AVAILABILITY, LOCATION, AND METHODS TO SUMMON LAW ENFORCEMENT ASSISTANCE

Availability and Location of Law Enforcement Assistance
The California State University, East Bay Police Department (UPD) is located at 25800 Carlos Bee Boulevard, Hayward, California, and provides police services 24 hours a day to our community. Police dispatch can be reached 24 hours a day by phone at 510-885-3791. In case of an emergency, call 9-1-1.

Enforcement and Arrest Authority
The peace officers of California State University, East Bay have state-wide police authority and jurisdiction per Penal Code 830.2 and Education Code 89560, and are vested with law enforcement powers and responsibilities, identical to the local police or sheriff departments in your home community.

Crime Reporting
The university community is strongly encouraged to report any and all known or suspected incidents of criminal activity on the campus to the University Police Department (UPD) as soon as possible. When calling UPD, always:

- Give your name, telephone number and location.
- Give clear and accurate information.
- Be prepared to supply suspect and vehicle description, and direction of travel.
- DON'T HANG UP! Follow the instructions of the dispatcher.

By Telephone Contact:
- Emergency: 9-1-1
- Hayward Campus, University Police: (510) 885-3791
- Concord Campus, University Police: (925) 602-6737
- Oakland Campus, Manager's Office: (510) 208-7001

In Person Contact:
- Hayward Police Services at LI 1063, 25800 Carlos Bee Blvd, Hayward
- Concord Police Services at the main lobby of the facilities operations building at 4700 Ygnacio Valley Rd, Concord
- Oakland Center at 1000 Broadway #109, Oakland

Emergency Blue Light Call Stations
A 24-hour 9-1-1, button activated, emergency telephone system will put you in contact with emergency personnel for any emergency need.
SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Security of and Access to Campus Facilities
All campus facilities are key-accessed, and most are open daily for scheduled campus community use. Access to campus buildings is restricted during non-business hours. Campus buildings are opened by university custodians on weekdays at approximately 7 a.m. and are secured by UPD at approximately 11 p.m.

Access to the Housing and Residential Life Complex is with key access only. Housing policy requires residents to ensure that all doors allowing access to residential buildings remain closed when not in use. Campus key control and distribution is a function of Facilities Services. To provide for the security of campus facilities, the UPD enforces Educational Code 89031 & Housing Policies. Campus facility access may be revoked per Penal Code 626.

Security Considerations Used in Maintenance of Campus Facilities
Regular inspections and surveys of campus indoor/outdoor lighting, shrubbery and walkways are conducted. The University participates in Crime Prevention through Environmental Design concepts for planning and improvements on campus.

Special Event Safety Planning
Preparation for large events on campus involves the creation of Incident Action Plans according to the Standardized Emergency Management System and in collaboration with mutual aid agencies and contracted safety personnel.

ACTIONS IN THE PRECEDING 18 MONTHS TO INCREASE SAFETY

- Facilities Development & Operations has updated the campus key policy.
- Facilities Development & Operations campus wide key audit in progress - 35% complete.
- Facilities Development & Operations has replaced 80% of all exterior building doors with automatic door system programmed to lock and unlock at scheduled times
- Facilities Development & Operations, Human Resources, Information Technology Services, UPD and Risk Management updated the university employee separation form to ensure separating employees return all University properties.
- Risk Management installed additional air quality monitoring sensors on campus (KPE and SA buildings) to provide more local and real time measurements.
- The Information Security Office held a weekly series of Cyber Security Awareness discussions during the National Cyber Security Awareness month, which is October of each year. The topics included Social Engineering, password strength, phishing-awareness, keeping our devices updated, as well as open topic sessions where attendees could ask questions about cybersecurity.
- UPD increased panic button locations in strategic areas on campus.
- UPD consolidated its dispatching services to provide robust 24/7/365 services to the campus utilizing Alameda County Sheriff’s Office Dispatchers.
CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE DURING THE NEXT 24 MONTHS

- Facilities Development & Operations will complete a campus wide key audit.
- Facilities Development & Operations will conduct a campus wide assessment of fire alarm systems.
- UPD will create a three-year strategic plan to improve UPD services both internally and externally.
- UPD will conduct an assessment of existing safety cameras on campus. The assessment will include an update of the camera inventory and an initial plan to address repairs and maintenance of the cameras.
- UPD will conduct an assessment to determine if policy and signs on campus are needed to address the increase of personal motorized vehicles on campus (e.g. scooters, one wheelers, e-bikes, etc.) as well as car, cart, and van movement in inner campus pathways.
- Facilities Development & Operations, Human Resources, Information Technology Services, UPD and Risk Management will continue their collaboration to ensure separating employees and their managers return all university properties in a timely manner in accordance with official guidelines.
- Emergency Management will conduct or assist with evacuation drills and update evacuation related issues, such as assembly areas and egress routes.
- Emergency Management will develop plans and conduct drills focused on the Emergency Operations Center (EOC) and the Emergency Operations Plan (EOP).

RECORDS OF ON-CAMPUS CRIME
California Education Code 67380(a)(1)(A)

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please send an email to clery@csueastbay.edu or contact UPD at 510-885-3791.