



# ResNet - Acceptable Use Policy

California State University, East Bay provides access to technology resources (e.g., computing hardware, software, electronic information systems, networks, etc.) for purposes related to its mission and to the responsibilities and necessary activities of its faculty, students, and staff. These resources are vital for the fulfillment of the academic, research, and business needs of the CSUEB community. To promote and protect these ideals and resources, this policy is intended to define acceptable and unacceptable computing uses and practices for students on the university campus.

Access to and use of the University's Computer Network is a privilege granted to the residents of CSUEB Student Apartments by the University and for the sole purpose of supporting the University's educational mission. All users must act responsibly and maintain the integrity of the network. The University reserves the right to deny, limit, revoke, or extend computing privileges and access to the network at its discretion. Connectivity and an IP (Internet Protocol) address are provided for the exclusive use of the resident to whom it is assigned. All users of any University computing resources must conform to the University's Acceptable Use Policy. No commercial use may be made of this access, and the machine(s) connected to the access line or IP address may not be configured as a web site, or FTP site and may also not be configured to allow access to University computing resources, including communication lines, by any individual other than the identified resident to whom the connectivity has been provided. Use the "bots", "flooding", or any abuse of University computing resources that generates valid harassment or denial of service complaints is prohibited.

It is the responsibility of each resident to use the Residential Network (ResNet) appropriately and in compliance with university, local state and federal laws and regulations. Access is a privilege that can be revoked due to misuse by either the University or Student Housing.

By signing your Student Housing Contract, you agree to the terms and conditions of this ResNet Acceptable Use Policy, related conduct codes outlined in the Student License Agreement, the *CSUEB Student Apartment Guide to Community Living* and University policies.

## **Examples of misuse include, but are not limited to the following:**

### **False Identity:**

Use of the identity of another user without the explicit approval of that user, or masking the identity of an account or machine (i.e. "spoofing") is prohibited. Forging, or otherwise misrepresenting another's identity through any form of communication or electronic posting is also prohibited.

### **Mass Messaging:**

Users shall avoid spamming, and other inappropriate mass messaging to newsgroups, bulletin boards, mail lists, or individuals. Subscribers to an electronic mailing list will be viewed as having solicited any materials delivered by the list so long as the material is consistent with the list's purpose.



## **Hostile Living Environment or Harassment:**

Using the ResNet to defame, harass, intimidate or threaten any other person (resident, or nonresident) is prohibited. The University Harassment policy covers all uses of the ResNet, including e-mail correspondences, newsgroups, and social networks. Posting materials on electronic bulletin boards that violate existing laws or the University's codes of conduct are also prohibited. Attempting to monitor or tamper with another user's electronic communications, or reading, copying, changing, or deleting another user's files or software without the explicit agreement of the owner is illegal

## **Implying University or Student Housing Endorsement:**

Users shall not imply University or Student Housing endorsement of products, services, or individuals on any electronic communication without prior written approval. Users shall not give the impression that the user is representing, giving opinions, or otherwise making statements on behalf of the University or Student Housing unless authorized in writing to do so.

## **Commercial Use:**

University and Student Housing Resources are expressly available for non-commercial purposes and users are strictly prohibited from using these resources for unauthorized commercial activities, personal gain, or activities unrelated to its educational mission. This includes soliciting, promoting, selling, marketing, or advertising products or services, or raising monies for non-University organizations, non-profit or otherwise.

## **Damaging or Impairing Technology Services:**

ResNet Users must not use any technology resource irresponsibly, or in a manner that adversely affects the work of others. This includes, but not limited to intentional, reckless, or negligent behaviors that might interfere with, disrupt, or inflict damage to any computer, network or related service. These included but are not limited to introducing a computer "malware" application, purposefully altering the system, or network configuration in such a way as to impact availability, accessing or using any computer, network, or electronic data without permission, misusing and/or allowing misuse, and intentionally inflicting virtual, or physical damage to a technology resource. Such behaviors are prohibited on both University owned and privately owned equipment operated on, or through the University networks. This also includes:

- Altering equipment, wiring, or jacks beyond the location of its intended use
- Installing routers, bridges, or wireless antenna without the written consent of the University
- Installing servers for any purpose
- Broadcasting an IP signal that interferes with the University's ability to provide network access to its users
- Running any program that allows residents and nonresident users to access their computer's through the University Firewall (i.e. peer to peer file transfers with the resident computer as host)
- Any attempt to circumvent the University firewall and installed security programs.



## Copyright Infringement:

Transmission of any copyrighted materials, such as but not limited to music, movies, books, software, any other written or digital medium without the express consent of the copyright holder is in direct violation of the 1998 Digital Millennium Copyright Act (DMCA) and University rules and regulations. The term "transmission" includes, but is not limited to:

- Peer to Peer file transfer programs (i.e. Kazaa, Gnutella, Limewire, bit torrent, etc...)
- Media Servers (i.e. Microsoft Media Sharing, iTunes streaming, etc...)
- Electronic Posting (i.e. blogging, newsgroups, etc...)
- Social Networking (i.e. MySpace, Facebook, Yahoo 360, etc...)

Use of the aforementioned services is permitted, provided the user is in compliance with University, State, Local, and Federal laws. Unknowingly providing others with copyrighted materials does not immune the user from possible sanctions.

## Software Licensing

All users of the University network must be in full compliance with their software licenses. Violations include:

- Using software you have not acquired the proper licensing for its intended purposes (i.e. using a key generator, or another's license number to circumvent the software's license protection)
- Copying software, except as permitted by copyright law or license agreement.
- Providing others with licensing information as to circumvent the licensing agreement for simultaneous users

## Enforcement:

Any resident or guest of a resident found to be in violation of the above provisions may be subject to disciplinary action up to and including expulsion and, in the case of illegal actions, referred to appropriate law enforcement agencies. The University may temporarily suspend, block, or restrict access to resources, independent of such procedure, when it reasonably appears necessary to do so in order to protect the integrity, security, or functionality of University resources, or to protect the University from liability. The University may also refer suspected violations to the appropriate law enforcement agency.

Residents are equally responsible for the actions of their guests.



## **Violations of the Acceptable Use Policy will be responded to as follows:**

### **First Infraction (non-virus):**

The resident's network connection will be suspended for the minimum of one week. Restoration of the network connection will depend on the resident meeting with the presiding Housing officer and University Official (if warranted). The offending computer will also require inspection as to the removal of software or files that resulted in the originating offense. If a Housing or University sanction is imposed, the resident must complete the sanction before service restoration.

### **Second Infraction (non-virus):**

The resident's residential network connection will be suspended indefinitely. The resident must meet with the presiding Housing and University Officers. A decision will be made as to whether the offender's University network access privileges will also be suspended.

### **Infractions caused by Virus:**

If a resident is found to be causing disruption to the University Networks due to a computer virus, the resident's physical computer address or MAC address will be disabled. Service will be restored when the virus is removed and the computer is certified by a Housing employee. Users will still be able to use the University Network Resources at this time, on another computer. It is the user's responsibility to update and patch their computers on a regular basis and use good computing practices to prevent such issues from occurring. Repeated violations may result in sanctions.

Infractions, such as harassment, unauthorized use, attempts to steal passwords or data, unauthorized use or copying of licensed software, violations of University policies, or repeated violations of minor infractions may result in the immediate and possibly permanent loss of access privileges. In any case, the offender's associated school or department will be notified of the infraction. If the offender is a student at the University, the case will also be referred to the Student Judicial Services for appropriate action. Offenses that are in violation of local, state, or federal laws will result in the immediate loss of computing privileges and will be reported to the appropriate University and law enforcement authorities.

This document is in support of the University's Acceptable Use Policy and is provided to clarify acceptable use to the CSUEB Student Apartment residents and their guests. Information and clarification can be provided through the Housing Administrative Office in Lassen Hall.