

# WHICH TYPES OF ACADEMIC SUPPORT PROGRAMS ARE AVAILABLE FOR MY STUDENTS?



		Learning Center or Classroom	Meet w/Faculty	Pedagogically Trained	Grade Assignments	Serve	Modality	Contact Information
Student Center for Academic Achievement	<p><b>SCAA TUTORS</b> Tutor students in writing across the curriculum, math and statistics, and sciences in one-on-one or group appointments</p>	Learning Center	No	Yes	No	All Colleges	In-person & Online	<p><b>SCAA Reception</b> www.csueastbay.edu/scaa scaa@csueastbay.edu</p>
	<p><b>SUPPLEMENTAL INSTRUCTION LEADERS</b> Facilitate interactive group study sessions discussing challenging content from historically difficult courses with consistently high DFWU percentages</p>	Both	Yes	Yes	No	All Colleges	In-person & Online	<p><b>Matthew Tener</b> Supplemental Instruction Coordinator matthew.tener@csueastbay.edu</p>
	<p><b>WRITING ASSOCIATES</b> Assist with hands-on class activities, discussions, and support each stage of the writing process within writing-intensive courses</p>	Classroom	Yes	Yes	No	All Colleges	In-person & Online	<p><b>Sara Schupack</b> Writing Tutor Coordinator sara.schupack@csueastbay.edu</p>
STEM LAB	<p><b>LEARNING ASSISTANTS</b> Assist CSCI faculty with in-class active learning to promote engagement and sense of community, and hold drop-in tutoring hours in the STEM LAB</p>	Both	Yes	Yes	No	College of Science	In-person & Online	<p><b>Michele de Coteau</b> www.csueastbay.edu/stemlab stemlab@csueastbay.edu</p>
Academic Departments	<p><b>TEACHING ASSOCIATES</b> Lead in-class activities for partnering faculty and instruct laboratory and co-requisite course sections (typically graduate students)</p>	Classroom	Varies	Varies	Yes	Specific Academic Departments	In-person & Online	Contact administrative office of academic department
Academic Programs & Services	<p><b>PEER ACADEMIC COACHES</b> Create community connections and help liaise with faculty in GS Foundations of Success courses, and support freshmen 1:1 with academic skills</p>	Both	Yes	No	No	General Studies	In-person & Online	<p><b>Marissa Baumann</b> www.csueastbay.edu/pac peeracademicoach@csueastbay.edu</p>
Blackboard & Canvas	<p><b>NET TUTORS</b> Provide online tutoring for various CSU East Bay courses, available online 24/7 through Blackboard and Canvas</p>	Learning Center	No	No	No	All Colleges	Online	<p><b>Blackboard /Canvas</b> www.csueastbay.edu/online/ classes-and-academic-support</p>
Speech Lab	<p><b>SPEECH LAB TUTORS</b> Assist students in speech and individual and group presentation preparation including outlines and checklists, feedback, and presentation aids</p>	Learning Center	No	No	No	All Colleges	In-person & Online	<p><b>Christeen Kelley</b> www.csueastbay.edu/ communication/speechlab speechlab@csueastbay.edu</p>