2022** and would like to pay their fees on an installment plan are responsible for making installment payments by the following dates:

- July 19, 2022
- August 19, 2022
- September 19, 2022

- For all this information and more, please visit the Installment Payment Plan Fall 2022 webpage at: **https://www.csueastbay.edu/student-financial-services/fall-2022/fee-installment-plan.html**

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Financial Aid- Subject to Adjustments-Add/Drop through Census

Financial Aid Offer Assumes Full-Time Enrollment and Requires that Students Maintain Satisfactory Academic Progress

Enrollment levels

- **FT=12units, TQT= 9-11units, HT=6-8units, LTHT=1-5units : Undergraduates**
- **FT = 8 units, HT = 4 units : Graduates**

Enrollment check for Grants/Scholarships

- **Eligibility determined by enrolled units at Census Date (generally the 15th day of instruction)**

Enrollment requirements

- **Pell Grant prorated for FT, TQT , HT, LTHT**
- **State University Grant requires 6u (4units for Graduates)**
- **Cal Grant prorated for FT, TQT , HT (no LTHT)**
- **EOP requires FT**
- **Loans require HT**

CAL STATE EAST BAY

Bill- Subject to Adjustments-Add/Drop

Tuition and Misc Fee Amounts*

(* Any number of Units)

	UNDERGRADUATE	CREDENTIAL	GRADUATE	EDUC DOCT
0.1-6 units	$2,291.50	$2,558.50	$2,708.50	$6,545.50*
6.1 + units	$3,497.50	$3,956.50	$4,214.50	$6,552.50*

Additional Fees:

- Voluntary $2 SIRF fee assessed Fall and Spring
- Non-resident tuition of $396/unit is due in addition to amounts shown

- Going *from* 6.0 units or less *to* more than 6.0 units = INCREASE in fees
- Going *from* 6.1 or more units *to* 6.0 or less units = Possible decrease in fees (*depends on the date this is done*)
- For Non-CA Residents, any increase/decrease in units during or before the drop period will impact your fees

CAL STATE EAST BAY

SAP Appeals

Financial Aid Offer Requires that Students Maintain Satisfactory Academic Progress.

Students who do not meet SAP standards are disqualified from Financial Aid. Students who are appealing are not guaranteed an approval and is independent from the billing deadline. Limit 2 Appeals per career.

- **67% Pace of Progression (Earned Units v. Attempted Units)**
- **2.0 Cumulative Grade Point Average**
- **2.0 Grade Point Average on your 2nd year**
- **150% Maximum Time Frame Completion of Published Program**

Financial Aid will only cover courses that count towards their degree

CAL STATE EAST BAY

Verification Process

Federal Verification

The FAFSA/CADAA application may be flagged for Verification by the Federal Student Aid Department. Upon receipt of your FAFSA, (if chosen for verification) the Financial Aid Office will notify students via email with instructions on what and how to complete the Verification Process.

Students who are flagged for Federal Verification will receive an **ESTIMATED** Financial Aid Award. We will not be able to provide you with your Financial Aid until you complete all Verification Requirements.

CAL STATE EAST BAY

Appeals

Special Circumstance Appeal

The Financial Aid Application requests information based on the prior-prior year income. However, if the student income changes drastically due to unforeseen circumstances: contact the Financial Aid Office to see whether they might be eligible for a Special Circumstance Appeal. **Wait until the initial financial aid offer is provided to appeal** (finaid@csueastbay.edu)

Reasons Include:

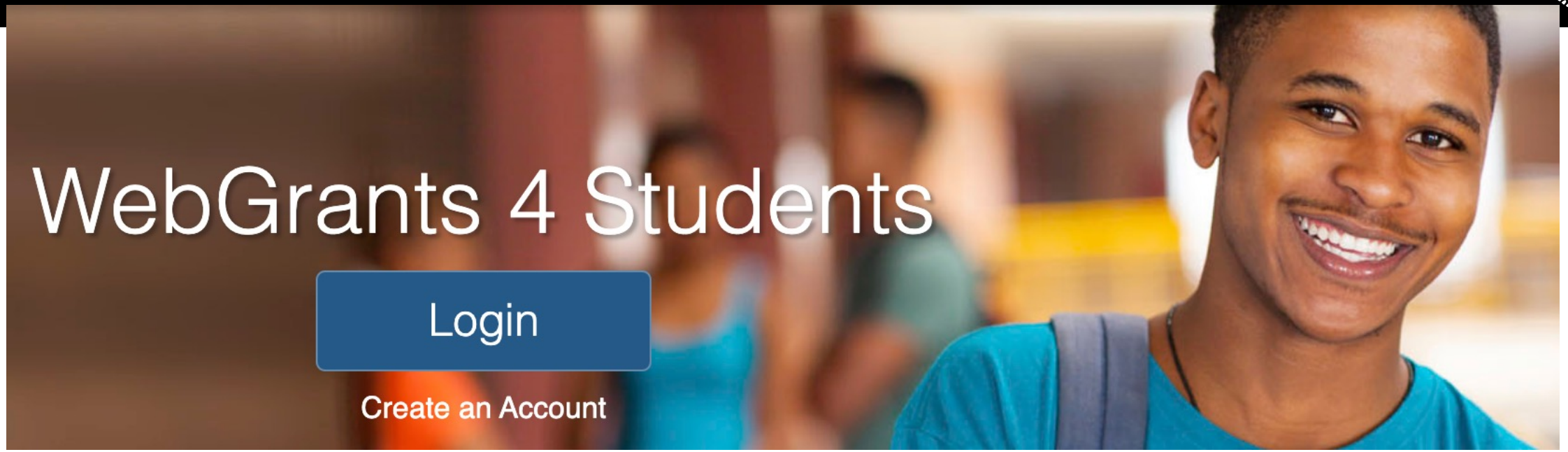
- Loss or Drastic Reduction of Income
- Death of Parent/Spouse
- Natural Disaster *(for example, COVID-19, California Fires)*
- Divorce
- Out of Pocket Medical Costs (not covered by insurance)
- Dependency Override

NOTE:

- Wait to receive the initial (OFFICIAL) Financial Aid Offer before you appeal
- Submitting an Appeal does not guarantee that you will receive additional aid
- Submitting an Appeal will not postpone the payment deadline
- You will be required to submit documentation to verify your reason to appeal

CAL STATE EAST BAY

The Cal Grant / Middle Class Scholarship



- Set up WebGrants4Student account (mygrantinfo.csac.ca.gov)
- See on which school's roster your Cal Grant is parked
- Change your school based on where you are attending
- East Bay will receive Final Roster of payment for the Cal Grant between Mid July-Mid August for awarding likely mid August.
- Middle Class Scholarship will not be posted likely until late September- Early October.
- Even if CSAC tells you that you're eligible, you may still lose eligibility if you do not meet their requirements and submit the information that they need in a timely manner! Review the details to every correspondence from them!

CAL STATE EAST BAY

Thank you!

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