COVID Testing Requirements
Frequently Asked Questions

When will the test be provided? All residents will be asked to return to campus immediately following Spring Break, to make one of two days of testing offered during the week. Two rounds of testing are required to ensure higher probability to identify COVID positive results, and ability to quickly notify and support students with results.

- Round 1 - April 5 from 3PM - 7PM or April 6 from 10AM - 3PM
- Round 2 - April 12 from 10AM - 3PM or April 13 from 3PM - 7PM

What type of test will be provided? We have contracted with HealthQuest Esoterics to provide PCR test to detect SARS-CoV-2. Collection occurs by a nasal swab. Students/staff will self-collect under the supervision of designated collection personnel.

I cannot make a test date? All residents are expected to complete two rounds of testing. If a resident has a conflict, they can request for approval and provide a reason why they need to seek alternative test sites (i.e. community testing centers). Should approved, residents will be expected to disclose results to the campus within a given time frame to waive out of the requirement to attend on-campus testing.

Where will testing occur? Testing will be conducted outdoors at the Juniper Parking Lot in Pioneer Heights, Student Housing. Appointment times and floor demarcation will aid in maintaining social distancing protocol. All attendees will be asked to wear a face mask.

How do I make an appointment? Appointments can be made through the Student Housing website, under the section: Current Residents. Click Here for quick access. You will need to make two appointments to ensure you meet requirement of Round 1 and Round 2. Make sure you select an appointment during week of April 5, and then a second appointment during week of April 12. Upon your Check-In at your appointment, please bring proof of photo ID and insurance card. During your appointment you will be provided a waiver regarding how the results will be shared with campus to support your well-being and safety of the community.

Can I be waived out of the testing requirements? If you previously had tested positive for COVID from the date range of January 5, 2021 - April 5, 2021 (90 days), you can waive out of the test requirements if you provide a copy of your test results. This does not need to be a formal request from your medical provider, but rather any options that you can share your result,
such as image, PDF, forwarded email, etc. If you have a medical condition that prevents you from being tested for COVID, please provide a medical note and a Housing representation will connect with you to discuss accommodations. All requests for waiver will need to be submitted to [this form](#). Following Alameda County Health guidelines, at this time, completion of Pfizer and Moderna vaccinations will not exempt you from needing to meet this requirement. Student Housing will continue to monitor this for the upcoming Fall for any changes.

**Will I be charged for the test?** Similar to community testing sites, the testing vendor will bill your health insurance. If you don't have health coverage, the campus will cover the cost or any copay so there won't be any charge to you.

**Will a testing requirement be part of Fall 2021 Housing experience?** At this time, Student Housing is planning to continue with COVID testing requirements during the 2020-2021 academic year. We will continue to partner with local health experts to determine safety precaution needs and evolve best practices.

**What will the COVID test results be used for?** COVID test results is to identify safety measures for you, your suitemates, and overarching community. Should a COVID Positive results be identified, a Housing staff member will reach out to you to share resources and support from the campus, inclusive of quarantine services such as food and mail delivery and trash pick-up. Campus services are also here to support you, as there are dedicated medical services, counseling check-in and accommodations that can be offered to support your time in quarantine. Please note, COVID positive results will result in self-quarantine for you and individuals that have shared living space and/or shared close proximity with you.

**Can I choose to not participate in the testing?** As the COVID testing is a requirement of Housing, as outlined in Addendum #1 in the Housing License Agreement regarding evolving guidelines to safety, Residents who chose to not be tested without approval of exemption, can choose to cancel their Housing contract. Should they continue to keep their current Housing contract, failure to complete testing may result in conduct violation and/or inability to select rooms for the upcoming term.

**What happens if I missed a testing appointment, or only complete 1 of 2 required rounds?** Residents who miss an appointment should immediately try to seek another timeslot on the same or next day in the same week. However, should on-campus testing options have concluded, Residents must complete [this form](#) to inform what date they have scheduled at a local COVID test site. [Click Here](#), select Hayward & Ashland/Cherryland, to learn about local free test locations.

**What should I do should I have been exposed and/or I am exhibiting symptoms prior to my return to campus?** We urge that you immediately begin self-quarantine at your current location, and contact your health provider. NOTE - any symptoms from minor to severe should be shared with your medical provider for health recommendations. Please feel free to contact the Student Housing office, and we will work with you to develop a return to campus plan. Upon
your Housing check-in call, we can guide you through local free test sites that are closest to your current location, and work with you to determine how your concerns may impact the required two rounds of testing.

**Is there a health questionnaire that needs my completion?** At this time, the two rounds of COVID testing is the only requirement. There will be no health questionnaire as you may have remembered from Fall 2019 or post Winter Break.

**Are there travel limitations during the break period?** Residents are encouraged to consider their plans and determine what is the most effective to mitigating risk for themselves, their families, and their Housing community here at East Bay. At this time, there are no travel restrictions, but we urge you to continue to review the guidelines set from the counties you may travel to and continue to practice social distancing, usage of facial coverings, and other hygiene measures.

**Will residents be required to quarantine when they first return to campus?** During the first two weeks of COVID testing (Sunday, April 4 - Sunday, April 18), all residents should abide by practices that mirror the initial Stay-at-Home guidelines. These are the same guidelines activated during Winter Break and throughout January.

- Stay-at Home guidelines state that residents should only leave their unit for essential business, which may include going to the Pioneer Kitchen, laundry room, handling medical needs, and employment.
- Residents should quickly complete any essential business, wipe down any areas of use, and promptly return to their suite/apartment. Areas of use may include door handles, table, laundry machines, etc.
- Student Housing will also continue to enforce requirements for facial coverings at all times and proper social distancing.
- Resident-to-Resident visitation and outdoor dining will be suspended during these two weeks.