

Pre-departure Orientation

For Admitted F-1
International Students
Entering in Fall 2026

May 19, 2026



Your Hosts Today



Laura Perry
International Partnerships
Coordinator
Laura.perry@csueastbay.edu



Thomas Torres-Gil
Director
International Programs
Thomas.torresgil@csueastbay.edu



Kenzie M.
International Student
Ambassador
is@csueastbay.edu

Agenda

- You are in? What to do now?
 - Applying for your Visa
 - Housing Options
 - Clearing Holds (including health insurance & immunizations)
- Class Registration
- Fee Payment
- Planning your Arrival
 - Airports in the Bay Area
 - What to Expect at the Port of Entry
 - What to Pack in Carry-On Luggage
 - Getting to CSUEB/Airport Pickup
- What to do on Arrival
 - Immigration Check-in
 - Orientation
 - Arrival Checklist (Bay Card, Textbooks, etc.)
 - Employment options
- Campus Life and Resources
- Helpful Links/ Contacts / Q & A



Why Cal State East Bay?



Affordable tuition + strong career outcomes



Small classes & personal faculty support



Diverse students from 58 countries



Minutes from San Francisco & Silicon Valley

You've made a great choice!

You are in! What to do now?

- Know who to contact
- Get your Visa
- Consider Housing Options
- Clear your Holds

International Programs at CSUEB



International Admission Office (IAO)

- Application
- Admission Process
- Transfer credits (undergraduate)
- Official Transcript holds

Email: iao@csueastbay.edu

Center for International Education (CIE)

- International student advising on immigration for F-1 students
- Health insurance enrollment
- Internship and work authorization
- SEVIS record
- Study Abroad

Email: cie@csueastbay.edu

International Programs

International Recruitment & Marketing

- Agent issues
- Success stories for marketing

Email: intlrecruiting@csueastbay.edu

Global Academy

- Intensive English Program
- Conditional Admission
- Pre-Business Analytics Program
- Visiting Student Program

Email: globalacademy@csueastbay.edu

Applying for your F-1 visa

As soon as possible after receiving your admission decision, check your Horizon email for a link to submit financial documents and I-20 consent. Processing time is up to 1 week after receipt of your documents.

Didn't get a link?
Email us for assistance:
csueb.i20@csueastbay.edu

Once you receive your I-20, follow these steps to apply for a visa:

- 1) Contact your local U.S. Embassy or Consulate to ask about how to get an F-1 international student visa. For a list of Consulates and Embassies see: <http://usembassy.gov>
- 2) Complete visa Form DS-160: Online Nonimmigrant Visa Application and submit online: <https://ceac.state.gov/genniv>
- 3) Schedule a visa interview and pay the Visa Application Fee following instructions provided by the embassy/consulate.
- 5) Pay the SEVIS Fee by completing Form I-901 at www.FMJfee.com at least three (3) days before your visa interview
- 6) Prepare and bring the documents required by the U.S. Embassy/Consulate for your visa interview.
- 7) Remain calm and answer all the Visa Officer's questions openly and honestly



Housing

On-Campus Housing - Pioneer Heights

www.csueastbay.edu/housing/prospective-residents

About 10% of students (around 1,000) live on-campus

- University Housing Application open now
- Must sign contract for academic year
- Furnished Apartments (Utilities included + free laundry!)
- Family housing available
- Fall 2026 move-in date: August 11
- Questions? contact housing@csueastbay.edu

Off-Campus Housing near campus

www.csueastbay.edu/cie/f-1-students/new-students/housing.html

- 1 bedroom apt: \$2,094 - \$2,736 /month
 - 2 bedroom apt: \$2,100 - \$3,321 /month
 - 3 bedroom apt: \$3,275/month
- plus utilities; students usually share



Before registering for classes

- Know your NetID (Student ID) : ab1234
- Accept Admission Offer log into MyCSUEB (my.csueastbay.edu) & look for the “Accept Admission” link on the left side of the page

When confirming intent to enroll, undergraduate students must pay a \$110 deposit fee which will be applied toward the undergraduate student orientation program. See www.csueastbay.edu/admissions/accept-admission-offer.html. This deposit is not required for 2nd bachelor’s degrees or graduate level students.

- Check MyCSUEB “To Do List” to complete required items which may include submission of documents or test scores.
- Check MyCSUEB for any possible [registration holds](#).
- Review the “[important dates](#)” webpage for enrollment periods
- See website for How to Register for Classes: www.csueastbay.edu/registrar/register/how-to-register-for-classes.html

Transcripts Hold



Provisionally Admitted Students

Submit official documents to the International Admissions Office as follows:

- By Mail/Courier: Send to the International Admissions Office, Cal State East Bay, 25800 Carlos Bee Blvd., SF102, Hayward, CA 94542.
- Electronic Transcripts/Mark Sheets and Degree Certificates: Please email the documents to IAOoffdocuments@csueastbay.edu. The documents must be sent directly from the institution's registrar's office or office of examinations. The International Admissions Office reserves the right to verify the sender of these documents before accepting them as official.
- In Person Drop Off: Hand-delivered in a sealed envelope from the institution to Cal State East Bay's International Admissions Office located in the Student and Faculty Support building on the Hayward Campus in SF102.

Your provisional admission will not be cleared until you meet all university requirements.

Insurance Hold

- Health insurance is Mandatory for all F-1 students in California
- Exceptions to the CSUEB-sponsored plan:
 - US-based employer-sponsored insurance or
 - insurance provided by a government-sponsored scholarship program,
 - see the CIE website for instructions on requesting approval for these policies:
www.csueastbay.edu/cie/f-1-students/new-students/insurance.html
- Be sure to always check the term for which your hold is placed.

The Start Date shows the date the hold was created by the system- this date does not matter

Hold Details	
International Health Insurance	
Department	University Extension
Reason	International Health Insurance
Start Date	03/01/2012
Start Term	Summer Session 2023

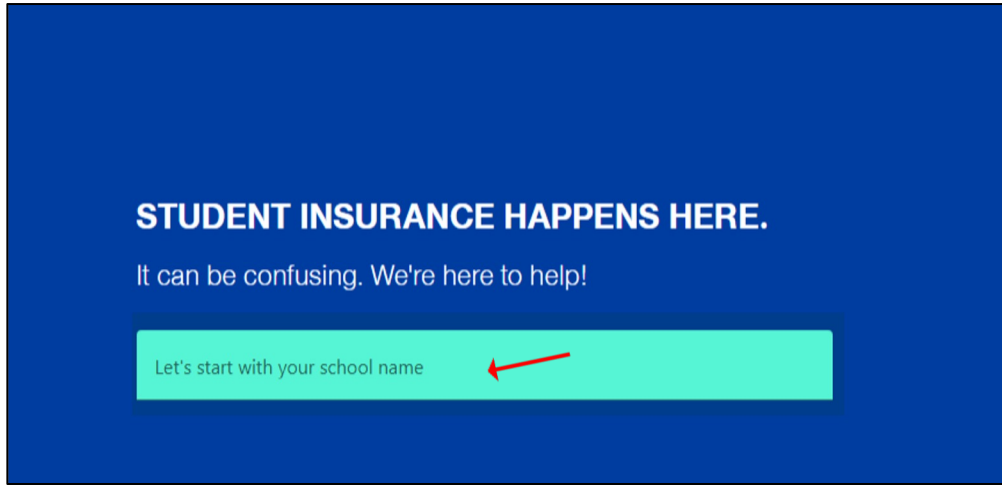
The Start Term shows the term your hold is for. If it says, "Begin Term Srvc Indicator," the hold is for your first term. Once you have cleared this hold, it will show future term dates (e.g. Spring 2027, Summer 2027, Fall 2027, etc.)

- Holds are moved within 24 hours after you complete your purchase; plan accordingly! The hold will never go away, but will automatically move to the next term.
- Questions? Contact csuebhealthinsurance@csueastbay.edu

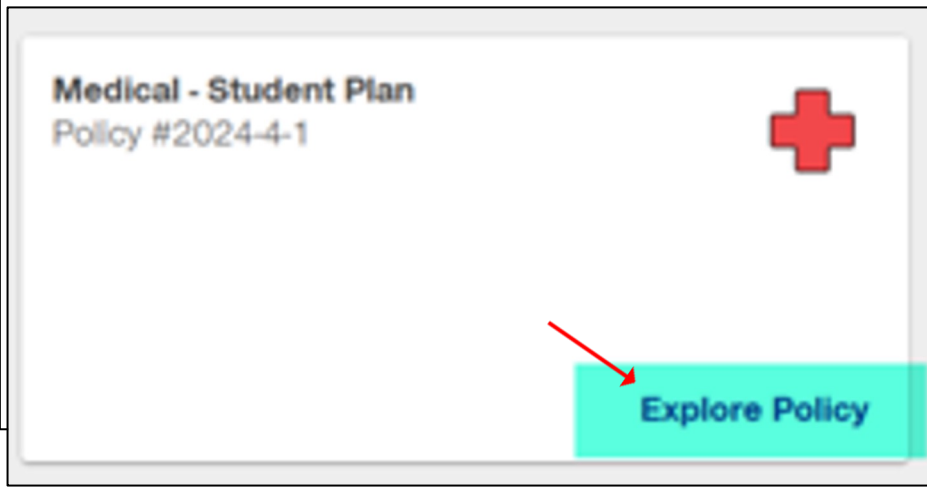
Health Insurance Enrollment

For CSUEB sponsored plan, enroll online at www.uhcsr.com

STEP 1: On UHC site, type “CSUEB” to pull up our school



STEP 2: Select the [Explore Policy](#) Link

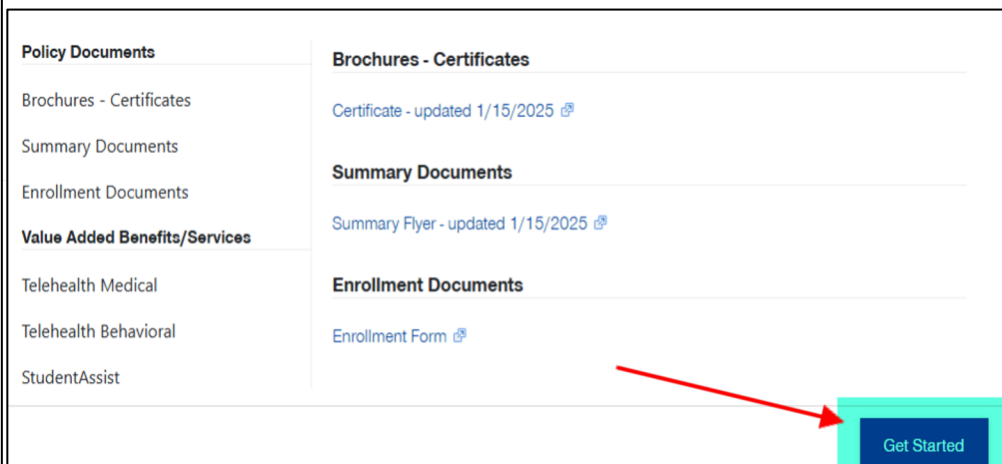


Enroll by semester-

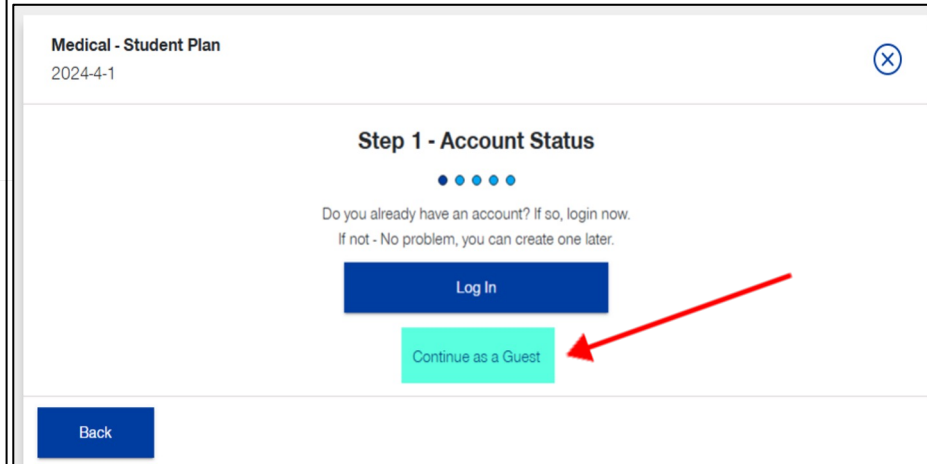
Fall Semester Cost = \$755
Fall Coverage Dates = 8/1/26 to 12/31/26

Annual Plan= \$1800 includes Fall + Spring/Summer Coverage Dates = 8/1/27 to 7/31/27

STEP 3: Select the [Get Started](#) link



STEP 4: Select the [Continue as Guest](#) link



Refunds are possible during first 30 days of policy (only if you withdraw from all classes or do not enter the U.S.)

Health Insurance Enrollment

When completing the form, note the following:

Select your “insurance category” from dropdown menu
enter your U.S. zip code if you know it already (or CSUEB’s)
click the checkbox and select the [Next](#) link to proceed

- Graduate- master's degree and certificate students
- Undergraduate- bachelor's degree, 2nd bachelor's degree and J-1 Exchange students
- Global Academy Students- Intensive English, Pre-Business Analytics, Pre-Graduate Studies, and Visiting Student Program students

Step 2 - Basic Info

Hi there! Tell us a little bit about yourself.

* Indicates required field

What Insurance category best describes you?*

Zip Code*

I have read all applicable plan documents.*

Back Next

CSUEB's zip code = 94542

If you do not have a permanent U.S. address, you may enter the school's address as a placeholder.

If you enter the school's address, you will have to update your permanent address at a later date.

After all contact information is entered, you will be prompted to pay by credit card or electronic check.

Immunization Hold and Requirements

Cal State East Bay [vaccine requirements and recommendations](#)

Required: Hepatitis B Vaccine, if age 18 years or younger

Recommended immunizations and screening:

- Influenza Vaccine
- Measles/Mumps/Rubella (MMR)
- Varicella (Chickenpox)
- Tetanus, Diphtheria and Pertussis (Tdap)
- Meningococcal, if age 21 years or younger; required if staying in on-campus housing
- Hepatitis A
- Hepatitis B (age 19 and older)
- Human Papillomavirus (HPV) Vaccine
- Pneumococcal Vaccine
- Polio Vaccine
- Tuberculosis (TB) Screen/Risk Assessment

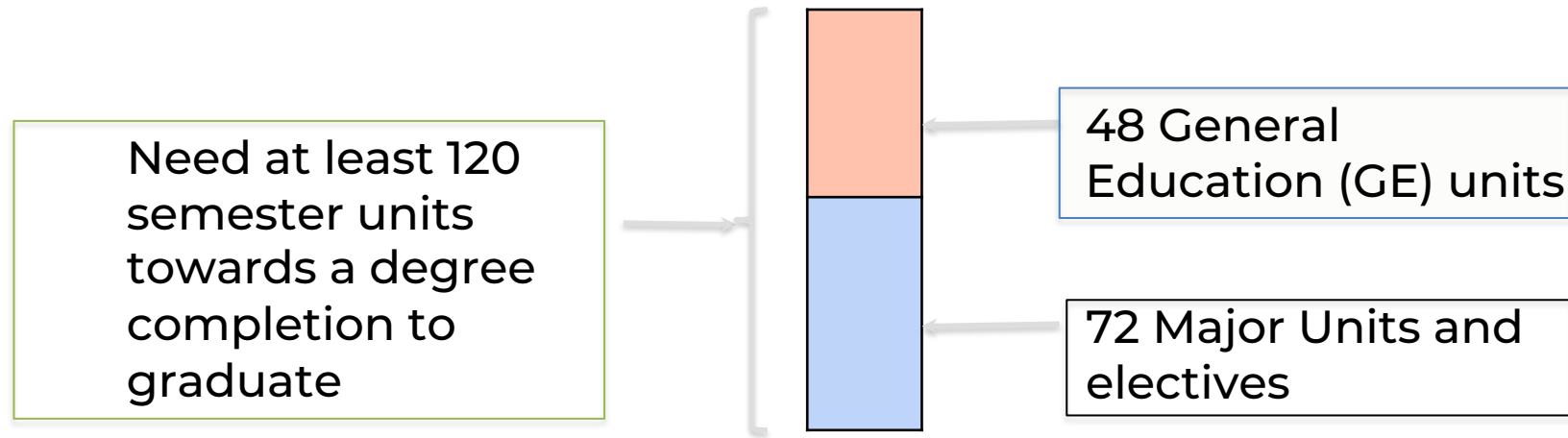
Once you have accepted your offer of admission, students under the age of 19 will receive an email invitation to your Horizon email account from [COMPLIO](#) which is an online platform where you must upload your immunization records if you are required to submit immunizations. Contact complio@americandatabank.com for any questions.

Deadline to submit proof of immunizations: March 1 (registration hold will be placed for Spring classes if deadline is missed)

What to do next?

- Enrolling in Classes
- Fee Payment

Undergraduate Enrollment: General Education vs Major



Sam Tran

International Student
Academic Advisor

sam.tran@csueastbay.edu

*Note: Athletes may work with another counselor-ask your coach for assistance

Undergraduate students will have two academic advisors:

- General Education advisor (Mr. Sam Tran)
- Major advisor (in Academic Department)

Enrolling in Classes

Undergraduate students

- Minimum 12 units/semester to be considered full-time
- 15 units/semester recommended to graduate in 4 years
- Maximum of 18 units/semester allowed
- Be sure to clear all holds before contacting an advisor!

Freshmen should review the [GE/Breadth](http://www.csueastbay.edu/ge) website www.csueastbay.edu/ge to understand these requirements.

- If you have A-level, AP, IB, CLEP, CBSE, or community college credit, alert your advisor so you may receive credit.
- Consult with your General Education Academic Advisor before registering!



Enrolling in Classes

Undergraduate Transfer students

- Transcript evaluations for transfer students are processed by International Admission Counselors in International Admissions Office.
- Contact an academic advisor in your college or department for assistance selecting classes (not sure who that is? email whoismyadvisor@csueastbay.edu)



Enrolling in Classes

Graduate student enrollment

- During your enrollment period, enroll directly on MyCSUEB with advice from Graduate department if needed.
- Must take minimum 8 units per semester to be considered full-time. (Most students will take 9 units = 3 classes x 3 units) Note: some graduate business programs offer intensive 7-week sessions in addition to semester long classes.

NOTE: You must maintain a 3.0 GPA to remain in good standing. If the student's GPA falls below 3.00, you will be placed on Academic Alert. A student may be subject to Academic Disqualification if during any semester while on alert they do not achieve the minimum 3.0 GPA in all units taken after admission to their graduate program.



International Tuition & Fees

per academic year (2 semesters)
as of Fall 2026

Level	Tuition	Total for I-20
Undergraduate (Based on 12 units/semester)	\$19,923	\$42,342
Graduate (Based on 9 units/semester)	\$18,081	\$41,130
Graduate Business (MBA/MSBA/MSMA) (Based on 9 units/semester)	\$23,895	\$46,908

Living expenses = \$21,549 (Varies from student to student)

Health Insurance = \$1,500 (+ \$300 additional if study in summer)

❖ Tuition & Fees are subject to change.

❖ Payment plans are available.

Tuition Fee Payment

- After you enroll in classes, Student Finance will charge your MyCSUEB Student account for the amount you owe for the semester.
- You must pay all fees charged to your account by the fee payment deadline listed on the [Important Dates](#) page.
- Students who enroll or add classes during late registration will be assessed a \$25 late fee.
- Payment can be made by cash or check in person at the Cashier's office or electronically by eCheck, credit card, or wire transfer.
- Payment must be received by 4 p.m. Pacific time on the fee payment deadline day, or enrolled/waitlisted courses are subject to being dropped



This Photo by Unknown Author is licensed under [CC BY-SA](#)

How to Pay

1. Login MyCSUEB and select Student Finance

The screenshot shows the MyCSUEB Student Homepage. The 'Student Finance' tile is highlighted with a red arrow. A second red arrow points to the 'Make a Payment / View My Bill' tile in the expanded menu, and a third red arrow points to the 'Pay Now' button within that menu.

2. Select "Make a Payment" and click on "Pay Now"

3. Enter NetID & password to access web payment portal and then select how you would like to pay

The screenshot shows the CSUEB Web Payment Portal login screen. It features a 'NetID' input field with a red arrow pointing to it, a 'Password' input field, and a blue 'Sign in' button. Below the button is a link that says 'Forgot NetID or password?'.

Note: there is a 2.65% service charge for credit card payments

See next page for wire transfer information

How to Pay by Wire Transfer

Cal State East Bay has partnered with [Convera](#) to streamline the tuition payment process using [CASHNet SmartPay](#) for our international students.



convera

Pay your student fees easily with Convera

1 Go to:
<https://wapps1.csueastbay.edu/web-payment/>

2 Enter details

- Choose the country you're paying from and enter the details about your payment
- Choose your preferred payment method
- Enter student details and confirm who is making the payment

3 Make payment

Complete your payment transaction:

- **Bank Transfer:** receive payment instructions for online banking or paying direct through your bank
- **In person:** receive payment instructions for an in-person transfer
- **Online:** select from a variety of providers

支付宝 ALIPAY 银联电子支付 CHINAPAY WeChat Pay Trustly SOFORT

POLI VISA Mastercard JCB UnionPay EBANK iDEAL

Please note that some payment options may not be available through your institution's platform.

4 Track it

Track your payment status by email and SMS (data rates may apply)

Using the [Convera](#) payment platform you are able to:

- Pay in your home currency or the currency of your choice.
- Receive competitive exchange rates saving money, as compared to traditional banks.
- Note: Payments via the Convera platform take an average of 3-7 business days to complete. Plan ahead to meet payment deadlines!

See our video [How to Pay Fees by Wire Transfer](#) for a step-by-step overview of the wire payment process.



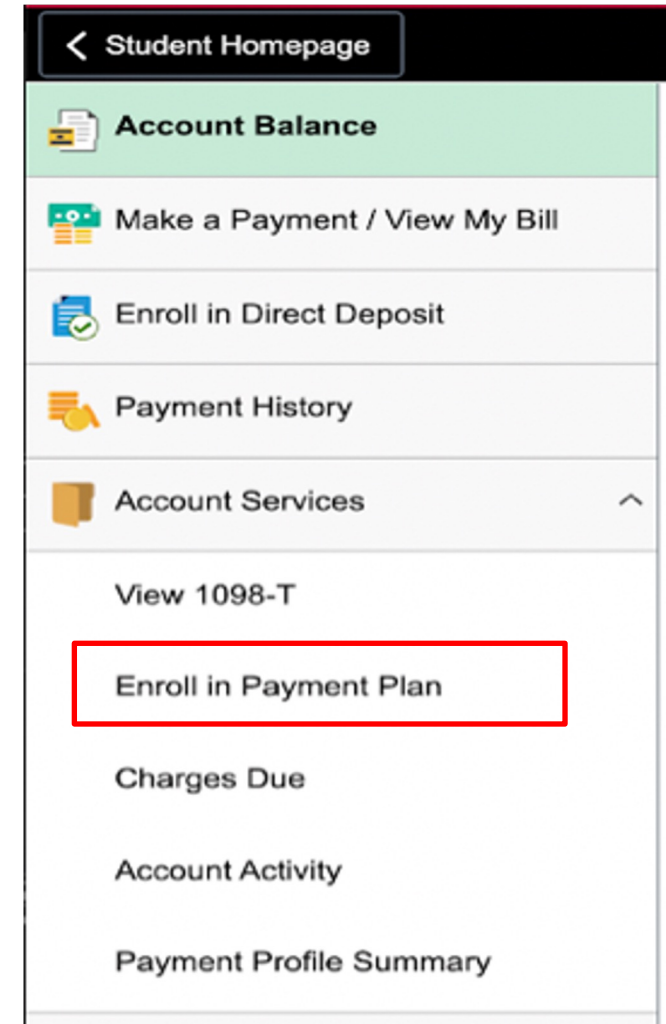
Tuition Refunds

<https://www.csueastbay.edu/student-financial-services>

- If you are unable to attend as planned, you may apply for a refund by completing the Refund Request Form on website above.
- Drop ALL classes or cancel Enrollment in MyCSUEB before the beginning of the semester to receive 100% refund of mandatory tuition fees paid, and foreign/non-resident fees.
- Students who drop ALL units in MyCSUEB or are dropped for non-payment after the semester starts will be charged a prorated amount of mandatory tuition fees (and non-resident fees) for each day they are enrolled, beginning with the first day of the semester, until the date when all classes were dropped.

How to Sign Up and Pay in Installments

- To sign up for fee installment plan, find the "Enroll in Payment Plan" option inside your **MyCSUEB** under My Finances or under Student Center.
- Be sure to make your first payment by the fee payment due date.
- See the complete fees, agreement details and payment due dates inside Student Center.
- There is a non-refundable \$30 service fee for enrolling in a payment plan for the semester.
- Instructions are available at:
www.csueastbay.edu/student-financial-services/files/docs/how-to-enroll-in-the-installment-payment-plan.pdf



Installment Payment Plans



- The tuition and campus fees are split into four (4) installments.
- Installments are not equal- some fees must be paid in the first payment.
- When registering for a payment plan, be sure to select the correct enrollment category for your academic program:
 - Matriculated student- All undergraduate students; All graduate students except those listed below
 - Special Session student- M.S. Accountancy, One-Year M.B.A., Pre-Professional Health Academic Program (PHAP)
- See <https://www.csueastbay.edu/student-financial-services/fall-2026/fee-installment-plan-revamp.html>

Enroll by date	Installment dates
enroll in classes and installment plan by July 11, (one month before original fee payment deadline)	<ul style="list-style-type: none">• July 11, 2026 - 1st installment due• August 11, 2026 - 2nd installment due• September 11, 2026 - 3rd installment due• October 11, 2026 - 4th installment due <p><i>* A \$20.00 late fee will be assessed per each late installment payment.</i></p>

Planning your Arrival

- Location and Weather
- Flying into the Bay Area
- What to Expect at Port of Entry
- Getting to CSUEB from airports
- Packing Tips

Location & Weather



Location: City =
Hayward

- In San Francisco Bay Area
- 37 km to San Francisco city
- 42 km to Silicon Valley
- Safe living & learning environment
- Campus overlooks the San Francisco Bay

Weather :

- Mediterranean climate (mild winter/cool summer)
- Summer: average temperature 15-25°C
- Winter: average temperature 5-15°C



When and where to arrive

- F-1 visa regulations allow entry up to 30 days prior to the start date on your I-20
- Plan to arrive in time to attend in-person orientation program on campus on August 10
- San Francisco Bay Area Airports
 - San Francisco International Airport (SFO)
 - Oakland San Francisco Bay Airport (OAK)
 - San Jose International Airport (SJC)



At the Port of Entry

- What to expect on Arrival at the Port of Entry (first airport you land at in the U.S.)
 - When entering the U.S. from abroad, everyone (including American Citizens), is subject to questioning by US Customs and Border Protection (CBP).
 - Primary Inspection will be where a CBP Officer will ask you to present I-20 and answer questions about where you are arriving from and the purpose of your stay in the U.S.
 - If the CBP officer cannot initially verify your information or you do not have all of the required documentation, you may be directed to another interview area in the airport area known as “secondary inspection.” Secondary inspection allows CPB to access your SEVIS record and conduct additional research in order to verify information without causing delays for other arriving passengers.



When speaking with CBP:

- Say clearly: “I’m an F-1 student coming to the U.S. to study.”
- Know your program, how long your degree takes, and why you chose this university/major.
- F-1 is a student visa. It’s a non-immigrant visa, NOT a work visa.
- CBP may review your social media.

Department of Homeland Security U.S. Immigration and Customs Enforcement I-20, Certificate of Eligibility for Nonimmigrant Student Status FORM NO. 1411-1004

SEVIS ID: R0004705512

NONIMMIGRANT NAME JIN JIN	GREEN CARD JIN	CLASS F-1 ACADEMIC AND LANGUAGE
PROGRAM NAME Jin Jin	PROGRAM NAME	
EDUCATION OF DEGREE MASTERS	COUNTRY OF ORIGIN/ISSUE CHINA	
DATE OF BIRTH 10/01/1995	ADMISSION NUMBER	
EDUCATIONAL LEVEL POSTGRADUATE	LEGACY NAME JIN JIN	
SCHOOL INFORMATION		
SCHOOL NAME JIN JIN	SCHOOL ADDRESS JIN JIN	
SCHOOL PHONE NO. CONTACT PERSON JIN JIN	SCHOOL CODE AND APPROVAL DATE JIN JIN	
PROGRAM OF STUDY		
EDUCATION LEVEL POSTGRADUATE	MAJOR I JIN JIN	MAJOR II JIN JIN
NORMAL PROGRAM LENGTH 24 MONTHS	PROGRAM ENGLISH PROFICIENCY JIN JIN	ENGLISH PROFICIENCY NOTES JIN JIN
PROGRAM START DATE 10/01/2015	PROGRAM END DATE 10/01/2017	
FINANCIALS		
ESTIMATED ANNUAL COSTS (USD) MONTHS	STUDENT'S CURRENT MONTHLY INCOME	
Tuition and Fees \$ 25,000	Scholarship/Grant \$ 1,000	
Living Expenses \$ 6,000	Gifts/Grants and Financial Assistance \$ 20,000	
Resources of Independent(s) \$ 1,000	Study Time Available (Months) 12	
TOTAL \$ 32,000	TOTAL \$ 21,000	
REMARKS		
JIN JIN		
SCHOOL ATTESTATION		
I certify under penalty of perjury that all information provided hereon was correct before I signed this Form and later and correct. I executed this Form in the United States, when present and available to the United States by me or other officials of the school of the student's application, transcripts, or other records of current status and possession of financial responsibility, which was received at the school prior to the execution of this Form. The school has determined that the above named student meets all standards for admission to the school and the student will be required to pursue a full program of study as defined by F.C.R. 214.2(b)(5). I am a designated school official of the above named school and am authorized to sign this Form.		
SIGNATURE OF DESIGNATED OFFICIAL(S)	DATE SIGNED	PLACE SIGNED
JIN JIN	10/01/2015	JIN JIN
STUDENT ATTESTATION		
I have read and agree to comply with the terms and conditions of my admission and those of any extension of stay. I certify that all information provided on this Form was true, correct, and complete to the best of my knowledge. I certify that I seek to study in the United States temporarily and legally for the purpose of pursuing a full program of study at the school named above. I also certify that the named school is a bona fide institution of higher education, duly accredited by the U.S. State Department to nonimmigrant status. Parent or guardian, not student, must sign if student is under 18.		
SIGNATURE OF STUDENT	DATE	
JIN JIN		
NAME OF PARENT OR GUARDIAN	SIGNATURE	ADDRESS (street or apartment number) DATE

ICE Form I-20 (A-E) (12/04) Page 1 of 3

What to Expect at Port of Entry

Once your inspection is successfully completed, the inspecting officer will:

- Review your passport and visa and may stamp your passport for duration of status (“D/S”) for F and J visa holders with date and port of entry (many airports no longer stamp passports)
- Process an electronic I-94 arrival/departure record online.

Be aware that you will need to submit a PDF copy of this record later to CIE office (download from <https://i94.cbp.dhs.gov>)



The screenshot shows the U.S. Customs and Border Protection website interface for retrieving I-94 information. The header includes the agency name and logo. Below the header, there are two tabs: "Get I-94 Information" (selected) and "I-94 FAQ". The main content area is titled "Get I-94 Information" and contains instructions for entering travel document information. The form fields include: Last/Surname, First (Given) Name, Birth Date (Year, Month, Day), Passport Number, and Country of Issuance. There are also buttons for "Get Most Recent I-94" and "Get Travel History". A note at the bottom states: "Note: For security reasons, we recommend that you close your browser after you have finished retrieving your I-94 number."

Carry on Luggage

DO carry

- Passport with F1 visa
- I-20
- Admission Letter and other supporting documents used during visa application
- Credit Card
- Traveler's Checks
- Cell Phone
- Small Amount of Cash
- Clothes/personal items for 1-2 days (in case of delays or lost luggage)

DON'T bring

- Fruits
- Meat
- Any white powders
- A lot of Cash



If Arriving By Air: Flight attendants will distribute Customs Declaration Forms (CF-6059). These must be completed prior to landing.

See our [suggested packing list](#) online for tips about what to bring in your checked bags

Getting to CSUEB from Bay Area Airports

- **San Francisco International Airport (SFO)**
 - 30-35 minutes drive from CSUEB Hayward main campus
 - taxi ride \$105-125 to campus (+tip 20%)
 - more info @ www.flysfo.com/to-from/ground-transportation
 - BART from SFO to Hayward = \$11.75
- **Oakland International Airport (OAK)**
 - about 20-30 minutes drive from CSUEB Hayward campus
 - taxi ride \$50-65 to campus (+tip 20%)
 - more info @ www.iflyoak.com/ground-transportation
 - BART from OAK to Hayward = \$9.55
- **San Jose International airport (SJC)**
 - Located Southeast of CSUEB Hayward campus, about 40-50 minutes drive from the campus
 - taxi ride \$109-115 to campus (+tip 20%)
 - more information @: www.flysanjose.com



Image from studiogstock / Freepik

If you plan to use a transportation network app, download the Uber/Lyft/Wingz/Waymo app before leaving home;

Pre-paid SIM cards are available for purchase at SFO at the TripTel store near Starbucks in the International Arrivals area. See <https://triptel.com> for more information.

Transportation network apps



Public Transportation to and from Campus

Train system- Bay Area Rapid Transit (BART)



AC Transit Buses- CSUEB students may apply for a free AC Transit Easy Pass for unlimited rides on local buses. Alameda Bus #60 runs from Hayward BART to CSUEB.

www.csueastbay.edu/parking/alt-trans/campus-transit/easy-pass.html



What to do on Arrival / Before Classes begin

- Check-in with CIE
- Attend Orientation
- Get your Bay Card
- Understand Transportation options
- Get textbooks and technology for classes
- Download Apps for Student Success

Check in with CIE

Upon Arrival at Cal State East Bay all new international students should check-in (online) immediately with the Center for International Education (CIE) by following instructions on the CIE website.

Documents you will need to submit include:

- New Student Information Form --this online form will ask you to provide your USA address and phone number (wait to submit until you have these)
- Passport- copy of your bio page in your passport
- I-94 (<http://www.cbp.gov/i94>)
 - I-94 Record page &
 - I-94 Travel History page

NOTE: If you are transferring from another school in the U.S. (from high school, community college, university/undergraduate or graduate) as an F-1 student, you must complete the transfer of your immigration status to Cal State East Bay within 15 days of the beginning of the semester.



International Student Orientation

- For ALL international students- Undergraduate (Freshmen and Transfer) and Graduate
- When: Monday, August 10 (lunch included)
- Where: On-campus, Valley Business and Technology Building; no online option



Lunch at Pioneer Kitchen during orientation

Undergraduates please also see Pre-Orientation website:

- www.csueastbay.edu/orientation/pre-orientation/

Graduate Orientations and Advising

- Graduate Academic Departments may also offer a program-specific orientation. Check your horizon email or contact your academic department or your program's graduate coordinator for more information.

Not sure who your graduate advisor is?

See the Graduate Program Directory for Faculty Coordinators in Each Department:

www.csueastbay.edu/graduate-studies/graduate-program-directory.html



Apply for your Bay Card

BayCard = student ID/library card
www.csueastbay.edu/baycard/

- The BayCard connects you to campus – granting you access to many buildings (including on-campus apartments and residence hall buildings), equipment check-out, student services and more!
- Add Bay Bucks to your card to use it for purchases on campus: Pioneer Bookstore, ASI Business Center, Printers/Copy machines, All Dining outlets, Vending Machines, Student Health Center, Library
- Get student discounts at some local shops and restaurants when you show your BayCard. See: <https://www.csueastbay.edu/asi/asi-services/discounts.html>



Activate Digital BayCard/Request Physical BayCard

- For students living on-campus please visit the Student Housing Office to get your BayCard.
- For all other students, see the website to upload an approved photo and then **Activate Digital Bay Card** and/or **Submit a Bay Card Request Form** to request a physical BayCard (for pickup on campus):
www.csueastbay.edu/baycard/getting-your-bay-card.html



Watch video for overview of how to use the Bay Card and add Bay Bucks:
<https://youtu.be/W4DHdgaW2mo>

Checklist to do on Arrival- Consider Transport Options

- Apply for [AC Transit EasyPass](#)



- [Purchase parking permit \(if needed\)](#)

Are you a student driving to campus?
Order your parking permit today

WWW.MYCAMPUSPERMIT.COM

Get your permit early and be prepared!



Parking & Alternative Transportation Services

Note: CSUEB Parking and Alternative Transportation Office also has information about carpools, public transit, zip-car (car-sharing) on their [website](#). See How To Videos on Parking and Commuting to Campus in our video gallery- www.csueastbay.edu/cie/videogallery

Checklist to do on Arrival/Before Classes Start

- Visit Pioneer Bookstore (purchase/rent books; student discounts on Apple products)



See our How To video on [How to Buy, Rent, or Borrow Textbooks](#)



- Visit Library Learning Commons in the CORE building (to borrow books, loaner laptop, hotspot)

See our How To video on [How to Borrow University Laptops and other Technology from the Library](#)

Download Apps for Student Success

- Use your NetID to connect to online resources for students:

BaySync

BaySync (campus-wide system to connect with clubs and be informed about activities on campus)

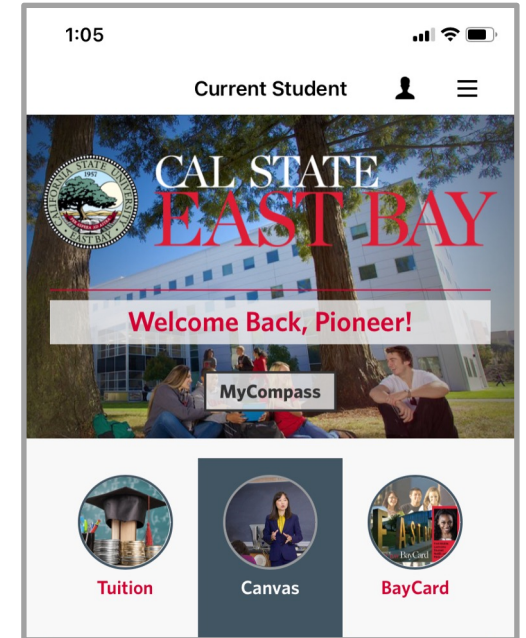
CANVAS

Canvas (learning management system for class materials and communications from professors)

MyCompass

MyCompass Student Portal a virtual "one stop shop" for matriculated students which allows you to effortlessly track your progress, schedule appointments, and transact university business. It integrates student systems, such as MyCSUEB, Canvas and BayAdvisor (appointment scheduling system) all in one place.

- Download **CSU East Bay Mobile** app and **CSUEB SAFE** app (available on Google and Apple)



Life on Campus

- Student Life (Student Unions, Recreation, Dining)
- Working in the US
- Resources for International Students
- Academic Calendar

Student Life on Campus

Student Unions- place to meet, eat, relax

GameZone (in North Union)-

- Indoor recreational room with pool tables, air hockey, & basketball free throw games, etc.
- GameCave- a custom video gaming room
- Equipment Rental counter also has board games

Student Leadership and Involvement Center (SLIC)

- 65+ recognized clubs/organizations

Associated Students, Inc.

- Student government
- Special event organizers (movie nights, comedians, etc.)

NCAA Division II Athletics- 6 men's & 8 women's sports teams- cheer on your fellow Pioneers!



Student Life on Campus - Fitness

Recreation and Wellness (RAW) Center
Free services for matriculated students:

- indoor track
- cardiovascular equipment
- strength training equipment & boxing bags
- group fitness classes
- locker rooms with private showers
- basketball gym

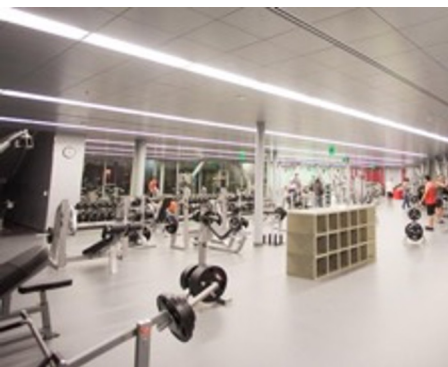
Other Sports facilities on campus:

Swimming pool, soccer field, tennis courts, baseball field, gymnasium (basketball, volleyball/badminton courts)

See our video [How to Use Recreation and Wellness Services](#)



How to Use Recreation and Wellness Services



Dining Commons/ Pioneer Kitchen

- Offers Three Meals a day
- All you care to eat
- Includes vegetarian options
- Flexible Meal plans



Other Dining options on campus:



- Starbucks
- Panda Express
- Einstein Bros Bagels
- Wild Blue (poke bowl/boba drinks)
- The Market (convenience store)
- Angelica's Taqueria
- + Food trucks twice a week



Internships and Working in the USA

ON-Campus Employment- eligible immediately after enrolling

**JOBS
ON CAMPUS**



- No more than 20 hours per week
- Graduate assistantships available in some departments but incoming students may not be eligible
- Open positions posted on 1) CSUEB Online Job Board Handshake (download app or access via [Career Empowerment Center website](#))
2) [BaySync](#) or 3) Pioneer Dining dineoncampus.com/csueb/join-our-team
- Follow our social media where we share job openings in various departments on campus (@csueb_international on IG)

OFF-campus employment- eligible after 9 months of study in the U.S.

- Curricular Practical Training (CPT)- internship for academic credit
- Optional Practical Training (OPT)- usually done after completion of degree; see CIE website for OPT application workshops



Resources for International Students

Resource	What they provide	website
Career Empowerment Center	Career Development Resources, Internship Resources	csueastbay.edu/careercenter
Accessibility Services	Academic accommodations to qualified individuals with disabilities.	csueastbay.edu/accessibility
Associate Students, Inc. (ASI)	Student Government + events for student body	csueastbay.edu/asi
Center for International Education (CIE)	Immigration and Study Abroad Advising	csueastbay.edu/CIE
Diversity and Inclusion Student Center (DISC)	Opportunities for leadership development, community engagement, and co-curricular programming on various topics of diversity and inclusion.	csueastbay.edu/diversity-inclusion
Recreation and Wellness Center (RAW)	Fitness facilities and recreation programs including intramural sports, group exercise, and personal training	csueastbay.edu/raw
Student Health and Counseling Services (SHCS)	Fully accredited outpatient clinic offering basic medical care for most illnesses and injuries and various elective services. Also offers individual, couples, group and crisis counseling.	csueastbay.edu/shcs
Student Leadership and Involvement Center (SLIC)	Recognized Student Organizations (RSOs=Clubs), Annual Student Leadership Conference, Service / Volunteer Opportunities	csueastbay.edu/studentlife

Academic Support for CSUEB Students

Resource	What they provide	website
Opportunities for Student Scholarships, Creative Activities & Research (OSCAR)	Facilitates your engagement in faculty-mentored outside-of-the-classroom work on a research or creative activity project related to your academic discipline; scholarships available for some projects	csueastbay.edu/oscar
Student Center for Academic Achievement (SCAA)	FREE tutoring for math, statistics, writing, science, and other student learning services and programs (also employs students)	csueastbay.edu/scaa
STEM Lab (in College of Science)	Community learning space with loaner technology and academic support for students in specific STEM (also employs students)	www.csueastbay.edu/stemlab
University Honor's Program (UHP)	Opportunity for academic challenge through the completion of specialized courses, seminars and projects under the direction of faculty mentors (for undergraduate students with minimum 3.6 GPA)	www.csueastbay.edu/uhp
Institute for STEM Education	The institute's Career Awareness and Preparation (CAP) Program connects CSUEB students with industry professionals via internship opportunities, company tours, & development of professional skills	www.csueastbay.edu/stem/institute/

Academic Calendar

CSUEB is on a semester calendar:

- Fall Semester classes start: August 18, 2026
- Fall/Thanksgiving break: week in late November
- Last day of Fall classes: December 5, 2026
- Fall exams: December 7-12, 2026
- Winter break/intersession: one month off from mid-Dec to mid-Jan before Spring semester
- Spring semester classes start: January 19, 2027
- Spring break: one week at end of March/early April
- Spring exams: early May
- Summer Session 2027 (optional): June-July, 2027

Dates subject to change. See online [catalog](#) for link to full Academic Calendar.



Recap and Q&A

- Helpful Links
- Time to Take your Questions

Helpful Links

- ❖ [MYCSUEB](#)
- ❖ [Document submission guidelines](#)
- ❖ [Admitted student checklist](#)
- ❖ [Video gallery](#)- check out our “How To” Series!
- ❖ [How to determine the amount you owe](#)
- ❖ [How to sign up for an installment plan](#)
- ❖ [How pay fees by wire transfer](#)
- ❖ [Important Dates](#)
- ❖ [New Admitted International Student FAQ](#)

Fall 2026 Important Dates:

- April 27 Open Enrollment Begins
- August 10 Int’l Student Orientation
- August 11 Fee Payment Deadline
- August 11 On-Campus Housing Move-in
- August 18 First day of classes
- Aug 18-24 Add/Drop Period
- Aug 25-31 Add/Drop Period with Instructor/Department permission
- TBD al Fresco (Welcome Festival)



Contacts

- CIE Office: 1 (510) 885-2880
- Emergency: 911
- DEPARTMENT WEBSITES:



Search contact information for Grad Academic Departments at www.csueastbay.edu/aps/graduate-studies/graduate-program-directory.html

Check your Horizon e-mail and Follow us on Social Media!

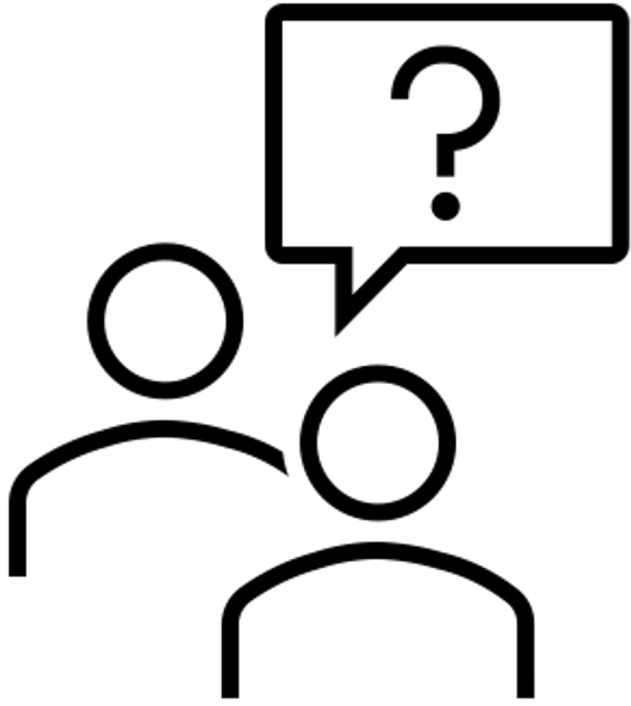
www.facebook.com/csuebcie

www.instagram.com/csueb_international

WeChat: qq503421502

WhatsApp Business Account: +1 (510) 200-8342





Q&A



Laura Perry
International Partnerships Coordinator
laura.perry@csueastbay.edu



Thomas Torres-Gil
SIO/Director, International Programs
Thomas.torresgil@csueastbay.edu

Type Questions in Q&A box

Follow-on questions?
Contact us for support
anytime

WE LOOK FORWARD TO WELCOMING YOU ALL!



CAL
STATE
EAST
BAY