

# PRE-DEPARTURE ORIENTATION

## For Admitted International Students Entering in Spring 2026

CAL STATE EAST BAY | INTERNATIONAL PROGRAMS

There  
you  
are!



# Your Hosts Today



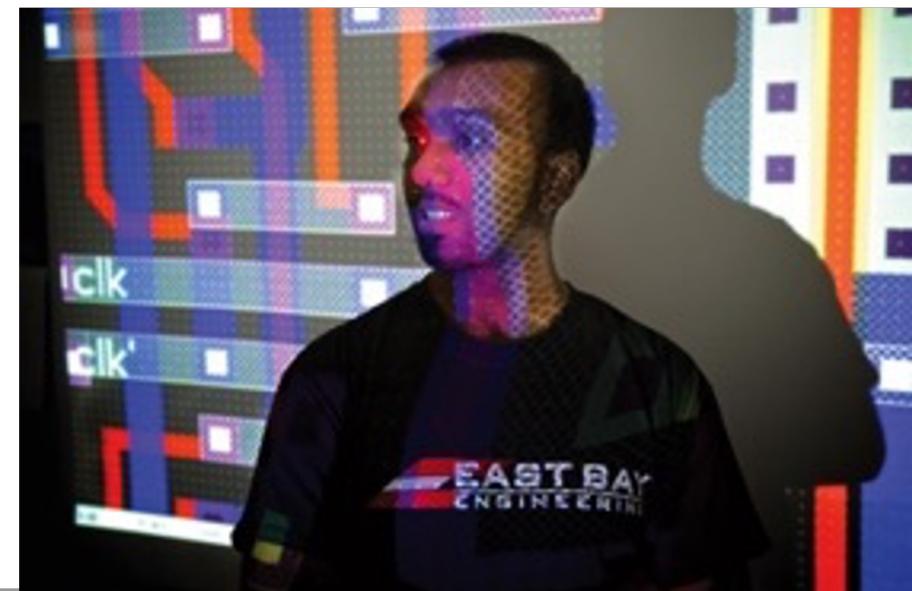
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# Agenda

- Introduction of international programs offices
- Location & Weather
- Applying for your Visa
- Airports in the Bay Area
- What to Expect at the Port of Entry
- What to Pack in Carry-On Luggage
- Getting to CSUEB/Airport Pickup
- Housing & Dining
- Clearing Enrollment Holds (including health insurance and immunizations)
- Class Registration
- Fee Payment and Installment Plans
- Internships/Working in the USA
- Orientation & Arrival Checklist
- Campus Resources
- Academic Calendar
- Helpful Links/ Contacts / Q & A



# Why Cal State East Bay?

- 💰 Affordable tuition + strong career outcomes
- 媖 Small classes & personal faculty support
- 🌐 Diverse students from 60 + countries
- 🌉 Minutes from San Francisco & Silicon Valley

You've made a great choice!

# International Programs at CSUEB



## International Admission Office (IAO)

- Application
- Admission Process
- Transfer credits (undergraduate)
- Official Transcript holds

Email: [jao@csueastbay.edu](mailto:jao@csueastbay.edu)

## Center for International Education (CIE)

- International student advising on immigration for F-1 students
- Health insurance enrollment
- Internship and work authorization
- SEVIS record
- Study Abroad

Email: [cie@csueastbay.edu](mailto:cie@csueastbay.edu)

## International Programs

## International Recruitment & Marketing

- Agent issues
- Success stories for marketing

Email: [intlrecruiting@csueastbay.edu](mailto:intlrecruiting@csueastbay.edu)

## Global Academy

- Intensive English Program
- Conditional Admission
- Pre-Business Analytics Program

Email: [globalacademy@csueastbay.edu](mailto:globalacademy@csueastbay.edu)

# Location & Weather



## Weather :

- Mediterranean climate (mild winter/cool summer)
- Summer: average temperature 15-25°C
- Winter: average temperature 5-15°C

Location: City = Hayward

- In San Francisco Bay Area
- 37 km to San Francisco city
- 42 km to Silicon Valley
- Safe living & learning environment
- Campus overlooks the San Francisco Bay



# Applying for your F-1 visa

As soon as possible after receiving your admission decision, check your Horizon email for a link to submit financial documents and I-20 consent. Processing time is 1-2 weeks after receipt of your documents.

Didn't get a link?  
Email us for assistance:  
[csueb.i20@csueastbay.edu](mailto:csueb.i20@csueastbay.edu)

Once you receive your I-20, follow these steps to apply for a visa:

- 1) Contact your local U.S. Embassy or Consulate to ask about how to get an F-1 international student visa. For a list of Consulates and Embassies see: <http://usembassy.gov>
- 2) Complete visa Form DS-160: Online Nonimmigrant Visa Application and submit online: <https://ceac.state.gov/genniv>
- 3) Schedule a visa interview and pay the Visa Application Fee following instructions provided by the embassy/consulate.
- 5) Pay the SEVIS Fee by completing Form I-901 at [www.FMJfee.com](http://www.FMJfee.com) at least three (3) days before your visa interview
- 6) Prepare and bring the documents required by the U.S. Embassy/Consulate for your visa interview.
- 7) Remain calm and answer all the Visa Officer's questions openly and honestly



# Flying into the Bay Area

- San Francisco Bay Area Airports
  - San Francisco International Airport (SFO)
  - Oakland International Airport (OAK)
  - San Jose International Airport (SJO)
- What to expect on Arrival at the Port of Entry (first airport you land at in the U.S.)
  - When entering the U.S. from abroad, everyone (including American Citizens), is subject to questioning by US Customs and Border Protection (CBP).
  - Primary Inspection will be where a CBP Officer will ask you to present I-20 and answer questions about where you are arriving from and the purpose of your stay in the U.S.
  - If the CBP officer cannot initially verify your information or you do not have all of the required documentation, you may be directed to another interview area in the airport area known as “secondary inspection.” Secondary inspection allows CPB to access your SEVIS record and conduct additional research in order to verify information without causing delays for other arriving passengers.



# When speaking with CBP:

- Say clearly: “I’m an F-1 student coming to the U.S. to study.”
- Know your program, how long your degree takes, and why you chose this university/major.
- F-1 is a student visa. It’s a non-immigrant visa, NOT a work visa.
- CBP may review your social media.

Department of Homeland Security U.S. Immigration and Customs Enforcement		1-28, Certificate of Eligibility for Nonimmigrant Student Status Form I-28, 10/11/09	
<b>SEVIS ID: I0004705512</b>			
NONIMMIGRANT NAME First Name: <b>John</b> Middle Name: <b>David</b> Last Name: <b>Smith</b>	Given Name: <b>John</b> Family Name: <b>Smith</b>	CLASS: <b>F-1</b>	
DATE OF BIRTH Month: <b>01</b> Year: <b>1985</b>	COUNTRY OF CITIZENSHIP United States	ADMISSION NUMBER I-94# 987654321	
FORM I-28 RELEASES CERTIFIED ATTACHEE	LEGACY NAME John David Smith		
SCHOOL INFORMATION			
SCHOOL NAME Name of School: <b>State University</b> Type of School: <b>4-year Advanced</b> <b>2-year Advanced</b>	SCHOOL ADDRESS 1000 University Ave., Seattle, WA 98101	SCHOOL CODE AND APPROVAL DATE BACI-010111 10 APRIL 2013	
PROGRAM OF STUDY			
EDUCATION LEVEL Post-Secondary	MAJOR Biology, Research 15-0404	MINOR Math 15-2000	
NORMAL PROGRAM LENGTH 4 years	PROGRAM ENROLLMENT PERIOD August	ENROLLMENT INSTITUTION State University	
PROGRAM START DATE 01 SEPTEMBER 2013	PROGRAM END DATE 31 MAY 2017		
FINANCIALS			
ESTIMATED ORVERAGE COSTS FOR 1 MONTH		STUDENT'S FUNDING FOR 1 MONTH	
Living Expenses	\$ 275.00	Living Expenses	\$ 1,000
Books	\$ 45.00	Books	\$ 150
Refund of Deposited \$ 500	\$ 3,500	Refund of Deposited \$ 500	\$ 5
Total	\$ 3,620	Total	\$ 1,150
REMARKS			
Information supplied by State University, State of Washington, is being accepted.			
SCHOOL ATTESTATION			
I certify under penalty of perjury that all information previously submitted is true and correct. I understand this form is to be used by the school, after review and evaluation, in the United States by my school official of the school to determine the student's application, documentation, or other records of status and admission of financial responsibility, which are reviewed at the school prior to the issuance of this form. The school has determined that the above named student's application meets all standards. The school certifies the student will be required to pursue a full program of study as defined by 8 CFR 214.2(f)(9) (a) and designated school official of the above named school and that student will be issued this form.			
<input checked="" type="checkbox"/>	NONIMMIGRANT ATTACHEE SIGNATURE	DATE ISSUED 21 APRIL 2013	
STUDENT ATTESTATION			
I have read and agree to comply with the terms and conditions of my admission and those of a student of this school. I certify that I work or study or reside in the United States temporarily, and only for the purpose of pursuing a full program of study at the school named above. I also authorize the named school to release any information from my records, 8 CFR section 214.2(f)(4) (a) to determine my nonimmigrant status. Parent or guardian, and student, must sign if student is under 18.			
<input checked="" type="checkbox"/>	NONIMMIGRANT ATTACHEE SIGNATURE	DATE 21 APRIL 2013	
<input checked="" type="checkbox"/>	PARENT OR GUARDIAN SIGNATURE	DATE 21 APRIL 2013	

# What to Expect at Port of Entry

Once your inspection is successfully completed, the inspecting officer will:

- Review your passport and visa and may stamp your passport for duration of status ("D/S") for F and J visa holders with date and port of entry (many airports no longer stamp passports)
- Process an electronic I-94 arrival/departure record online.

Be aware that you will need to submit a PDF copy of this record later to CIE office (download from <https://i94.cbp.dhs.gov>)



The screenshot shows the 'Get I-94 Information' page of the CBP website. The header features the CBP logo and the text 'U.S. Customs and Border Protection' and 'Securing America's Borders'. Below the header are two buttons: 'Get I-94 Information' (highlighted in blue) and 'I-94 FAQ'. A sub-header 'Get I-94 Information' is followed by a note: 'The following information is required to retrieve your I-94 information. Enter the information as it appears on the travel document you used to enter the United States.' Another note states: 'This website provides information maintained in CBP systems. The information returned may not reflect applications submitted to or benefits received by U. S. Citizenship and Immigration Services or Immigration and Customs Enforcement.' The form fields include: 'Last/Surname:' with a red arrow, 'First (Given) Name:' with a red arrow, 'Birth Date:' with a red arrow, 'Year (YYYY):' dropdown, 'Month:' dropdown, 'Day (DD):' dropdown, 'Passport Number:' with a red arrow, and 'Country of Issuance:' dropdown. At the bottom are buttons for 'Get Most Recent I-94' and 'Get Travel History'. A note at the bottom states: '► Note: For security reasons, we recommend that you close your browser after you have finished retrieving your I-94 number.'

# Carry on Luggage

## DO carry

- Passport with F1 visa
- I-20
- Admission Letter and other supporting documents used during visa application
- Credit Card
- Traveler's Checks
- Cell Phone
- Small Amount of Cash
- Clothes/personal items for 1-2 days (in case of delays or lost luggage)

## DON'T bring

- Fruits
- Meat
- Any white powders
- A lot of Cash



If Arriving By Air: Flight attendants will distribute Customs Declaration Forms (CF-6059). These must be completed prior to landing.

See our [suggested packing list](#) online for tips about what to bring in your checked bags

# Getting to CSUEB from Bay Area Airports

- San Francisco International Airport (SFO)
  - 30-35 minutes drive from CSUEB Hayward main campus
  - taxi ride \$105-125 to campus (+tip 20%)
  - more info @ [www.flysfo.com/to-from/ground-transportation](http://www.flysfo.com/to-from/ground-transportation)
  - BART from SFO to Hayward = \$11.75
- Oakland International Airport (OAK)
  - about 20-30 minutes drive from CSUEB Hayward campus
  - taxi ride \$50-65 to campus (+tip 20%)
  - more info @ [www.iflyoak.com/ground-transportation](http://www.iflyoak.com/ground-transportation)
  - BART from OAK to Hayward = \$9.55
- San Jose International airport (SJC)
  - Located Southeast of CSUEB Hayward campus, about 40-50 minutes drive from the campus
  - taxi ride \$109-115 to campus (+tip 20%)
  - more information @: [www.flysanjose.com](http://www.flysanjose.com)



Image from studiogstock / Freepik

If you plan to use a transportation network app, download the Uber/Lyft/Wingz app before leaving home;

Pre-paid SIM cards are available for purchase at SFO at the TripTel store near Starbucks in the International Arrivals area. See <https://triptel.com> for more information.

Transportation network apps



# Public Transportation to and from Campus

Train system- Bay Area  
Rapid Transit (BART)



AC Transit Buses- CSUEB students may apply for a free AC Transit Easy Pass for unlimited rides on local buses. Alameda Bus #60 runs from Hayward BART to CSUEB. [www.csueastbay.edu/parking/alt-trans/campus-transit/easy-pass.html](http://www.csueastbay.edu/parking/alt-trans/campus-transit/easy-pass.html)



# Housing

## On-Campus Housing - Pioneer Heights

[www.csueastbay.edu/housing/prospective-residents](http://www.csueastbay.edu/housing/prospective-residents)

About 10% of students (around 1,000) live on-campus

- University Housing Application open now
- Must sign contract for entire semester
- Furnished Apartments with Utilities included (& free laundry!)
- Family housing available
- Spring 2026 move-in date: January 11
- Questions? contact [housing@csueastbay.edu](mailto:housing@csueastbay.edu)

Pioneer Heights

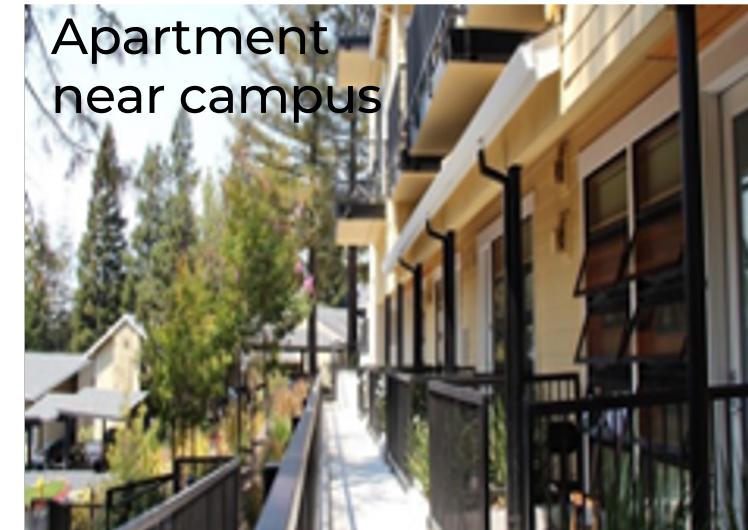


## Off-Campus Housing near campus

[www.csueastbay.edu/cie/f-1-students/new-students/housing.html](http://www.csueastbay.edu/cie/f-1-students/new-students/housing.html)

- 1 bedroom apt: \$2,094 - \$2,736 /month
  - 2 bedroom apt: \$2,100 - \$3,321 /month
  - 3 bedroom apt: \$3,275/month
- plus utilities; students usually share

Apartment  
near campus



# Dining Commons/ Pioneer Kitchen

- Offers Three Meals a day
- All you care to eat
- Includes vegetarian options
- Flexible Meal plans
- Dine with a view of the Bay!



Other Dining options  
on campus:



- Starbucks
  - Panda Express
  - Einstein Bros Bagels
  - Halal Bites of Chicago
  - Wild Blue (poke bowl/boba drinks)
  - The Market (convenience store)
  - Angelica's Taqueria
- + Food trucks twice a week



# Before registering for classes

- Know your NetID (Student ID) : ab1234
- Accept Admission Offer log into MyCSUEB ([my.csueastbay.edu](http://my.csueastbay.edu)) & look for the “Accept Admission” link on the left side of the page

When confirming intent to enroll, undergraduate students must pay a \$110 deposit fee which will be applied toward the undergraduate student orientation program. See [www.csueastbay.edu/admissions/accept-admission-offer.html](http://www.csueastbay.edu/admissions/accept-admission-offer.html). This deposit is not required for 2<sup>nd</sup> bachelor's degrees or graduate level students.

- Check MyCSUEB “To Do List” to complete required items which may include submission of documents or test scores.
- Check MyCSUEB for any possible [registration holds](#).
- Review the “[important dates](#)” webpage for enrollment periods
- See website for How to Register for Classes:  
[www.csueastbay.edu/registrar/register/how-to-register-for-classes.html](http://www.csueastbay.edu/registrar/register/how-to-register-for-classes.html)

# Transcripts Hold



## Provisionally Admitted Students

Submit official documents to the International Admissions Office as follows:

- By Mail/Courier: Send to the International Admissions Office, Cal State East Bay, 25800 Carlos Bee Blvd., SF102, Hayward, CA 94542.
- Electronic Transcripts/Mark Sheets and Degree Certificates: Please email the documents to [IAOoffdocuments@csueastbay.edu](mailto:IAOoffdocuments@csueastbay.edu). The documents must be sent directly from the institution's registrar's office or office of examinations. The International Admissions Office reserves the right to verify the sender of these documents before accepting them as official.
- In Person Drop Off: Hand-delivered in a sealed envelope from the institution to Cal State East Bay's International Admissions Office located in the Student and Faculty Support building on the Hayward Campus in SF102.

Your provisional admission will not be cleared until you meet all university requirements.

# Insurance Hold

- Health insurance is Mandatory for all F-1 students in California
- Exceptions to the CSUEB-sponsored plan:
  - US-based employer-sponsored insurance or
  - insurance provided by a government-sponsored scholarship program,
  - see the CIE website for instructions on requesting approval for these policies:  
[www.csueastbay.edu/cie/f-1-students/new-students/insurance.html](http://www.csueastbay.edu/cie/f-1-students/new-students/insurance.html)
- Be sure to always check the term for which your hold is placed.

The Start Date shows the date the hold was created by the system- this date does not matter



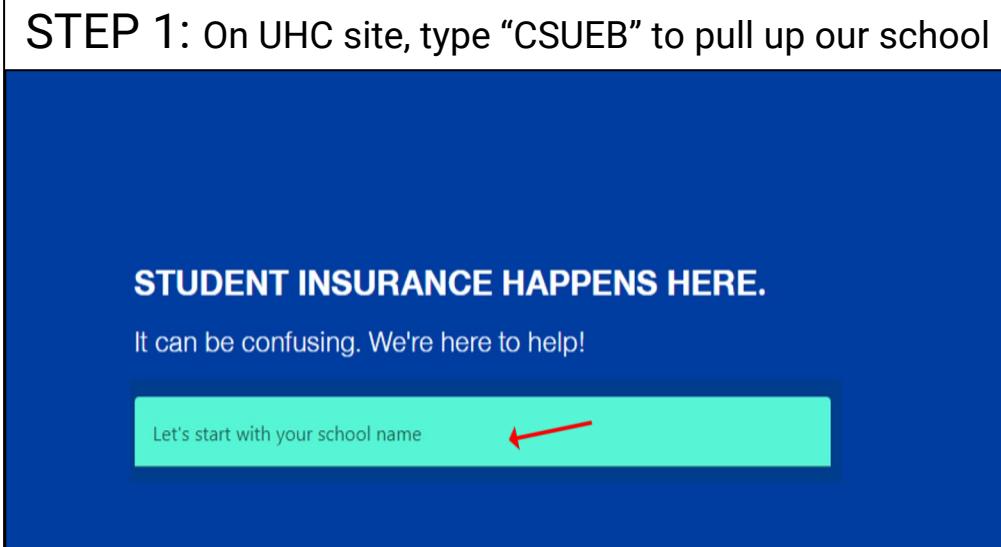
The Start Term shows the term your hold is for. If it says, "Begin Term Srvc Indicator," the hold is for your first term. Once you have cleared this hold, it will show future term dates (e.g. Spring 2026, Summer 2026, Fall 2026, etc)

- Holds are moved within 24 hours after you complete your purchase; plan accordingly! The hold will never go away, but will automatically move to the next term.
- Questions? Contact [csuebhealthinsurance@csueastbay.edu](mailto:csuebhealthinsurance@csueastbay.edu)

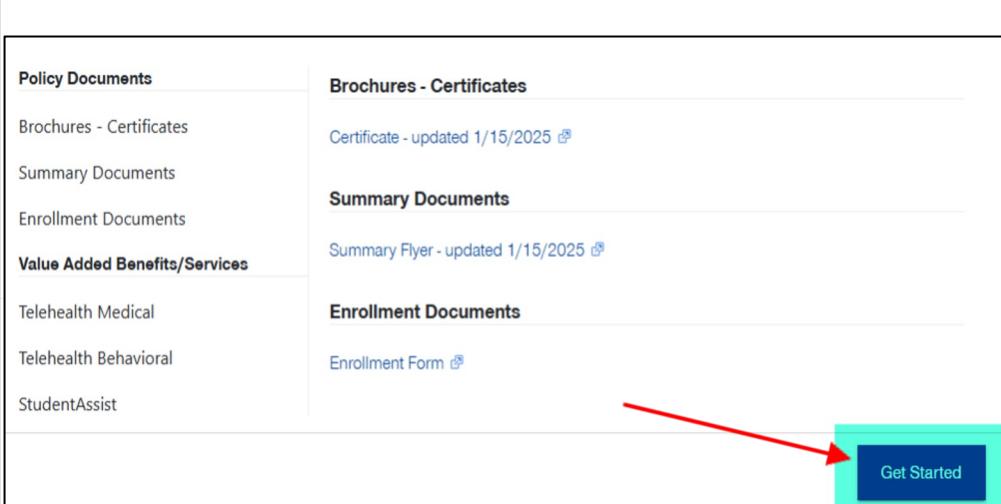
# Health Insurance Enrollment

For CSUEB sponsored plan,  
enroll online at [www.uhcsr.com](http://www.uhcsr.com)

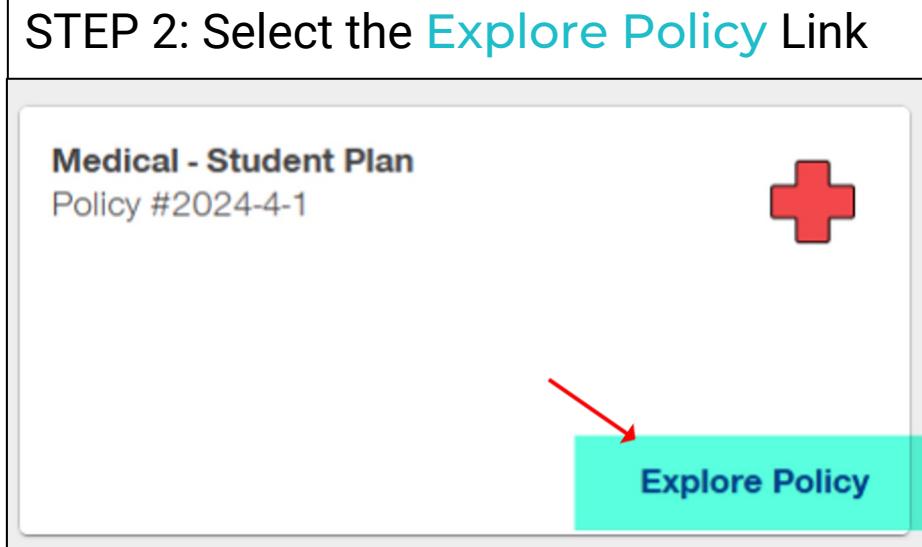
STEP 1: On UHC site, type “CSUEB” to pull up our school



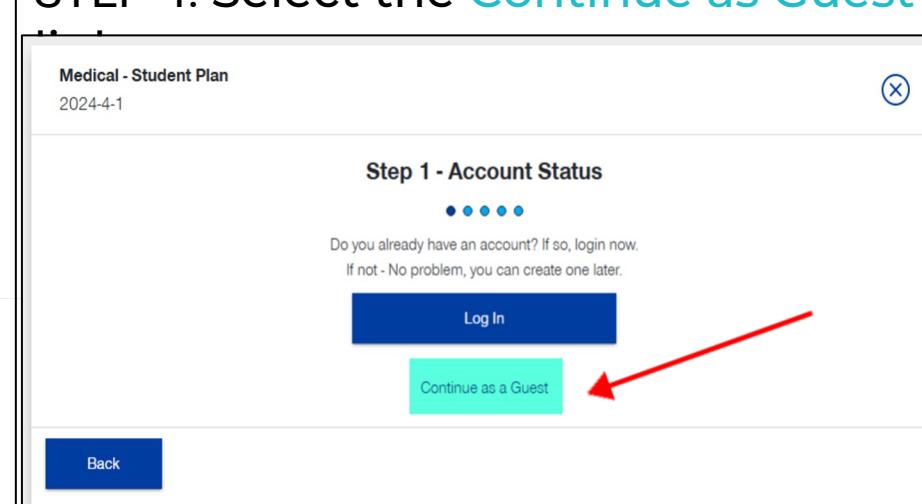
STEP 3: Select the **Get Started** link



STEP 2: Select the **Explore Policy** Link



STEP 4: Select the **Continue as Guest**



Enroll by semester-

Fall Semester Cost =  
\$656

Fall Coverage Dates =  
8/1/25 to 12/31/25

Spring Semester Cost =  
\$648

Spring Coverage Dates =  
1/1/26 to 5/31/26

After the first academic year, you can choose an annual plan that starts June 1 (if you are staying over the summer).

\*NOTE: If you enroll in summer session, you must also enroll in insurance for summer

Refunds are possible during first 30 days of policy (only if you withdraw from all classes or do not enter the U.S.)

# Health Insurance Enrollment

When completing the form, note the following:

Select you “insurance category” from dropdown menu  
enter your U.S. zip code if you know it already (or CSUEB’s)  
click the checkbox and select the **Next** link to proceed

- Graduate- master's degree and certificate students
- Undergraduate- bachelor's degree, 2nd bachelor's degree and J-1 Exchange students
- Global Academy Students- Intensive English, Pre-Business Analytics, Pre-Graduate Studies, and Visiting Student Program students

**Step 2 - Basic Info**

• • • •

Hi there! Tell us a little bit about yourself.

\* Indicates required field

What Insurance category best describes you?\*

Zip Code\*

CSUEB's zip code = 94542

I have read all applicable plan documents.\*

Back

Next

if you do not have a permanent U.S. address, you may enter the school's address as a placeholder.

If you enter the school's address, you will have to update your permanent address at a later date.

After all contact information is entered, you will be prompted to pay by credit card or electronic check.

# Immunization Hold and Requirements

California State University, East Bay [vaccine requirements and recommendations](#)

**Required: Hepatitis B Vaccine, if age 18 years or younger**

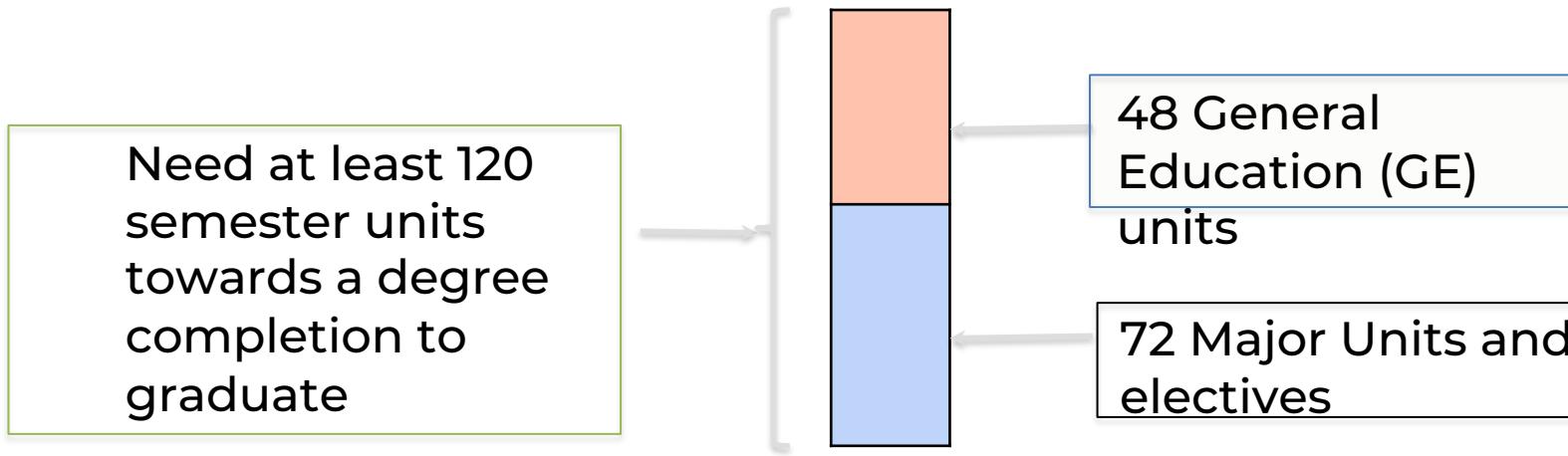
**Recommended immunizations and screening:**

- Influenza Vaccine
- Measles/Mumps/Rubella (MMR)
- Varicella (Chickenpox)
- Tetanus, Diphtheria and Pertussis (Tdap)
- Meningococcal, if age 21 years or younger;  
required if staying in on-campus housing
- Hepatitis A
- Hepatitis B (age 19 and older)
- Human Papillomavirus (HPV) Vaccine
- Pneumococcal Vaccine
- Polio Vaccine
- Tuberculosis (TB) Screen/Risk Assessment

Once you have accepted your offer of admission, students under the age of 19 will receive an email invitation to your Horizon email account from [COMPLIO](#) which is an online platform where you must upload your immunization records if you are required to submit immunizations. Contact [complio@americanadatabank.com](mailto:complio@americanadatabank.com) for any questions.

**Deadline to submit proof of immunizations: March 1 (will have a registration hold for Fall classes if missed)**

# Undergraduate Enrollment: General Education vs Major



Undergraduate students will have two academic advisors:

- General Education advisor (Mr. Sam Tran)
- Major advisor (in Academic Department)

Sam Tran  
International Student  
Academic Advisor

[sam.tran@csueastbay.edu](mailto:sam.tran@csueastbay.edu)

\*Note: Athletes may work with another counselor-ask your coach for assistance

# Enrolling in Classes

## Undergraduate students

- Minimum 12 units/semester to be considered full-time
- 15 units/semester recommended to graduate in 4 years
- Maximum of 18 units/semester allowed
- Be sure to clear all holds before contacting an advisor!

Freshmen should review the **GE/Breadth** website  
[www.csueastbay.edu/ge](http://www.csueastbay.edu/ge) to understand these requirements.

- If you have A-level, AP, IB, CLEP, CBSE, or community college credit, alert your advisor so you may receive credit.
- Consult with your General Education Academic Advisor before registering!



# Enrolling in Classes

## Undergraduate Transfer students

- Transcript evaluations for transfer students are processed by International Admission Counselors in International Admissions Office.
- Contact an academic advisor in your college or department for assistance selecting classes (not sure who that is? email [whoismyadvisor@csueastbay.edu](mailto:whoismyadvisor@csueastbay.edu))



# Enrolling in Classes

## Graduate student enrollment

- During your enrollment period, enroll directly on MyCSUEB with advice from Graduate department if needed.
- Must take minimum 8 units per semester to be considered full-time. (Most students will take 9 units = 3 classes x 3 units) Note: some graduate business programs offer intensive 7-week sessions in addition to semester long classes.
- NOTE: You must maintain a 3.0 GPA to remain in good standing. If the student's GPA falls below 3.00, they will be placed on Academic Alert. A student may be subject to Academic Disqualification if during any semester while on alert they do not achieve the minimum 3.0 GPA in all units taken after admission to their graduate program.



# International Tuition & Fees

per academic year (2 semesters)  
as of 2025-26 academic year

Level	Tuition	Total for I-20
Undergraduate (Based on 12 units/semester)	\$18,649	\$41,502
Graduate (Based on 9 units/semester)	\$17,599	\$40,452
Graduate Business (MBA/MSBA/MSMA) (Based on 9 units/semester)	\$23,053	\$45,906

Living expenses = \$21,549 (Varies from student to student)

Health Insurance = \$1,304 (+ additional if study in summer)

❖ Tuition & Fees are subject to change.

❖ Payment plans are available.

# Tuition Fee Payment

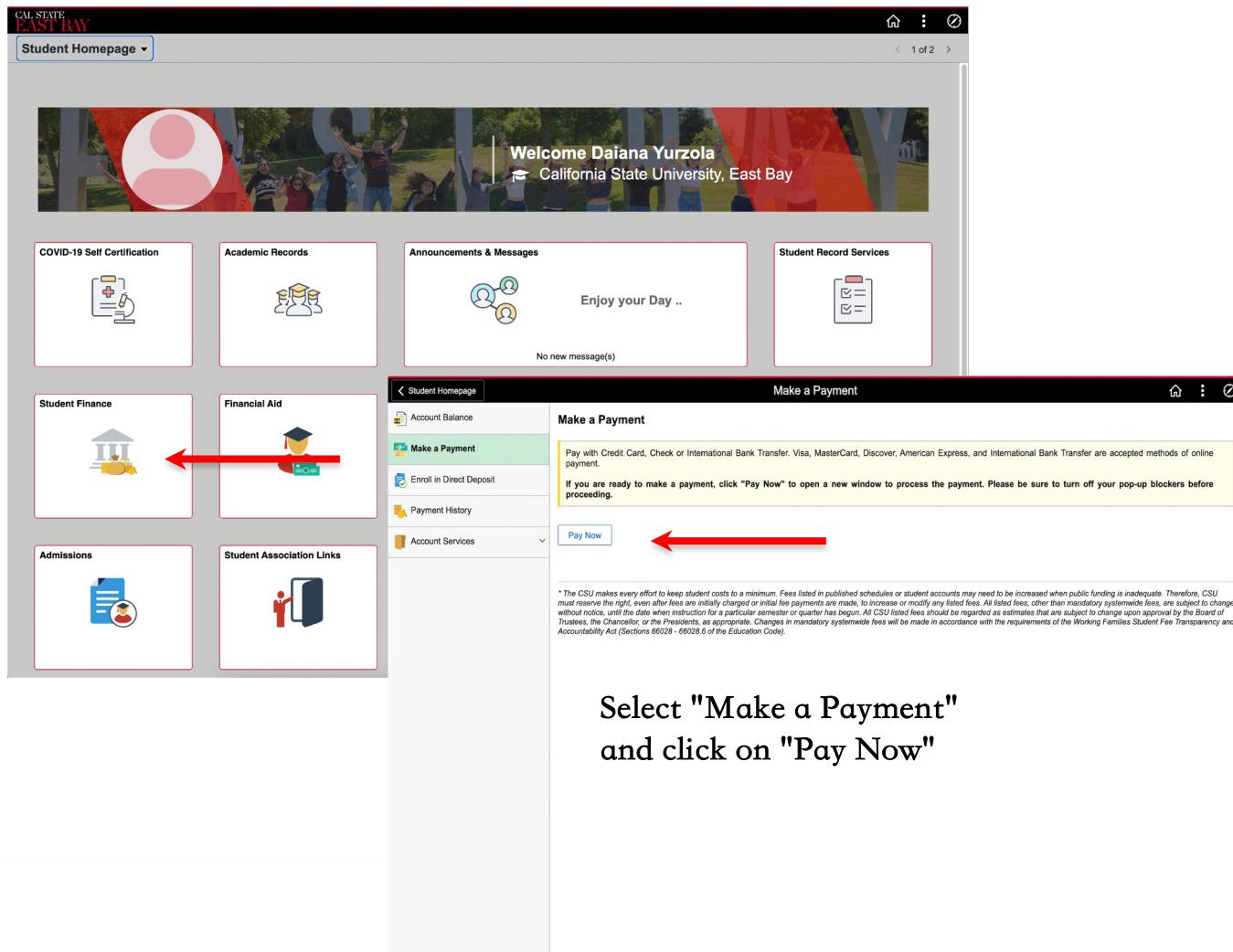
- After you enroll in classes, Student Finance will charge your MyCSUEB Student account for the amount you owe for the semester.
- You must pay all fees charged to your account by the fee payment deadline listed on the [Important Dates](#) page.
- Students who enroll or add classes during late registration will be assessed a \$25 late fee.
- Payment can be made by cash or check in person at the Cashier's office or electronically by eCheck, credit card, or wire transfer.
- Payment must be received by 4 p.m. Pacific time on the fee payment deadline day, or enrolled/waitlisted courses are subject to being dropped



[This Photo](#) by Unknown Author is licensed under [CC BY-SA](#)

# How to Pay

## 1. Login MyCSUEB and select Student Finance



MyCSUEB Student Homepage

Welcome Daiana Yurzola, California State University, East Bay

Announcements & Messages: Enjoy your Day .. No new message(s)

Student Record Services

COVID-19 Self Certification, Academic Records, Financial Aid, Admissions, Student Association Links

Student Finance (highlighted with a red arrow)

Make a Payment

Pay Now (highlighted with a red arrow)

\* The CSU makes every effort to keep student costs to a minimum. Fees listed in published schedules or student accounts may need to be increased when public funding is inadequate. Therefore, CSU must review this information after fees are established and before any payments are made, to increase or modify any listed fees. All listed fees, other than mandatory systemwide fees, are subject to change without notice prior to the date of publication for a particular semester or quarter has begun. All CSU listed fees should be regarded as estimates that are subject to change upon approval by the Board of Trustees, the Chancellor, or the Presidents, as appropriate. Changes in mandatory systemwide fees will be made in accordance with the requirements of the Working Families Student Fee Transparency and Accountability Act (Sections 66028 - 66028.6 of the Education Code).

Select "Make a Payment" and click on "Pay Now"

## 2. Enter NetID & password to access web payment portal and then select how you would like to pay

### CSUEB Web Payment Portal

NetID (highlighted with a red arrow)

Password

Sign in

Forgot NetID or password?

#### How would you like to pay?

Payment amount: \$0.10

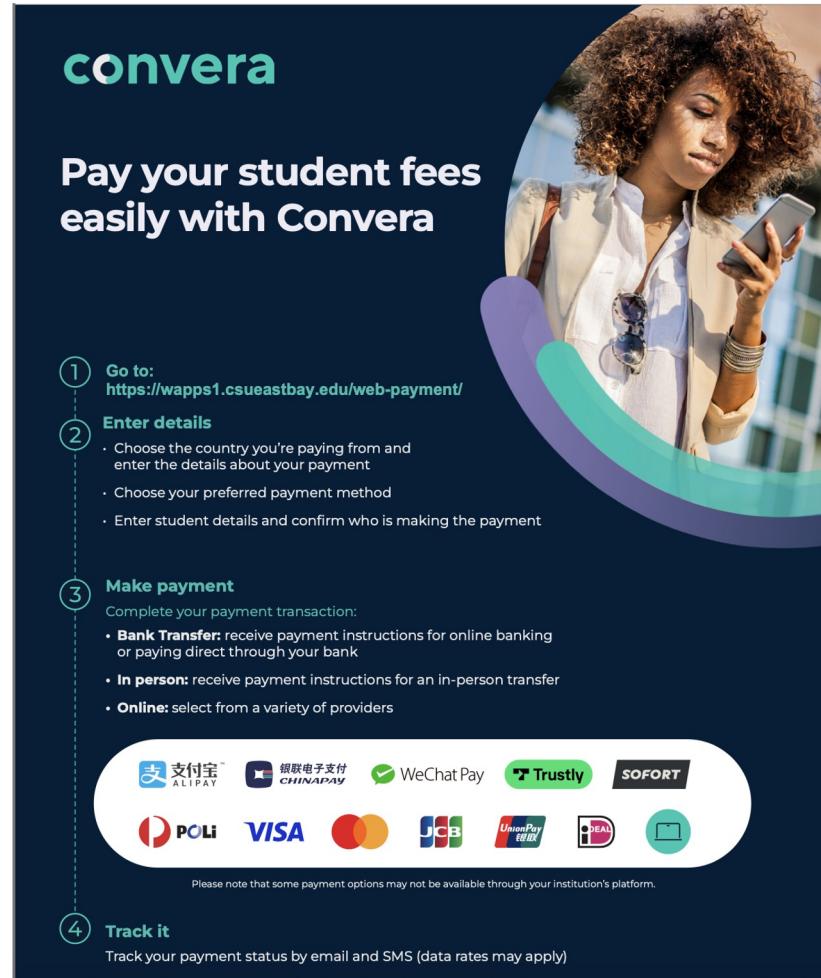
\* Payment method:

- New credit or debit card (highlighted with a red arrow)
- New bank account
- International payment (highlighted with a red arrow)

Note: there is a 2.65% service charge for credit card payments

See next page for wire transfer information

# How to Pay by Wire Transfer



Cal State East Bay has partnered with [Convera](#) to streamline the tuition payment process using [CASHNet SmartPay](#) for our international students.

Using the [Convera](#) payment platform you are able to:

- Pay in your home currency or the currency of your choice.
- Receive competitive exchange rates saving a significant amount of money, as compared to traditional banks.
- Note: Payments via the Convera platform take an average of 3-7 business days to complete. Plan ahead to meet payment deadlines!

See our video [How to Pay Fees by Wire Transfer](#) for a step-by-step overview of the wire payment process.



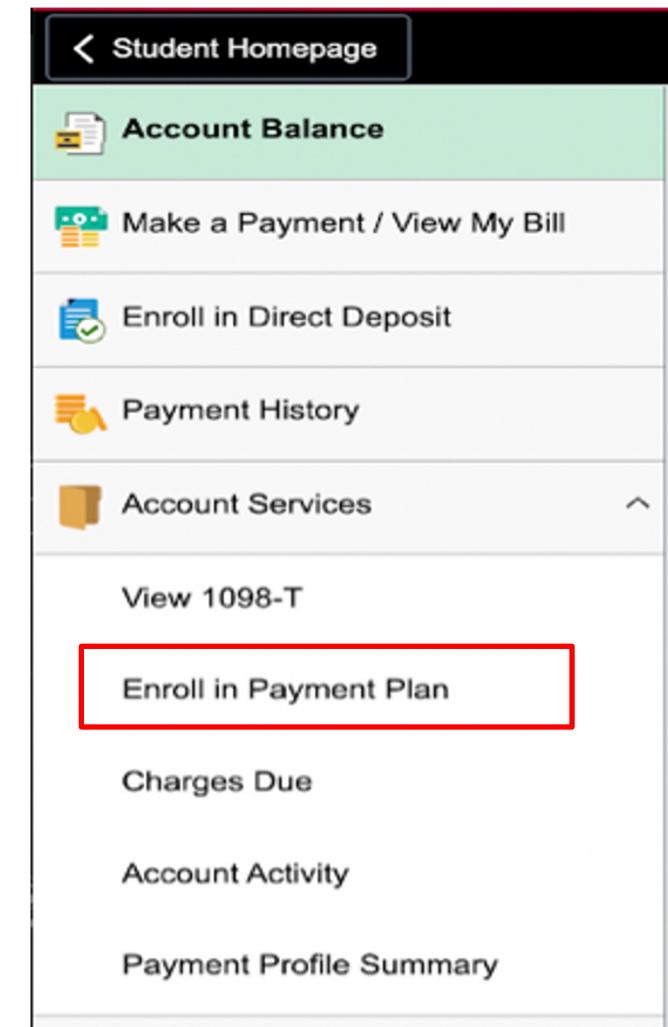
# Tuition Refunds

<https://www.csueastbay.edu/student-financial-services>

- If you are unable to attend as planned, you may apply for a refund by completing the **Refund Request Form** on website above.
- Drop ALL classes or cancel Enrollment in MyCSUEB **before the beginning of the semester** to receive **100% refund** of mandatory tuition fees paid, and foreign/non-resident fees.
- Students who drop ALL units in MyCSUEB or are dropped for non-payment **after the semester starts** will be charged a **prorated amount** of mandatory tuition fees (and non-resident fees) for each day they are enrolled, beginning with the first day of the semester, until the date when all classes were dropped.

# How to Sign Up and Pay in Installments

- To sign up for fee installment plan, find the "Enroll in Payment Plan" option inside your **MyCSUEB** under My Finances or under Student Center.
- Be sure to make your first payment by the fee payment due date.
- See the complete fees, agreement details and payment due dates inside Student Center.
- There is a non-refundable \$30 service fee for enrolling in a payment plan for the semester.
- Instructions are available at: [www.csueastbay.edu/student-financial-services/files/docs/how-to-enroll-in-the-installment-payment-plan.pdf](http://www.csueastbay.edu/student-financial-services/files/docs/how-to-enroll-in-the-installment-payment-plan.pdf)



# Installment Payment Plans

- The tuition and campus fees are split into three (3) installments.
- Installments are not equal- some fees must be paid in the first payment.
- When registering for a payment plan, be sure to select the correct enrollment category for your academic program:
  - Matriculated student- All undergraduate students; All graduate students except those listed below
  - Special Session student- M.S. Accountancy, One-Year M.B.A., Pre-Professional Health Academic Program (PHAP)
- See [www.csueastbay.edu/student-financial-services/spring-2026/fee-installment-plan-revamp.html](http://www.csueastbay.edu/student-financial-services/spring-2026/fee-installment-plan-revamp.html)



Image by Freepik

Enroll by date	Installment dates
enroll in classes by January 11 (and in installment plan before January 13, 2025)	January 13, 2026 - 1st installment due February 13, 2026 - 2nd installment due March 13, 2026 - 3rd installment due

*\* A \$20.00 late fee will be assessed per each late installment payment.*

# International Student Orientation

- For ALL international students- Undergraduate (Freshmen and Transfer) and Graduate
- When: Thursday, January 15 (all day, lunch included)
- Where: On-campus, VBT Building

Undergraduates see Pre-Orientation website:

- [www.csueastbay.edu/orientation/pre-orientation/](http://www.csueastbay.edu/orientation/pre-orientation/)



Lunch at Pioneer Kitchen during orientation

# Graduate Orientations and Advising

- Graduate Academic Departments may also offer a program-specific orientation. Check your horizon email or contact your academic department or your program's graduate coordinator for more information.

Not sure who your graduate advisor is?

See the **Graduate Program Directory** for Faculty Coordinators in Each Department:  
[www.csueastbay.edu/graduate-studies/graduate-program-directory.html](http://www.csueastbay.edu/graduate-studies/graduate-program-directory.html)



# Graduate Student Ambassadors

Connect via [LinkedIn](#) or [IG](#) with the following students for program specific questions:

1. Divya, MS Business Analytics

 [www.linkedin.com/in/divya-veligandla/](https://www.linkedin.com/in/divya-veligandla/)

2. David, MBA

 [www.linkedin.com/in/davidhcox/](https://www.linkedin.com/in/davidhcox/)

3. Trinidad, MS Biological Sciences

 [www.instagram.com/zoo\\_community](https://www.instagram.com/zoo_community)

4. Saijyoti, MS Computer Science

 [www.linkedin.com/in/saijyotimetli/](https://www.linkedin.com/in/saijyotimetli/)

5. Sameera, MS Construction Management

 [www.linkedin.com/in/sameeradattapothuraju/](https://www.linkedin.com/in/sameeradattapothuraju/)

6. Akash Bhadrire, MS Engineering Mgmt

 [www.instagram.com/akashb1409](https://www.instagram.com/akashb1409)

7. Violet, MA History

 [www.linkedin.com/in/violetbecerra3](https://www.linkedin.com/in/violetbecerra3)

8. Shashidhar, MS Marketing Analytics

 [www.linkedin.com/in/shashidhar-chowgle](https://www.linkedin.com/in/shashidhar-chowgle)

9. Klara, Master of Social Work (MSW)

 [www.linkedin.com/in/klara-gutierrez](https://www.linkedin.com/in/klara-gutierrez)

10. Manish, MS Statistics

 [www.instagram.com/\\_simply.manish](https://www.instagram.com/_simply.manish)

\* **bolded names** = international students

Follow @graduatestudiescsueb on IG to learn more about our ambassadors!

# Check in with CIE

Upon Arrival at Cal State East Bay all new international students should check-in (online) immediately with the Center for International Education (CIE) by following instructions on the CIE website. Documents you will need to submit include:

- New Student Information Form --this online form will ask you to provide your USA address and phone number (wait to submit until you have these)
- Passport- copy of your bio page in your passport
- I-94 (<http://www.cbp.gov/i94>)
  - I-94 Record page &
  - I-94 Travel History page

NOTE: If you are transferring from another school in the U.S. (from high school, community college, university/undergraduate or graduate) as an F-1 student, you must complete the transfer of your immigration status to Cal State East Bay within 15 days of the beginning of the semester.



# Arrival Checklist- Intro to the Bay Card

**BayCard** = student ID/library card

[www.csueastbay.edu/baycard/](http://www.csueastbay.edu/baycard/)

- The BayCard connects you to campus – granting you access to many buildings (including on-campus apartments and residence hall buildings), equipment check-out, student services and more!
- Add Bay Bucks to your card to use it for purchases on campus: Pioneer Bookstore, ASI Business Center, Printers/Copy machines, All Dining outlets, Vending Machines, Student Health Center, Library
- Get student discounts at some local shops and restaurants when you show your BayCard. See: <https://www.csueastbay.edu/asi/asi-services/discounts.html>



# Arrival Checklist- Activate Digital BayCard/ Request Physical BayCard

- For students living on-campus please visit the Student Housing Office to get your BayCard.
- For all other students, see the website to upload an approved photo and then **Activate Digital Bay Card** and/or **Submit a Bay Card Request Form** to request a physical BayCard (for pickup on campus): [www.csueastbay.edu/baycard/getting-your-bay-card.html](http://www.csueastbay.edu/baycard/getting-your-bay-card.html)



Watch video for overview of how to use the Bay Card and add Bay Bucks:  
<https://youtu.be/W4DHdgaW2mo>

# Checklist to do on Arrival/Before Classes Start

- Use your NetID to connect to online resources for students:

**BaySync**

BaySync (campus-wide system to connect with clubs and be informed about activities on campus)

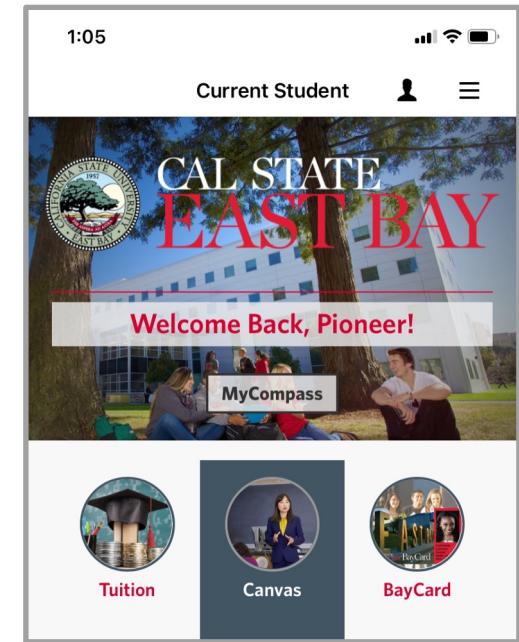
**CANVAS**

Canvas (learning management system for class materials and communications from professors)

**MyCompass**

MyCompass Student Portal a virtual "one stop shop" for matriculated students which allows you to effortlessly track your progress, schedule appointments, and transact university business. It integrates student systems, such as MyCSUEB, Canvas and BayAdvisor (appointment scheduling system) all in one place.

- Download CSU East Bay Mobile app and CSUEB SAFE app (available on Google and Apple)



# Checklist to do on Arrival/Before Classes Start

- Visit Pioneer Bookstore (purchase/rent books; student discounts on Apple products

See our How To video on [How to Buy, Rent, or Borrow Textbooks](#)



- Visit Library Learning Commons in the CORE building (to borrow books, loaner laptop, hotspot)

See our How To video on [How to Borrow University Laptops and other Technology from the Library](#)

# Checklist to do on Arrival- Consider Transport Options

- Apply for new [AC Transit EasyPass](#)



- [Purchase parking permit \(if needed\)](#)

Are you a student driving to campus?  
Order your parking permit today

**WWW.MYCAMPUSPERMIT.COM**

Get your permit early and be prepared!



Parking & Alternative Transportation Services

Note: CSUEB Parking and Alternative Transportation Office also has information about carpools, public transit, zip-car (car-sharing) on their [website](#). See How To Videos on Parking and Commuting to Campus in our video gallery-  
[www.csueastbay.edu/cie/videogallery](http://www.csueastbay.edu/cie/videogallery)

# Student Life on Campus - Fitness

Recreation and Wellness (RAW) Center

Free services for matriculated students:

- indoor track
- cardiovascular equipment
- strength training equipment & boxing bags
- group fitness classes
- locker rooms with private showers
- basketball gym

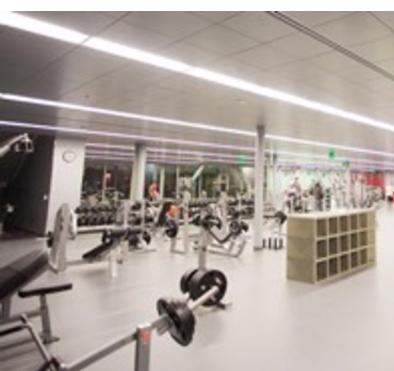
Other Sports facilities on campus:

Swimming pool, soccer field, tennis courts, baseball field, gymnasium (basketball, volleyball/badminton courts)

See our video [How to Use Recreation and Wellness Services](#)



[How to Use Recreation and Wellness Services](#)



# Student Life on Campus

**Student Unions-** place to meet, eat, relax

**GameZone (in old Union)-**

- Indoor recreational room with pool tables, air hockey, & basketball free throw games, etc.
- GameCave- a custom video gaming room
- Equipment Rental counter also has board games

**Student Leadership and Involvement Center (SLIC)**

- 65+ recognized clubs/organizations

**Associated Students, Inc.-** student government and event organizers (movie nights, comedians, etc.)

**NCAA Division II Athletics-** 6 men's & 8 women's sports teams- cheer on your fellow Pioneers!



# Internships and Working in the USA

## ON-Campus Employment- eligible immediately after enrolling

- No more than 20 hours per week
- Graduate assistantships available in some departments but incoming students may not be eligible
- Open positions posted on 1) CSUEB Online Job Board Handshake (download app or access via [Career Empowerment Center website](#))
- 2) [BaySync](#) or 3) Pioneer Dining [dineoncampus.com/csueb/join-our-team](http://dineoncampus.com/csueb/join-our-team)
- Follow our social media where we share job openings in various departments on campus (@csueb\_international on IG)

## OFF-campus employment- eligible after 9 months of study in the U.S.

- Curricular Practical Training (CPT)- internship for academic credit
- Optional Practical Training (OPT)- usually done after completion of degree; see CIE website for OPT application workshops



# Resources for International Students

Resource	What they provide	website
Career Empowerment Center	Career Development Resources, Internship Resources	<a href="http://csueastbay.edu/careercenter">csueastbay.edu/careercenter</a>
Accessibility Services	Academic accommodations to qualified individuals with disabilities.	<a href="http://csueastbay.edu/accessibility">csueastbay.edu/accessibility</a>
Associate Students, Inc. (ASI)	Student Government + events for the student body	<a href="http://csueastbay.edu/asi">csueastbay.edu/asi</a>
Center for International Education (CIE)	Immigration and Study Abroad Advising	<a href="http://csueastbay.edu/CIE">csueastbay.edu/CIE</a>
Diversity and Inclusion Student Center (DISC)	Opportunities for leadership development, community engagement, and co-curricular programming on various topics of diversity and inclusion.	<a href="http://csueastbay.edu/diversity-inclusion">csueastbay.edu/diversity-inclusion</a>
Recreation and Wellness Center (RAW)	Fitness facilities and recreation programs including intramural sports, group exercise, and personal training	<a href="http://csueastbay.edu/raw">csueastbay.edu/raw</a>
Student Health and Counseling Services (SHCS)	Fully accredited outpatient clinic offering basic medical care for most illnesses and injuries and various elective services. Also offers individual, couples, group and crisis counseling.	<a href="http://csueastbay.edu/shcs">csueastbay.edu/shcs</a>
Student Leadership and Involvement Center (SLIC)	Recognized Student Organizations (RSOs=Clubs), Annual Student Leadership Conference, Service / Volunteer Opportunities	<a href="http://csueastbay.edu/studentlife">csueastbay.edu/studentlife</a>

# Academic Support for CSUEB Students

Resource	What they provide	website
Opportunities for Student Scholarships, Creative Activities & Research (OSCAR)	Facilitates your engagement in faculty-mentored outside-of-the-classroom work on a research or creative activity project related to your academic discipline; scholarships available for some projects	<a href="http://csueastbay.edu/oscar">csueastbay.edu/oscar</a>
Student Center for Academic Achievement (SCAA)	FREE tutoring for math, statistics, writing, science, and other student learning services and programs (also employs students)	<a href="http://csueastbay.edu/scaa">csueastbay.edu/scaa</a>
STEM Lab (in College of Science)	Community learning space with loaner technology and academic support for students in specific STEM (also employs undergraduate students)	<a href="http://www.csueastbay.edu/stemlab">www.csueastbay.edu/stemlab</a>
University Honor's Program (UHP)	Opportunity for academic challenge through the completion of specialized courses, seminars and projects under the direction of faculty mentors (for undergraduate students with minimum 3.6 GPA)	<a href="http://www.csueastbay.edu/uhp">www.csueastbay.edu/uhp</a>
Institute for STEM Education	The institute's Career Awareness and Preparation (CAP) Program connects CSUEB students with industry professionals via internship opportunities, company tours, & development of professional skills	<a href="http://www.csueastbay.edu/stemstitute/">www.csueastbay.edu/stemstitute/</a>

# Academic Calendar

CSUEB is on a semester calendar:

- **Spring semester** classes start: January 20, 2026
- Spring break: March 30 – April 3, 2026
- Last day of Spring classes: May 8, 2026
- Spring exams: May 11-16, 2026
- **Summer Session 2026 (optional):** June-July, 2026
- **Fall Semester** classes start: mid-August 2026
- Fall/Thanksgiving break: week in late November
- Last day of Fall classes: early December
- Fall exams: weeklong, mid December
- **Winter break/intersession:** 4 weeks in Dec-Jan before Spring semester

Dates subject to change. See online [catalog](#) for link to full Academic Calendar.



# Helpful Links

- ❖ [MYCSUEB](#)
- ❖ [Document submission guidelines](#)
- ❖ [Admitted student checklist](#)
- ❖ [Video gallery- check out our “How To” Series!](#)
- ❖ [How to determine the amount you owe](#)
- ❖ [How to sign up for an installment plan](#)
- ❖ [How pay fees by wire transfer](#)
- ❖ [Important Dates](#)
- ❖ [New Admitted International Student FAQ](#)

## Spring 2026 Important Dates:

- November 17, 2025– Open Enrollment Begins
- Tues, Jan 13, 2026 – Fee Payment deadline
- ❖ Tues, Jan 20, 2025 – First day of Spring classes!
- ❖ Jan 20-26, 2026 – Add/Drop Period (with \$25.00 late ADD fee)
- ❖ Jan 27-Feb 2, 2026 – Add/Drop Period (\$25.00 late ADD fee + Instructor/Department Permission)



# Contacts

- CIE Office: 1 (510) 885-2880
- Emergency: 911
- DEPARTMENT WEBSITES:



Search contact information for Grad Academic Departments at  
[www.csueastbay.edu/aps/graduate-studies/graduate-program-directory.html](http://www.csueastbay.edu/aps/graduate-studies/graduate-program-directory.html)

Check your Horizon e-mail and Follow us on Social Media!

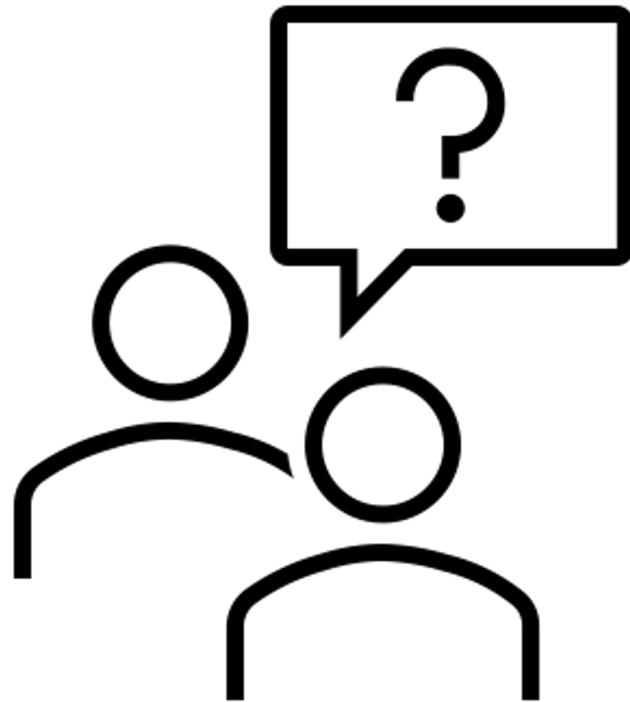
[www.facebook.com/csuebcie](http://www.facebook.com/csuebcie)

[www.instagram.com/csueb\\_international](http://www.instagram.com/csueb_international)

WeChat: qq503421502

WhatsApp Business Account: +1 (510) 200-8342





Type Questions in Q&A box

Follow-on questions?  
Contact us for support  
anytime

# Q&A



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CAL  
STATE  
**EAST**  
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**WE LOOK FORWARD TO WELCOMING YOU ALL!**

