

**XFINITY On Campus**  
**Cal State East Bay**  
**Student Housing and Residence Life**

**xfinity**



# XFINITY On Campus (XOC) Overview *(cont'd)*

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## How much does it cost?

Except for any additional premium services you elect to purchase, there is no additional charge for XFINITY On Campus live streaming TV and XFINITY On Demand programming. It is part of your current on-campus TV service. Students will only be billed if they sign up for a premium subscription service.

## What can the on campus students expect?

- Watch through [www.xfinityoncampus.com](http://www.xfinityoncampus.com) or download the **XFINITY Stream** app & take your favorite movies and shows with you on the go!
- Access to live TV, sports, movies and more.
- Thousands of XFINITY On Demand movies and shows from the best & most popular networks
- Watch anytime, anywhere with any device!
- Activate up to three devices like your laptop, tablet and smartphone. Last three devices used will be stored. You can add up to 40 devices.
- Option to upgrade and add premium channels like STARZ®, SHOWTIME®, and sports packages.

## Do students need to pay extra for XFINITY Stream?

XFINITY Stream is already included with campus housing fees for students who live in on-campus housing.

## What entertainment is available with XFINITY Stream?

With XFINITY Stream, students have access to stream live TV anytime, anywhere on campus. 100+ live streaming channels including HBO®, and thousands of free XFINITY On Demand™ choices are all included with campus housing. Additional premium content such as STARZ®, SHOWTIME®, and sports packages can be added using a month-to-month no-contract based subscription.

## Can students access XFINITY Stream off-campus?

Students can use their school credentials to enjoy select streaming content even while they're off-campus. They can also download purchased On Demand movies and shows to watch on the go.

## Cloud DVR Service

DVR gives XFINITY On Campus users the ability to record their favorite shows and play them back on their time or on the go.

With DVR, you will have access to the following features:

- Record up to two programs at once
- Store up to 20 hours of DVR recordings
- Watch completed recordings on or off your campus network.
- Download DVR recordings and XFINITY TV Go On Demand programs to your mobile device to watch off-line and on the go
- Schedule, change and manage recordings
- Watch in-progress DVR recordings while connected to your campus network
- DVR is available to all students who are eligible for XFINITY On Campus at no additional cost.

# XFINITY On Campus (XOC) Overview *(cont'd)*

## How many shows may I watch simultaneously?

XFINITY On Campus only allows users to stream video to one device at a time. There can be up to a five minute delay when switching between devices. You can add up to 40 devices.

## What can I watch on campus vs. off campus?

XFINITY On Campus is part of your university's on-campus TV service and is only eligible for students registered as living on campus. If you are unable to login, please contact the Access Office at Lassen Rec.

**On Campus** means you ARE connected to your campus Wi-Fi.

**Off Campus** means you ARE NOT connected to your campus network or Wi-Fi. is available to all students who are eligible for XFINITY On Campus at no additional cost.

Functionality	On Campus	Off Campus
Watch and Stream Live TV on Web or Mobile	✓	X
Watch On Demand Shows & Movies on Web or Mobile	✓	✓
Watch Completed DVR Recordings on Web or Mobile	✓	X
Watch In-Progress DVR Recordings on Web or Mobile	✓	X
Schedule DVR Recordings on Web or Mobile	✓	✓
Watch Downloaded DVR Recordings on Mobile	✓	✓
Watch TV Go Channels on Web or Mobile	✓	✓
Watch TV Everywhere Content on Web or Mobile	✓	✓
Watch TV, On Demand, or DVR on Roku	✓	X

## What is TV Everywhere?

TV Everywhere provides the freedom to watch many of your favorite shows on your terms - when you want, where you want, on the most convenient device available with your XFINITY On Campus account. We currently provide access to more than 100 TV Everywhere partner networks.

# 1

## Login On A Computer

Getting started is easy:

- Visit [www.xfinityoncampus.com](http://www.xfinityoncampus.com)
- Find your school



# 2

## CALIFORNIA STATE UNIVERSITY

### EAST BAY

Sign in using your school credentials.

Login to Shibboleth Identity Provider

NetID

Password

Don't Remember Login

Login

# 3

**IMPORTANT NOTE:** In order to log-in, a student must be connected to the campus internet (network) –They will not be able to access XOC via VPN or 3rd party hot spots (e.g. Starbucks Off Campus)



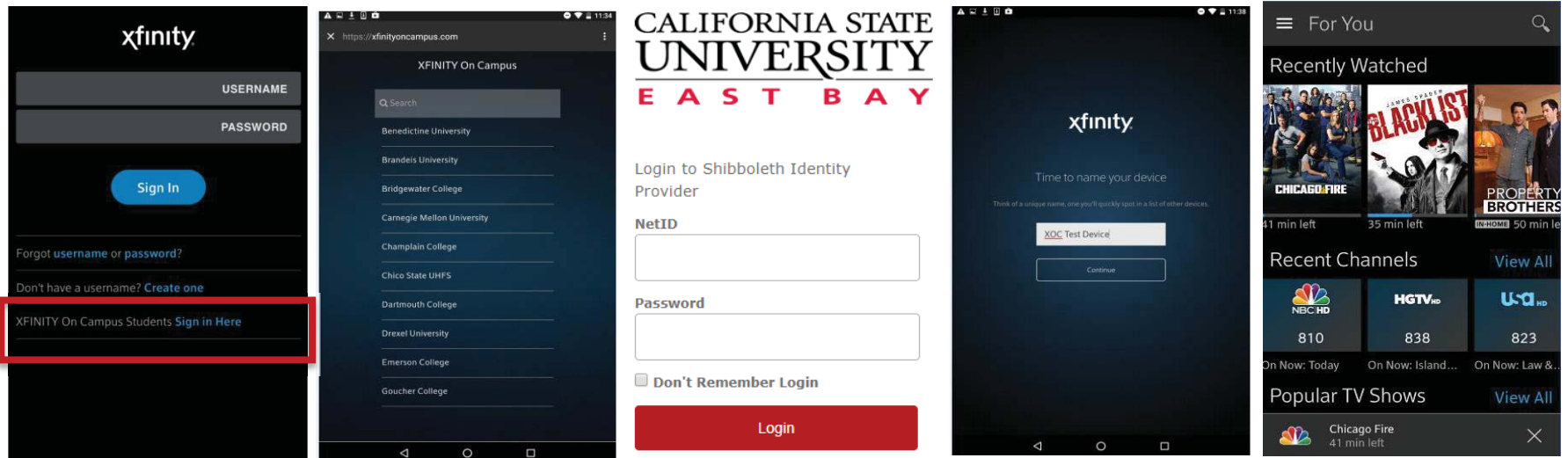
## **Once authenticated, start watching.**

After sign-in, the student will be sent to the XFINITY service storefront where they can begin watching live or On Demand content, manage their account, view registered devices & edit settings or upgrade to add a premium channel network.

# Login On A Mobile Device



**XFINITY Stream lets students watch live TV and thousands of XFINITY On Demand selections directly on their laptops, desktops and mobile devices (Apple, Android, Kindle, and Roku), while connected to their campus network.**



To login to the XFINITY Stream app as a University Student click the **“XFINITY On Campus Students Sign in Here”** link at the Bottom of the login page. Students will use their primary University login credentials. A student logging into the official on campus Wi-Fi network will receive full access to content. Logging in anywhere else will allow for limited access.



# Upgrade

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**One of the great benefits of the XOC service is that a student can upgrade to include a paid premium service to watch even more great content.**

## **Special Upgrade Offers for Students**

**Students will be given opportunity to upgrade:**

- Premiums networks like Showtime or International Channels are available as low as \$9.99 a month



# Upgrade *(cont'd)*

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## International Channels



ABP NEWS



Antenna Satellite



Channel One Russia



GMA Life TV



Life OK



Mediaset Italia



Russian Television  
Network (RTN)



SET Asia (Sony)



STAR India GOLD



Star India Plus



The Israeli Network



TV1000 Russian Kino



TV5Monde



Willow Plus



Zee TV

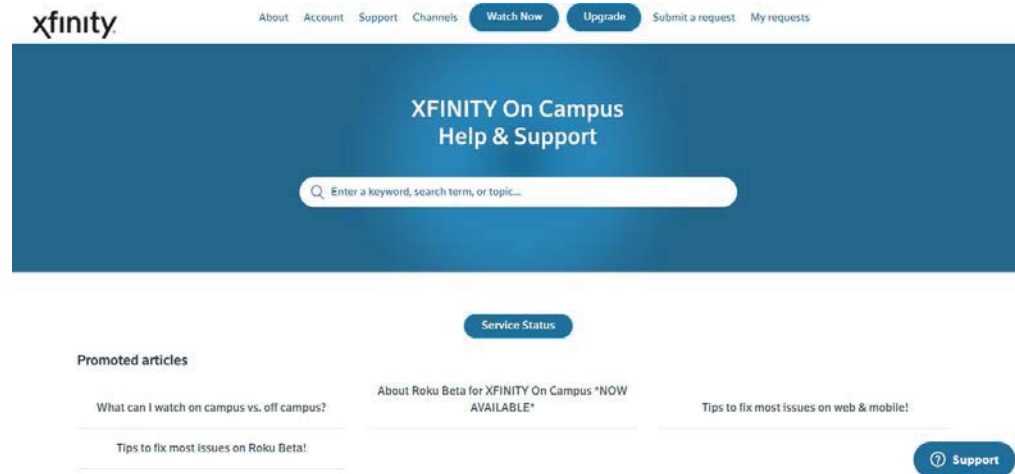
# XFINITY On Campus Support

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We have a dedicated team to respond to customer requests & usually resolve the issues within 24-hrs.

Portal – [support.xfinityoncampus.com](https://support.xfinityoncampus.com)

- Search for issues and submit support tickets - Choose "Submit a request" in the upper right corner.
- From the drop down menu choose if you are a Sales Team member, student, IT staff, or IT staff submitting on behalf of a student.



## Digital Outreach

Students are able to utilize the digital outreach options: (Twitter/Facebook/Email)

- Tweet or DM: [@xfinityoncampus](https://twitter.com/xfinityoncampus) or [#xfinityoncampus](https://twitter.com/xfinityoncampus)