Welcome to the San Francisco Bay Area!

CSUEB International Student Q&A Workshop for Spring 2022
November 4, 2021
Your Hosts Today

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Student Assistant  
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Agenda

• Overview of CSUEB
  --Location
  --Why choose CSUEB
  --International Profile
  --Application and Document Deadlines
  --Tuition and Fees
  --Admission & I-20 Process
  --How to search for classes
  --Housing
  --Dining
  --Transportation
  --Registration and Paying Fees via MyCSUEB
  --Health Insurance & Immunizations
  --Orientations and Advising

• COVID Considerations and Updates on Spring 2022

• Q & A
Location: Heart of the Bay Area

- CSUEB’s Main Campus = Hayward
- 30-40 minutes drive from San Francisco & San Jose/Silicon Valley
- Mild weather year-round
  * summer avg temp range 15-25°C
  * winter avg temp range 5-15°C
- Campus overlooks San Francisco Bay
Overview

Est 1957

100 Academic Programs

13,600+ enrollment

Student/Faculty Ratio: 28:1 undergraduate 17:1 graduate
Why Choose Cal State East Bay?
Nationally Recognized & Fully Accredited Programs

- Ranked a “Best in the West” and a “Best Business School” by The Princeton Review 2022
- *Forbes* “Best Value College” 2021
- Payscale 2021 Best Schools for Computer Science Majors by Salary Potential (*No. 93 out of 602*)
- Recognized for Diversity of student body
- Regional Accreditation: Western Association of Schools and Colleges (WASC) accreditation
- AACSB Accredited College of Business
Why Choose CSUEB? Practical Training Opportunities

● Our commitment to experiential education makes it possible for matriculated students to combine studies with on-the-job experience.
● In 2019-20 ~800 students approved for OPT and STEM OPT years
Sample of 2019-20 OPT Placements

- Facebook
- Oracle
- Uber
- EY
- Amazon
- AWS
- Apple
- Salesforce
- Cathay Pacific
- IBM
- Walmart
- Cisco
- Tesla
- SAP
- Adobe
- Yelp
- Bank of the West
- BNP Paribas
- Genentech
- Nokia
Cal State East Bay International Profile

**Top 20+ Countries (Fall 2021):**
- India
- China
- Vietnam
- Nepal
- Taiwan
- South Korea
- Saudi Arabia
- Iran
- Philippines
- Japan
- Canada
- Pakistan
- France
- South Africa
- Brazil
- Nigeria
- Bangladesh
- Germany
- Turkey
- Romania
- Mongolia
- Malaysia

**Race/Ethnicity (Spring 2021):**
- African American 9.4%
- Asian/Pacific Islander 22.4%
- Hispanic 35.2%
- White 15.7%
- Multiple races 4.9%
- International 7.1%
## Reminder of Deadlines

**Spring Semester 2022 (Classes start 1/18/2022)**

<table>
<thead>
<tr>
<th></th>
<th>Undergraduate (First-Year Freshmen &amp; Upper Division Transfer)</th>
<th>Graduate</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Application Filing Period</strong></td>
<td>August 1, 2021 - October 1, 2021</td>
<td>August 1 – October 1, 2021 (Programs with earlier deadlines: Social Work MSW - 12/15/2020 Speech Pathology MS - 1/15/2021)</td>
</tr>
<tr>
<td><strong>Unofficial Document Deadline</strong></td>
<td>October 15, 2021</td>
<td>October 15, 2021</td>
</tr>
<tr>
<td><strong>Official Document Deadline</strong></td>
<td>Documents must be submitted prior to registering for classes</td>
<td>Documents must be submitted prior to registering for classes</td>
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</table>
Check your Application Status via MyCSUEB

● Login to MyCSUEB to check your “Application Status” (under the application tab and underneath the heading Admission) and “Personal To Do List”.
● You will need to enroll in Duo Multi-Factor Authentication to use this and other apps at CSUEB.
● NOTE: This is the same place we will check if you ask us what your status is-- it’s more efficient for you to check yourself than to ask us.
● NOTE: MyCSUEB is unavailable during the following periods for scheduled maintenance: Every Wednesday night from 7-10 pm Pacific Time.
● Firefox is the recommended browsers for use with MyCSUEB.
● For assistance or questions about NetID or resetting passwords, please visit the NetID page online or contact the servicedesk@csueastbay.edu.
Once an application is complete (all documents received):

- Undergrad apps take 2-4 weeks for a decision
- Grad applications can take 4-6 weeks or longer
- Complete online I-20 consent form
- Upload copy of passport and verification of finances (bank statements, scholarship letters, etc)
- Sponsors need to fill out an I-20 Sponsor Endorsement Letter of Consent (I-20 will be held up if sponsor doesn’t submit)
- Note: maximum # of sponsors = 3
- Please allow 2-3 weeks for I-20 processing after all financial documents are received and approved

I-20s are currently being signed electronically and sent by email with the admission letter.
Sample email to admitted student with online I-20 consent form

- Automatically **sent to horizon email** when student is admitted
- Link is specific to student receiving it; please do not share the link with anyone else
- Once the information is submitted, do not try to submit further information via link
- To submit additional documents after initial upload, please email csueb.i20@csueastbay.edu
- When the documents is submitted, you will see a pop-up message saying “Thank You”
- Upon review by CSUEB SEVIS team, if there is an issue with documents or anything is outstanding, they will email the student. **Check your horizon email for updates!**

Dear student,

Congratulations on your admission to California State University, East Bay.

Our records show that you are planning to attend CSU East Bay as an international student with F-1 non-immigrant status. In order for us to prepare the proper immigration documents, we will need you to respond to the following questionnaire:

**I - 20 Consent and Declaration of Finances**

Please review the F-1 International Student Handbook which is posted online at: [http://www.csueastbay.edu/cie/files/docs/pdfs/f-1-handbook.pdf](http://www.csueastbay.edu/cie/files/docs/pdfs/f-1-handbook.pdf). It has a wealth of information covering immigration and arrival on campus, academics, on-campus services and activities, housing and transportation options, and much more. You will be getting a hard copy of this handbook during **orientation**.

Please let us know if you have any questions.

CSUEB Team

Regards,

SEVIS Records Representative
Sample I-20 email

- When I-20 is complete, it is sent by email to the student’s horizon email.
- The SEVIS number is also included in the email
- email contains link to admitted student checklists, information to help students prepare for the visa interview and arrive on campus, as well as the complete International Student Handbook; we are not mailing admission packets at this time.
Accepting Your Admission Offer

- Log into MyCSUEB (my.csueastbay.edu) & look for the “Accept Admission” link on left side of the page
- Once you have accepted the offer, undergraduate students will be prompted to pay the $110 required pre-enrollment fee that will be applied towards mandatory orientation. This fee is nonrefundable.
- Students who choose not to enroll at Cal State East Bay or whose admission is withdrawn after orientation do not qualify for a refund.
- Second baccalaureate, returning, and graduate students are not required to pay this fee.
Before Registering for Classes

- Check your horizon email for messages regarding registration
- Know your NetID (Student ID): ab1234
- Check MyCSUEB “To Do List” to complete required items which may include submission of documents, required trainings or purchasing health insurance.
- Check MyCSUEB for any possible registration holds.
- Review the “important dates” webpage for enrollment periods
- See website for How to Register for Classes: www.csueastbay.edu/registrar/register/how-to-register-for-classes.html
COVID Campus Requirement Hold

- Students must complete COVID Vaccination Self-Certification & upload proof of vaccine via MyCSUEB
- Will have hold until this is complete
Health Insurance
Mandatory for all F1 international students in the U.S.

http://4studenthealth.relationinsurance.com

Class registration will be on hold if fail to purchase insurance on time (each semester)
Questions? Contact csuebhealthinsurance@csueastbay.edu

After initial semester, you may enroll by semester or by year. - Spring Semester = $837.50

Refunds are possible only if student withdraws from all classes or does not enter the U.S.

*NOTE: If you enroll in summer session, you must enroll in insurance for summer as well
Health Insurance enrollment

Enter your NetID in the Student ID field

If you don’t have a US address when purchasing insurance, you may enter the CIE address, but be sure to update the insurance company with your local address as soon as you have confirmed housing.

Please allow up to 2 business days for your hold to be moved after you purchase health insurance;

NOTE: you will always have a hold for future terms until you have coverage for those dates.
Undergraduate Advising

Undergraduate students will have two advisors:

- **General Education advisor** (Sam Tran in Academic Advising and Career Education office (AACE))
- **Major advisor** (in Academic Department)

### General Education vs Major Units

- Need at least 120 semester units towards a degree to graduate
- 48 General Education (GE) units
- 72 Major Units and electives

Note: athletes may have different advisor- ask your coach
Undergraduate Registration & Orientation

- GE Advisor can assist you with course selections
- Transcript evaluation for transfer students are processed by International Admission Counselors in International Admissions Office.
- Watch your horizon email and [www.csueastbay.edu/orientation](http://www.csueastbay.edu/orientation) for orientation information and schedule.
- See pre-orientation video tutorials on MyCSUEB, Blackboard and more at [https://www.csueastbay.edu/orientation/pre-orientation/index.html](https://www.csueastbay.edu/orientation/pre-orientation/index.html)
Graduate Orientations, Advising, & Registration

- CIE will hold Orientation / Immigration Session in January; When dates are set, they will be posted here: www.csueastbay.edu/cie/f-1-students/new-students/orientation-information.html

- Some graduate departments may have academic orientations- watch your horizon email!

- Graduate Coordinator in Academic Department can assist you with course selections, if needed

  Don’t know your coordinator? See: www.csueastbay.edu/graduate-studies/graduate-program-directory.html
# Tuition and Fees (Fall 2021)

<table>
<thead>
<tr>
<th>Programs</th>
<th>Tuition</th>
<th>Total for I-20</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Undergraduate</strong> (Based on 12 units/semester)</td>
<td>$16,499</td>
<td>$37,174</td>
</tr>
<tr>
<td><strong>Graduate</strong> (Based on 9 units/semester)</td>
<td>$15,557</td>
<td>$36,232</td>
</tr>
<tr>
<td><strong>Graduate Business (MBA/MSBA)</strong> (Based on 9 units/semester)</td>
<td>$20,417</td>
<td>$40,092</td>
</tr>
</tbody>
</table>

Living expenses = $19,000 (Varies from student to student)
Health Insurance = $1,675 (+additional if study in Summer)

★ Fees are subject to change.  ★ Payment plans are available.
When to pay tuition

All fees must be paid by the next payment deadline following when you registered. If you fail to make that payment deadline, those classes will be dropped.

<table>
<thead>
<tr>
<th>Enrollment periods for Spring 2022</th>
<th>Payment deadlines</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 1 – December 5</td>
<td>1&lt;sup&gt;st&lt;/sup&gt;- December 7</td>
</tr>
<tr>
<td>December 10 – January 9</td>
<td>2&lt;sup&gt;nd&lt;/sup&gt;- January 11</td>
</tr>
<tr>
<td>January 14-17, 2022 (final open enrollment period)</td>
<td>3&lt;sup&gt;rd&lt;/sup&gt;- January 26</td>
</tr>
<tr>
<td>January 18-24 (add/drop period incurs $25 late add fee)</td>
<td></td>
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</tbody>
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Fees must be paid by 4:00 p.m. Pacific Time on the due date, and installment forms must be submitted by noon on the due date.
REFUND POLICIES

1. There is a $10 refund processing fee on all refunds EXCEPT for Financial Aid students or cancelled courses.
2. Cash/Check/On-line Check payments will be refunded by check. (There is a 14 day hold on all check payments to verify the check has cleared.)
3. Credit card payments will be refunded back to the original credit card if the refund request is made within 6 months; after six months, a refund will be sent by check.
4. All refunds for the current term will be processed at the end of the add/drop period, and will take 7–12 business days.
5. Previous term refunds and refunds for Continuing Education/ALP students will be processed in approximately 7-12 business days.
6. THERE IS NO PICKUP OF CHECKS; they will be mailed out to the address on file with the school. Please make sure your address is current, or has been updated on MyCSUEB for at least 48 hrs, before submitting this form.
7. THERE ARE NO PARTIAL REFUNDS. You will be refunded the full balance of the credit on your account.
Scholarship Portal

www.csueastbay.edu/scholarships

Portal Open November 1 / Deadlines January 31 – March 2

- Institutional awards are made on an academic year basis with disbursements beginning in Fall; external awards also available.
- Search for scholarship opportunities by major, academic program, interests, and more!
- Not all awards open to International students; check eligibility
- Most Scholarships range from $300 to $3000
- **New!** Global Honors Scholarships for International Undergraduate students waives over $2,200 of non-resident tuition. Minimum 3.3 GPA and essay required to qualify.
How to Pay Tuition Fees (part 1)
How to Pay (part 2)

Make a Payment

Available items

- Orientation for Non-Students
  Family / Parent & Guests
  View category

- Pre-Enrollment Payment
  For New Undergraduate Only
  View category

ONLINE PAYMENT

View details

* Indicates required field
How to Sign Up and Pay in Installments

● To sign up for fee installment plan, find the "Enroll in Payment Plan" option in MyCSUEB under My Finances or under Student Center.
● Be sure to make your payment by the fee payment due date.
● See the complete fees, agreement details and payment due dates inside Student Center.
● There is a non-refundable $30 service fee for enrolling in payment plan.
How to Sign Up and Pay in Installments

- Regular matriculated students for Spring 2022 that enrolled in classes by the posted fee payment deadline and sign up to pay their fees on an installment plan are responsible for making installment payments by the following dates:

<table>
<thead>
<tr>
<th>Fee Payment Deadline</th>
<th>Installment payments are due by the following dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enroll before <strong>December 7, 2021</strong></td>
<td>December 7, 2021; January 7, 2022; February 7, 2022</td>
</tr>
<tr>
<td>Enroll from December 8, 2021 through <strong>January 11, 2022</strong></td>
<td>January 11, 2022; February 11, 2022; March 11, 2022</td>
</tr>
<tr>
<td>Enroll from January 12, 2022 through <strong>January 26, 2022</strong></td>
<td>January 26, 2022; February 26, 2022; March 26, 2022</td>
</tr>
</tbody>
</table>
Housing

Website: www.csueastbay.edu/cie/f-1-students/new-students/housing.html
Questions?: internationalstudenthousing@csueastbay.edu

About 10% of students usually live on-campus

On-Campus Housing - Pioneer Heights/University Village
• Student Housing and Residence Life accommodating students in campus housing with a ratio of one resident per bedroom/bathroom as of Spring 2021

500+ students live in apartments surrounding campus or commute

Off-Campus Housing near campus
• 1 bedroom apt: $1,745 - $2,023/month
• 2 bedroom apt: $2,100 - $2,750/month
• 3 bedroom apt: $2,995/month
Dining Commons/Pioneer Kitchen

- Offers Three Meals a day with Flexible Meal plans
- University’s dining partner, Chartwells, has developed a comprehensive social distancing food services plan.
- Basic safety standards used across all campus food venues: Starbucks, Jamba Juice, Subway, Taco Bell, Pizza Hut Express, Panda Express, Bagel shop, and Market (convenience store); + food trucks when campus open

[Image of students eating in a dining hall]
Transportation to and From Campus

Free Shuttle bus from campus to downtown Hayward and Hayward & Castro Valley BART stations

AC Transit Buses (Alameda County transit system)
- Bus #60 from Hayward BART to CSUEB.
Campus Life

- **More than 150 clubs** (academic, athletic, cultural, religious, special interest) - many active virtually this past year
- **15 Men’s & Women’s NCAA Division II** sports competing in California Collegiate Athletic Association (CCAA) – back to regular schedule this year!
- **Recreation and Wellness Center** - building is currently open at reduced capacity by appointment, as well as offering virtual activities.
- **On campus jobs** - students may apply in first semester and work up to 20 hours per week - open positions may be posted on Handshake (via AACE website). See [www.csueastbay.edu/AACE](http://www.csueastbay.edu/AACE)
Outside of the Campus

- Napa Valley
- Wine growing region
- Santa Cruz Beach
- White water rafting
Living in the East Bay

Alameda Crown Beach -- 30 minutes drive

Could be YOU 😮
What’s Expected on Campus this Spring?

- Majority of Spring classes will be in person or hybrid format.
- CSU system requires anyone who plans to be on campus to submit proof of COVID vaccination (FDA or WHO approved) or have a valid exemption.
- Unvaccinated people must be tested weekly.
- Follow [www.csueastbay.edu/coronavirus-information](http://www.csueastbay.edu/coronavirus-information)

Construction of new CORE building Ongoing! (expected completion Spring 2022)
Academic Calendar

CSUEB is on a semester calendar:

- **Spring semester classes start** January 18, 2022
- **Spring break 2022**: March 28-April 3, 2022
- **Spring term ends**: May 21 *(check your finals schedule before booking travel)*
- **Summer Session 2022**: June 6- August 6, 2022
- **Fall semester classes start** August 17, 2022

*Dates subject to change. See online [catalog](#) for link to full Academic Calendar.*

If you are unable to attend in Spring 2022, you may reapply for Fall 2022.

Fall 2022 application is now open on Cal State Apply. The deadline for most programs is May 1.
Helpful Links

❖ MyCSUEB
❖ Admission requirements
❖ Admitted students checklist
❖ Video gallery
❖ How to make Online Payments
❖ How to enroll in Installment Plans
❖ How to determine the amount you owe
❖ Important Dates for Spring Semester 2022

Fee Payment Deadlines for Spring 2022:
★ 10/25  Spring class schedule goes live
★ 11/1-11/14 First Open enrollment period
★ 12/7 First fee payment deadline
★ 12/10-1/9  Second Open enrollment period
★ 1/11 Second fee payment deadline
★ 1/26 Final fee payment deadline
This e-mail account is where important University communication will be sent about your academic status, classes, fees, and more. In addition, this is the e-mail address professors will use to communicate with you.
Thank you!

Q&A

Follow-on questions?
Contact us for support anytime

Follow us on Social Media!
www.facebook.com/csuebcie
www.Instagram.com/csueb_international
WeChat: qq503421502
WhatsApp Business Account: +1 (510) 200-8342

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