

Arrival Information

When to Arrive

- Plan to arrive in time to attend the **International Student Orientation**. We will be sending you more details about this when it is available. See: <http://www20.csueastbay.edu/alp/>
- If this is your first time studying in the United States and you have an initial I-20, you are allowed to **enter the U.S. no earlier than 30 days before the program start date of your I-20**. If you are transferring from another institution in the U.S. and have a Transfer Pending I-20 from CSUEB, you are not subject to the 30-day rule. However, you must arrive early enough to take any necessary placement tests and attend the mandatory International Student Orientation.
- **If you are unable to enter the U.S. and report to campus by the date listed on your I-20, contact the American Language Program (ALP)** at alpgen@csueastbay.edu for assistance. If you report late to campus and are therefore unable to enroll as a full-time student, you could have serious immigration problems.

Airports in the Bay Area

There are three airports in the San Francisco Bay Area, all of which serve many international airlines:

- **San Francisco International Airport (SFO)** is located on the west side of the San Francisco Bay (CSUEB is located on the east). It takes about 40-50 minutes when there is no traffic to get to CSUEB. A taxi from SFO to Hayward costs about \$75-\$100. For other ground transportation options see: <http://www.flysfo.com/to-from/ground-transportation>
- **Oakland International Airport (OAK)**, located on the east side of the San Francisco Bay, is about 20-30 minutes from CSUEB. Taxis will cost about \$45-\$75 from OAK to Hayward. Additional ground transportation options may be found at: http://oaklandairport.com/ground_transportation.shtml
- **San Jose International Airport (Norman Mineta San Jose International Airport –SJC)** is located Southeast of CSUEB. It takes about 40-50 minutes to get to CSUEB when there is no traffic. Taxis will cost about \$90-\$100 from SJC to Hayward. For more information and ground transportation options, see www.flysanjose.com

What to Expect at the Airport

- See *Arrival Procedures for Students or Exchange Visitors* for more details on **what to carry with you on the plane** and other information to help you prepare for passport control and customs clearance: www.cbp.gov/travel/international-visitors/study-exchange/exchange-arrivals
- **Upon arrival at the U.S. port of entry, you must present your passport and visa together with the I-20 to the Immigration inspector.**
- **The inspector will process an electronic I-94¹ Form Arrival/Departure Record for you**, which will indicate the length of your authorized stay in the U.S. For F-1 students this should indicate “D/S” (Duration of Status), which means you are allowed to stay in the U.S. as long as you maintain your status under the terms of Department of Homeland Security regulations. The inspector will stamp your passport with the date, place, and status of your admission to the U.S. and return it to you. If for any reason “D/S”



¹ You can print a copy of your I-94 from: www.cbp.gov/I94. You will need to bring this with you when you check-in at International Programs within one week of your arrival. Keep a printout of this along with your passport and I-20 in a safe place.

is not indicated, but instead there is a specific date of authorized stay, bring your documents to the CIE office as soon as possible—we will need to help you correct this.

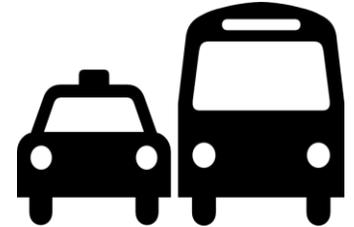
Transportation from the Airport



You can take the metro system called ‘BART’ from either SFO or OAK to Hayward (see www.bart.gov/guide/airport), though this may be challenging to manage if you have a lot of luggage. To reach Cal State East Bay from the Hayward BART Station, take Alameda County (AC) Transit Bus #60.

If you would like to be met by someone, you may request an airport pickup (for drop-off at the CSUEB Hayward campus or nearby hotels) by completing the online Airport Pickup Form at: <https://adhayweb13.csueastbay.edu/alp/airport-pickup-form.php>. The cost is \$100 for this service.

Additionally, a number of private companies provide door-to-door service from the airports to CSUEB. Some shuttle services offer pre-arranged private shuttles and others are shared-ride vans available on a walk-up basis. It is recommended to arrange for the service in advance, especially if you are arriving late at night. CSUEB is not affiliated with nor do we endorse the companies below. It is your responsibility to contact and pay the companies directly:



- **Bay Porter Express**; ph: (415) 769-4063; (877) 467-1800; www.bayporter.com (serving SFO and OAK)
- **South and East Bay Shuttle**; ph: (408) 559-9477; (800) 548-4664; www.southandeastbayairportshuttle.com (serving SFO and SJC)
- **East Bay Shuttle**; ph: (925) 800-4500; www.eastbayshuttle.net (serving SFO and OAK)

Transportation Network Companies such as [Uber](#), [Lyft](#) and [Wingz](#) also serve all three airports. Passengers arrange service online, typically using a smartphone app. Drivers use their personal, non-commercial vehicles to transport passengers.

Temporary Accommodation

Students who require temporary accommodations may make reservations at one of the economy class hotels in Hayward located within close proximity to the campus. These include:



- **Days Inn & Suites**, 24400 Mission Boulevard; ph: (510) 537-5404; www.daysinn.com
- **Discovery Inn**, 333 Jackson Street; ph: (510) 886-7111; www.discoveryinnhayward.com
- **Hampton Inn**, 24137 Mission Boulevard; ph: (510) 247-1555; www.hamptonhayward.com
- **Quality Inn**, 24997 Mission Boulevard; ph: (510) 538-4466; www.choicehotels.com

Discovery Inn is the furthest away of the four but it is only a short bus ride to California State University, East Bay. AC Transit bus route 60 provides a direct service from this hotel to campus.

Days Inn, Hampton Inn and Quality Inn are located closer to the campus but have no direct bus service. Take a bus to the Hayward BART station, then transfer to route 60 AC Transit bus, which will take you to the campus.

Arriving On-Campus/Arrival Check-in

- In order to assist you while you are here, we ask that all new international students attend orientation and check-in with the American Language Program (ALP) as soon as possible.
- Please bring your I-94, passport and all I-20s with you. If you did not present official transcripts when you applied for admission, please bring your official final transcripts with you to ALP as well.
- ALP is located in the Student and Faculty Support Building (SF 102). Most university offices are open from 8:00 am to 5:00 pm (Monday through Friday). The university is closed on Saturdays and Sundays.