CSUEB International Applicant Workshop
Fall 2024

April 24, 2024
Your Hosts Today

Kelly Pan
International Recruitment & Marketing Manager
Kelly.pan@csueastbay.edu

Laura Perry
International Partnerships Coordinator
Laura.perry@csueastbay.edu
Agenda

● Application Deadlines
● Tuition & Fees
● Admission Checklists and Process
  ○ Undergraduate
  ○ Graduate
● Cal State Apply Tips
● What to expect after submitting online application
● Document Submission
● Checking your Application Status
● I-20 & Admission Letter
● Scholarships
● Helpful Links & Reminders
● Q & A
### Application Deadlines

**Fall (Classes start August 19, 2024)**

<table>
<thead>
<tr>
<th></th>
<th>Undergraduate (First-Year Freshmen, Lower Division Transfer, and Upper Division Transfer)</th>
<th>Graduate</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Application Filing Period</strong></td>
<td>October 1, 2023 – May 15, 2024</td>
<td>October 1, 2023 – May 15, 2024</td>
</tr>
<tr>
<td><strong>Unofficial Document Deadline</strong></td>
<td>June 1, 2024</td>
<td>June 1, 2024</td>
</tr>
<tr>
<td><strong>Official Document Deadline</strong></td>
<td>Before enrollment</td>
<td>Before enrollment</td>
</tr>
</tbody>
</table>

Programs with earlier deadlines:
- MSW- Master of Social Work - December 1
- MS Speech Language Pathology - January 15
- MS Counseling - March 1

Note: Other departments such as Computer Science and Business Analytics may close early depending on application volume.
# International Tuition and Fees

<table>
<thead>
<tr>
<th>Level</th>
<th>Tuition</th>
<th>Total for I-20</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Undergraduate</strong> (Based on 12 units/semester)</td>
<td>$17,627</td>
<td>$41,065</td>
</tr>
<tr>
<td><strong>Graduate</strong> (Based on 9 units/semester)</td>
<td>$16,631</td>
<td>$40,069</td>
</tr>
<tr>
<td><strong>Graduate Business</strong> (MBA/MSBA/MSMA) (Based on 9 units/semester)</td>
<td>$21,761</td>
<td>$45,199</td>
</tr>
</tbody>
</table>

Living expenses = $21,375 (Varies from student to student)
Health Insurance = $2,063* (+ additional if study in summer)

❖ Tuition & Fees are subject to change.
❖ Payment plans are available.
# Undergraduate Admission Checklist

<table>
<thead>
<tr>
<th>First Year Freshmen</th>
<th>Upper Division Transfer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>English Proficiency</strong></td>
<td>TOEFL 61 (ETS TOEFL code=4011) / IELTS 6.0</td>
</tr>
<tr>
<td><strong>Minimum GPA</strong></td>
<td>3.0</td>
</tr>
</tbody>
</table>
| **Required Documents** | ● Apply online at [www.calstate.edu/apply](http://www.calstate.edu/apply)  
● Pay $70 non-refundable application fee  
● Submit unofficial academic records (Transcripts and proof of high school/secondary school graduation from schools outside of the US) in native language with English translation, if needed  
● Submit official transcripts from all US schools |
Undergraduate Admission Process

1. File an application at [Cal State Apply](calstate.edu/apply)
   - Upon receipt of the application, CSUEB will send an email to the student with the NetID (ab1234).
   - Please allow up to 2 business days for a completed Cal State Apply application to be reflected in CSUEB’s system.

2. Upload Unofficial Documents via link sent by International Admission Office. (Link is sent after student receives netID by email.) *Please do not send documents by email.*
   - Net ID is required in order to submit documents.
   - Provide unofficial transcripts & test scores via upload link.
   - Please note: *If the student previously submitted academic records in the last year, please email IAO@csueastbay.edu for further assistance; the student does not need to re-submit them.*
   - Once documents are submitted, the document upload link will be inactivated to avoid duplicate submissions.
   - IAO will review the documents and will email the student if anything is outstanding.
Graduate Admission Checklist

- TOEFL score of 80 (ibt) or IELTS score 6.5
- A degree awarded by an accredited university equivalent to a four-year U.S. bachelor degree with the equivalent of a 2.5 GPA or higher
- Must also meet other standards for graduate study established by the academic department.

Apply online at www.calstate.edu/apply

Pay $70 non-refundable application fee

Required documents:

- Unofficial undergraduate academic records (transcripts and degree certificates) in native language with English translation, if needed (secondary school completion not required)
- Unofficial test score reports, if required (TOEFL iBT or IELTS Academic)
- If any US transcripts, they must be official

Additional Requirements for Graduate Applicants:

Contact the academic department of the program to which you are applying. There may be additional documentation required by the department for consideration of admission to the graduate program.
# Graduate Admission Process

<table>
<thead>
<tr>
<th>Step</th>
<th>Task</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>File application at <a href="https://calstateapply.org">CalState Apply</a></td>
<td>Upon receipt of the application, CSUEB will send an email to the student with the NetID(ab1234).</td>
</tr>
</tbody>
</table>
| 2 | Submit Required Documents: | - Net ID is required in order to submit the application documents  
- Provide unofficial transcripts and English proficiency test scores only to International Admissions.  
- Please note: If the student previously submitted academic records in the last year, email IAO@csueastbay.edu for further assistance; the student does not need to re-submit them.  
- See department website for additional requirements by program |
  - IAO Office: Upload unofficial TRANSCRIPTS, DEGREE CERTIFICATES, TOEFL/IELTS results ONLY via link sent by International Admission Office.  
  - Graduate Dept: Check with graduate department to see if supplemental materials are required. If so, Send DEPARTMENT APPLICATION, GMAT/GRE, PERSONAL STATEMENT, RECOMMENDATION LETTERS, etc. to department as required. |
| 3 | Review the Personal To Do List & Application Status on [MYCSUEB](https://mycsueb.csueastbay.edu) | - After document submission, please check MYCSUEB for application status under the application tab and underneath the heading Admission. |
Cal State Apply Tips

- Don’t wait! Avoid unnecessary stress of waiting until the deadline to apply. In most cases, the sooner you complete your application, the sooner you will get a decision.

- Be sure to use a current email address and that you enter it accurately in Cal State Apply as this email address will be used to follow up with you on your application.

- Refer to the International Application Guide or Applicant Help Center if need assistance with the online application. You will find their contact information and Live Chat options on the Help Center website. Live Chat is the fastest way to receive assistance.

About the Applicant Help Center
Use this guide as a supplement to the instructions provided in the Applicant Help Center. To access the Applicant Help Center, click on your name in the upper-right hand corner of the Cal State Apply application.
Cal State Apply Tips

- Be sure to select F-1 visa status if you plan to request a student visa.
  *If you fail to do this, we will not know that you need an I-20*

Completing your Extended Profile

Be sure to answer questions on the Extended Profile correctly. The application is dynamic, meaning that answers you provide on the Extended Profile determine what question blocks (tiles) appear for the remainder of the application and what programs (majors) are available for you to choose. Come back to your questions on the Extended Profile any time if you need to make corrections by clicking your name on the top right-hand corner.

Residency – F1 and J1 Visa

If you have or will require an F1 Visa (student) or J1 Visa (exchange) to study at the CSU, select Yes
Cal State Apply Tips

Some CSUEB graduate departments are now collecting supplemental documents via the 4th quadrant (Program Materials section) of Cal State Apply:

**Programs collecting Statement of Purpose (SOP) documents only:**
- Mathematics
- Pre-professional Health Academic Program (PHAP)

**Programs collecting more extensive documents:**
- Environmental Geosciences: SOPs and letters of recommendation
- Interaction Design and Interactive Art: SOPs, letters of recommendation, and portfolio
- Statistics and Biostatistics: letters of recommendation, unofficial transcripts, questions, SOP

**NOTE:** If letters of recommendation are required by the department, your application may not be completed until all required recommendations have been completed and submitted to Cal State Apply.
The four parts (quadrants) of your application

Click the My Application tab to complete the rest of your application. You must complete all sections for a quadrant to show as complete. All quadrants must be complete to submit your application.

- Personal Information
- Academic History
- Supporting Information
- Program Materials

This shows your progress towards completing all the required information for this quadrant.

*Don’t skip the Program Materials section. Even if it appears complete, be sure to click and read the Program Materials quadrant as there is usually important information about the program(s) you are applying to in this section.
Submitting your application

You are ready to submit when the four quadrants show complete (green) and when the status on the program (in the Submit Application tab) has also turned green.

Review the Summary Page carefully before submitting
Note any warning symbols and red text that may require you to update or fix something in your application before submitting.
When Your Online Application is Complete

- In general, the Cal State Apply application is complete when:
  
  Your application fee payment was submitted and marked as received. You submitted your application and received an email confirming it was successfully submitted. *Make note of the CAS ID number from this email as it may be needed if you have questions about receipt of your application.*

- Once the Cal State Apply application has been submitted, the information on the application cannot be added to or edited by logging back into Cal State Apply, except adding new test scores into standardized tests

- If you have updated information or want to correct a mistake on your application after the Cal State Apply application has been submitted, please contact the International Admissions Office for assistance.
After Your Online Application is Complete

• Once the online application is complete, applicants are responsible for monitoring the status of your application and submitting required documentation to the campus.

• CSUEB’s International Admissions Office will correspond with you directly via email regarding submission of required documents for international admission. Your application cannot be evaluated until these documents are received.

• Academic Departments may also require additional documents. Check the website of the program you are applying to for their requirements. Failure to submit all required materials may jeopardize your eligibility for admission consideration.
Sample NetID email

- After you submit your online application through Cal State Apply you will receive an email in your personal inbox (the email you used when applying on Cal State Apply) containing your school ID called a **NetID** and instructions for activating your NetID and setting your personal password.
- Please refer to this number when contacting us about your application.
- If you do not receive this email, please check your spam folder.
- You will use your NetID to access online services including **MyCSUEB**, which can be used to monitor your application status, and your Cal State East Bay Horizon email.
- Please keep your NetID and password in a safe place. For assistance or questions about NetID or resetting passwords, please visit the **NetID page** online or contact **servicedesk@csueastbay.edu**.

September 28, 2023

Student name
Address line 1
City, State, Country, Zip code

Thank you for applying to California State University, East Bay!

Every applicant is given a personal CSUEB identification number called a NetID.

   **Your NetID is:** ab1234

To activate your NetID visit www.csueastbay.edu/netid. This site is where you will set your password and security questions. After activating your NetID, you will have access to many campus systems including:

   **MyCSUEB -** http://my.csueastbay.edu
   Check MyCSUEB to see your admission status, personal To Do List of items to submit/complete, and to update your personal information if needed.

   **Horizon email -** http://horizon.csueastbay.edu
   Check your CSUEB Horizon email account frequently since it is where many campus offices will send you official university correspondence. Horizon email can be forwarded to a personal email account.

If you have questions, contact us at (510) 885-7571 or iao@csueastbay.edu.

Sincerely,

International Admission Office
California State University, East Bay

servicedesk@csueastbay.edu
Sample e-mail from IAO confirming receipt of your application (with link to submit documents)

- Check the email entered on your Cal State Apply application for a message from iao@csueastbay.edu with the subject heading “[your name], thank you for submitting your Fall 2024 application to Cal State East Bay!”

- If you don’t see it in your inbox, check your spam folder.

- If, within a week of submitting your Cal State Apply application, you do not receive an email that looks like the example to the right, please email iao@csueastbay.edu for assistance.

- Look for this link in Step 2 to upload documents: Submit Your Documents Here

Dear Student name,

Thank you for submitting your application to Cal State East Bay!

To continue the admissions process, please complete the following next steps:

1) Activate your Net ID

Every applicant is given a personal CSUEB identification number called a NetID. This allows access to the student self-service system MyCSUEB student portal and to upload unofficial documents for application processing. If you experience any technical issues, please contact servicedesk@csueastbay.edu.

Activate your NetID

2) Submit your transcripts and proof of English proficiency to the International Admissions Office by the document deadline. **Documents from all institutions attended are required.

Official Transcripts are required from colleges or universities in the United States. See our website for How to Submit Official Transcripts. If you are a current (or former) Cal State East Bay student, the Cal State East Bay transcript does not need to be submitted to the International Admissions Office.

Unofficial Transcripts from colleges or universities outside the U.S. are accepted at this stage for evaluation purposes in the following digital formats (pdf, jpg or png).
Unofficial Document Submission Process

- Note: the document upload link is unique to each applicant
- Enter applicant’s name and NetID (if NetID doesn’t match the record it will be rejected)
- Enter term applied for
- If you are working with a study abroad agency, click yes to provide consent for us to share your application status with the agency (see next slide)

Once these are completed, additional dropdown information will appear for each applicant type tailored to the applicant.

*The form can only be submitted ONCE.*
Agent Consent Form Submission Process

- From is dynamic. If select “Yes” to agent/consultant field. Additional questions pop up.

- If student is 18 years or older they will be able to click on link to submit electronic consent form.

- Click link to open form

Please click here to fill out the Student Consent for Release of Information form then return to this form when complete.

Please Note: This form can only be submitted once.
Agent Consent Form Submission

- Electronic Consent For Release of Information Form opens in a new window.
- Form allows us to discuss the student’s application/admission status with the agency. Once the Student Consent Form is received, CSUEB will count the student under the agent’s banner.
- Be sure to enter the correct email address for your agency so that if there are any issues we can follow up with you on them on the application.
- Student electronically signs to affirm they have read and understood the information above (that they have the right not to consent and may revoke the consent at any time even after the consent form has been submitted).
- Be sure to click submit at the bottom of the page!
- After submission, a pop-up window will remind students to return to the previous form (consent form window can be closed and student should return to other window):
Document Submission Process Continued

- After all fields at top of the form are complete and agent form submitted, return to original window/form to indicate if student submitted documents previously.

- If “yes” is clicked, they will get an opportunity to submit additional documents *e.g. updated TOEFL/IELTS)

- If “no” is clicked, additional dropdown information will appear for each applicant type to submit new documents. Forms are dynamic – after clicking on an academic level, options related to that selection will appear immediately below this field.
Unofficial Document Submission for First Time Freshmen

- forms are dynamic - once you click on a button additional options related to that selection will appear below them
- SAT/ACT submission is optional
- Indian Students may submit CBSE results (or future test dates)
- form may only be submitted once; do not resend using the same link or email documents as well
Unofficial Document Submission for Transfer Students

- students should submit transcripts from each college or university attended
- students sign to confirm they understand official transcripts will also be required if they are admitted
Unofficial Document Submission for Graduate and Credential Students

- students will get different instructions depending on where their documents are from (e.g. US, India, China, other)
Check your Application Status via MyCSUEB

• Please allow for standard processing times of 2-3 weeks after submission of documents for IAO to update the student’s To Do List.

• After you have activated your NetID, you can Login to MyCSUEB to check your “Application Status” (under the application tab and underneath the heading Admission) and “Personal To Do List.” See How to Monitor Your Application for more details.

• Cal State East Bay protects access to sensitive information by using Multi-Factor Authentication, also known as "MFA" or "2FA". We use Duo Security to provide this additional layer of authentication, which prevents anyone but you from accessing your account, even if they know your password. You will need to set this up before you can access your MyCSUEB.
MyCSUEB Tips

- MyCSUEB is the same place we will check if you ask us what your status is— it’s more efficient for you to check yourself than to ask us.
- NOTE: MyCSUEB is unavailable during the following periods for scheduled maintenance: Every Wednesday night from 7-10 pm Pacific Time
- Firefox is the recommended browser for use with MyCSUEB

For assistance or questions about NetID or resetting passwords, please visit the NetID page online or contact servicedesk@csueastbay.edu.
**Admission & I-20 Process**

1. **Admission Decision**
   - Once an application is complete (all documents received):
     - Undergrad apps take 1-2 weeks for a decision
     - Grad applications can take 4-6 weeks or longer

2. **Upload Financial Documents via Link sent by CSUEB SEVIS/I-20 Team**
   - Complete online I-20 consent form
   - Upload copy of passport and verification of finances (bank statements, scholarship letters, etc)
   - Sponsors need to fill out an I-20 Sponsor Endorsement Letter of Consent (I-20 will be held up if sponsor doesn’t submit)
   - Note: maximum # of sponsors = 3
   - Please allow 2-3 weeks for I-20 processing after all financial documents are received and approved

3. **I-20 SENT**
   - I-20s are signed electronically and sent by email with the admission letter.
Sample email to admitted student with online I-20 consent form

- Automatically sent to student’s horizon email when student is admitted
- Link is specific to student receiving it.
- To submit additional documents after initial upload, please email csueb.i20@csueastbay.edu
- When the documents is submitted, the student will receive an auto message saying “Thank You”.
- Upon review by CSUEB SEVIS team, if there is an issue with documents or anything is outstanding they will email the student.

Dear student,

Congratulations on your admission to California State University, East Bay.

Our records show that you are planning to attend CSU East Bay as an international student with F-1 non-immigrant status. In order for us to prepare the proper immigration documents, we will need you to respond to the following questionnaire:

I - 20 Consent and Declaration of Finances

Please review the F-1 International Student Handbook which is posted online at: http://www.csueastbay.edu/cie/files/docs/pdfs/f-1-handbook.pdf. It has a wealth of information covering immigration and arrival on campus, academics, on-campus services and activities, housing and transportation options, and much more. You will be getting a hard copy of this handbook during orientation.

Please let us know if you have any questions.

CSUEB Team
Regards,
SEVIS Records Representative
Sample of Sponsor Information form

If student has indicated they wish to include a family member or someone else as a sponsor on their form, the person listed will receive an email with link to form at right.

Sponsor enters:

- student’s name and relationship to sponsor
- the amount the sponsor will contribute
- email address of the sponsor
- electronic signature and acknowledgement
Sample I-20 email

- When I-20 is complete, it is sent by email to the student’s horizon email.
- The SEVIS number is also included in the email.
- Email contains link to admitted student checklists, information to help students prepare for the visa interview and arrive on campus, as well as the complete International Student Handbook.
Submission of Official Documents

• Official documents will be requested if an offer of admission is extended. The University reserves the right to determine what constitutes an official document. *Note: If the name on your application differs from the name on your academic records, please contact the International Admissions Office.*

• All academic records issued in a language other than English, must be accompanied by a certified English translation.

• An "official" document is a document that has been issued by, authenticated by or attested to be a true copy of the original by the awarding university in a closed/sealed envelope.

• All records submitted become the property of the University.

• If you have attended school in China or India, please refer to the Admission Requirements tab for specific document requirements: [www.csueastbay.edu/iao/how-to-apply/document-submission-guidelines.html](http://www.csueastbay.edu/iao/how-to-apply/document-submission-guidelines.html)
Submission of Official Documents

Official documents can be submitted as follows:

• **By Mail:** Send to the International Admissions Office, Cal State East Bay, 25800 Carlos Bee Blvd., SF102, Hayward, CA 94542.

• **Electronic Transcripts/Mark Sheets and Degree Certificates:** Please email the documents to IAOoffdocuments@csueastbay.edu. The documents must be sent directly from the institution's registrar's office or office of examinations. The International Admissions Office reserves the right to verify the sender of these documents before accepting them as official.

• **In Person Drop Off:** Hand-delivered in a sealed envelope from the institution to Cal State East Bay’s International Admissions Office located in the Student and Faculty Support building on the Hayward Campus in SF102.
Submission of Official Test Scores

Official test scores can be submitted as follows:

English Proficiency Test Scores:
TOEFL - Request your official scores to be submitted to school code 4011.
IELTS - Request your official scores to be sent to California State University East Bay International Admissions

SAT- Request your official scores to be submitted to school code 4011.
GRE- Request your official scores to be submitted to school code 4011.
GMAT- Submit to the code as provided by your academic department
Helpful Links

- MyCSUEB and Duo
- Admission requirements
- Document Submission Guidelines
- I-20 Process and Timeline
- Admitted students checklist
- Video gallery
- Important Dates includes enrollment periods and fee payment deadlines
Academic Calendar

CSUEB is on a semester calendar:

- Fall semester classes start: August 19, 2024
- Thanksgiving/Fall break: November 25-29, 2024
- Last day of Fall classes: December 8, 2024
- Fall exams: December 9-14, 2024

Dates subject to change.

See online catalog for link to full Academic Calendar.
a friendly reminder:
check your horizon email regularly

This e-mail account is where important University communication will be sent about your academic status, classes, fees, and more. In addition, this is the e-mail address professors will use to communicate with you.

Including your I-20!

CAL STATE EAST BAY
INTERNATIONAL PROGRAMS
Thank you!

Follow-on questions?
Contact us for support anytime

International Admissions Office

@ iao@csueastbay.edu
+1 (510) 885-7571
@csuebcie
@csueb_international
WeChat: qq503421502
WhatsApp Business Account: +1 (510) 200-8342