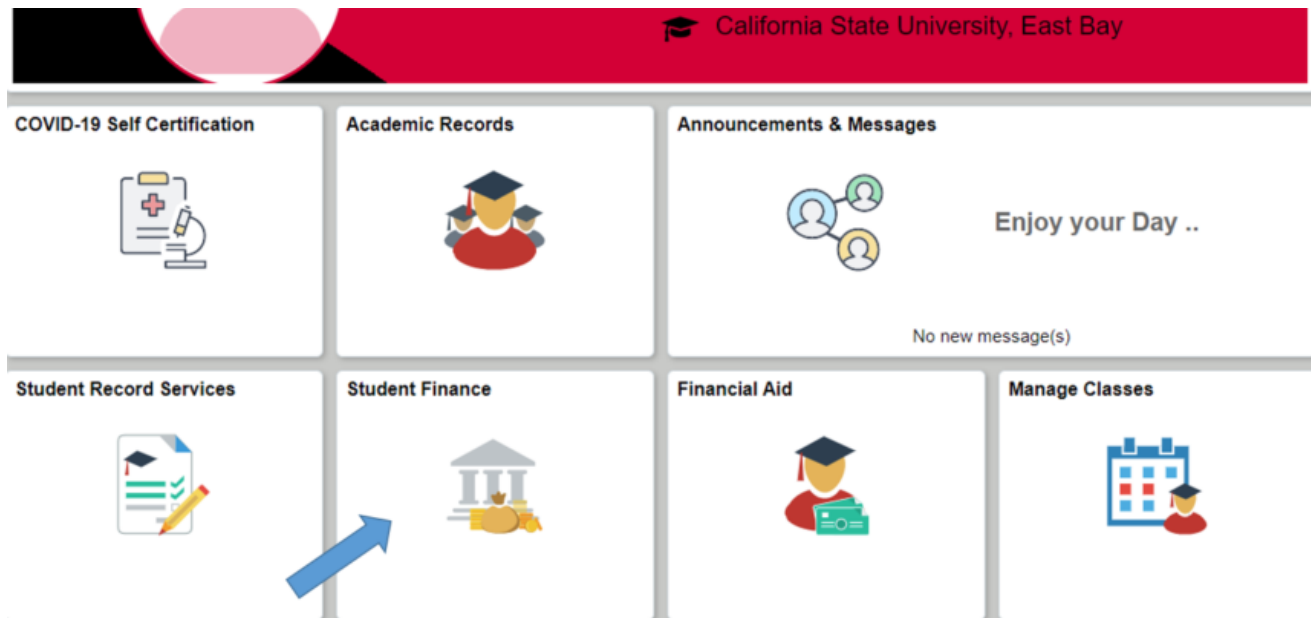


How to Determine What You Owe (Account Balance)

Navigation: [MyCSUEB](#) > Student Homepage > Student Finance tile > Account Balance

1. Log in to [MyCSUEB](#) and access the Student Homepage.
2. Select the Student Finance tile



3. Select "Account Balance" to view what you owe. This will display 'Charges & Deposits', 'Pending Financial Aid' and 'Total Due' for each term.

If your 'Outstanding Charges & Deposits' for the semester exceeds your 'Pending Financial Aid' you will need to contact the Office of Student Financial Services to settle your balance or pay fees by selecting "Make a Payment" in [MyCSUEB](#) under the Student Finance tile.

The screenshot shows the "Account Balance" page. On the left is a sidebar with options: "Account Balance Due Now 597.85", "Make a Payment", "Enroll in Direct Deposit", "Charges Due", "Payment History", and "Account Services". The main content area is titled "What I Owe" and contains a table with the following data:

Term	Charges & Deposits	Pending Financial Aid	Total Due
Spring Semester 2021	597.85	0.00	597.85
Total	597.85	0.00	597.85

Below the table, it says "Currency used is US Dollar." A blue arrow points to the "Total Due" value of 597.85, which is circled in red.

* The CSU makes every effort to keep student costs to a minimum. Fees listed in published schedules or student accounts may need to be increased when public funding is inadequate. Therefore, CSU must reserve the right, even after fees are initially charged or initial fee payments are made, to increase or modify any listed fees. All listed fees, other than mandatory systemwide fees, are subject to change without notice, until the date when instruction for a particular semester or quarter has begun. All CSU listed fees should be regarded as estimates that are subject to change upon approval by the Board of Trustees, the Chancellor or the Presidents, as appropriate. Changes in mandatory systemwide fees will be made in accordance with the requirements of the Working Families Student Fee Transparency and Accountability Act (Sections 66028 - 66028.6 of the Education Code).

- **Loans that have not been accepted by the student will not be counted as 'Pending Financial Aid'**
- **Scholarships or other funding sources that have not been confirmed by The Office of Student Financial Services and The Office of Student Financial Aid & Scholarships will not be counted as 'Pending Financial Aid'**
- **Students in review for Verification will not receive Financial Aid until the Review process is complete and the California Student Aid Department/Department of Education have approved their FAFSA/CADAA**

Note- Your Fall term Financial Aid will only be applied to your Fall Term Bill. Likewise, your Spring Term Financial Aid will only be applied to your Spring term Bill, your Summer Term Financial Aid will only be applied to your Summer Term Bill. If applicable, your Winter Term Financial Aid will only be applied to your Winter Term Bill. Any outstanding balance in excess of your Financial Aid and/or prior balances must be settled with the Office of Student Financial Services.

For questions regarding your Financial Aid, contact the Office of Financial Aid & Scholarships at finaid@csueastbay.edu

For questions related to your Outstanding Balance or Refunds, contact the Office of Student Financial Services at studentfinance@csueastbay.edu