

California State University, East Bay
Student Center for Academic Achievement (SCAA)
Student Engagement Summaries, Fall 2018 to Spring 2022

	AY 2018-2019*	AY 2019-2020**	AY 2020-2021**	AY 2021-2022**
CSUEB Enrollment[^]	FA18: 15,628	FA19: 16,064	FA20: 16,252	FA21: 15,190
	SP19: 15,155	SP20: 15,370	SP21: 15,263	SP22: 13,840
# of visits to SCAA (across programs)	18,308	18,341	13,738	4,323
	Writing/Online Writing Lab (OWL): 4,047	Writing/Online Writing Lab (OWL): 2,655	Writing/Online Writing Lab (OWL): 1,410	Writing/Online Writing Lab (OWL): 1,227
	Supplemental Instruction (SI): 9,880	Supplemental Instruction (SI): 11,169	Supplemental Instruction (SI): 11,876	Supplemental Instruction (SI): 2,757
	Subject Tutoring: 4,381	Subject Tutoring: 4,517	Subject Tutoring: 452	Subject Tutoring: 339
# of unique students with visits to SCAA	FA18: 1,322 SP19: 1,804	FA19: 2,478 SP20: 1,926 AY: 3,590	FA20: 1,290 SP21: 1,338 AY: 2,240	FA21: 885 SP22: 562 AY: 1,276
# of students employed at SCAA	103	126	83	81

[^]Data pulled from [CSUEB Quick Enrollment Facts](#)

*Data pulled from the 2018-2019 SCAA A2E2-UAP Final Report Form

**Data pulled from EAB/The Bay Advisor

NOTES

- 2018-2019 Academic Year (AY)
 - Two major shifts impacting data collection and analysis:
 - (1) university shift from quarters to semesters
 - (2) department shift from TutorTrac to EAB / The Bay Advisor
- 2019-2020 AY and 2020-2021 AY
 - Campus operations and student services severely impacted by the COVID-19 pandemic
- 2021-2022 AY
 - Shifts with SCAA Director/leadership
 - Shifts with the SI Program (alignment with [International Center for SI](#) guidelines)