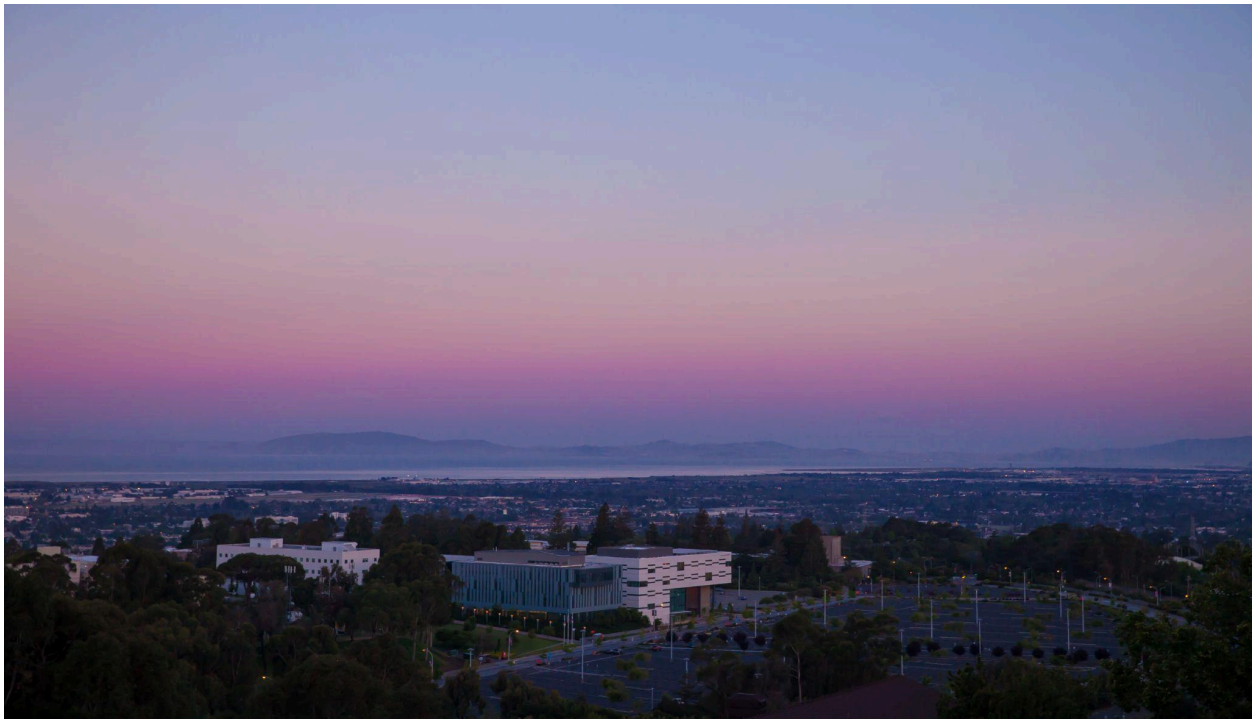

2026 CAMPUS SAFETY PLAN

CALIFORNIA STATE UNIVERSITY, EAST BAY

Hayward Campus | Concord Center

AVAILABILITY, LOCATION, AND METHODS TO SUMMON LAW ENFORCEMENT ASSISTANCE

Availability and Location of Law Enforcement Assistance

The California State University, East Bay Police Department (UPD) is located at 25800 Carlos Bee Boulevard, Hayward, California, in LI 1063, and provides police services 24 hours a day to our community. Police dispatch can be reached 24 hours a day by phone at 510-885-3791. In case of an emergency, call 9-1-1.

Enforcement and Arrest Authority

The peace officers of California State University, East Bay have state-wide police authority and jurisdiction per Penal Code 830.2 and Education Code 89560. They are vested with law enforcement powers and responsibilities, identical to the local police or sheriff departments in your home community.

Crime Reporting

The university community is strongly encouraged to report any known or suspected incidents of criminal activity on the campus to the University Police Department (UPD) as soon as possible. When calling UPD, always:

- Give your name, telephone number, and location.
- Give clear and accurate information.
- Be prepared to provide suspect and vehicle description, and direction of travel.
- DON'T HANG UP! Follow the instructions of the dispatcher.

By Telephone Contact:

- Emergency: 9-1-1
- Hayward Campus, University Police: (510) 885-3791
- Concord Center, University Police: (925) 602-6737

In Person Contact:

- Hayward Police Services at LI 1063, 25800 Carlos Bee Blvd, Hayward
- Concord Police Services at the main lobby of the facilities operations building at 4700 Ygnacio Valley Rd, Concord

Emergency Blue Light Call Stations

A 24-hour 9-1-1, button-activated emergency telephone system will connect you with emergency personnel for any emergency need.

SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Security of and Access to Campus Facilities

All campus facilities are key-accessed, and most are open daily for scheduled campus community use. Access to campus buildings is restricted during non-business hours. University custodians open campus buildings on weekdays at approximately 7 a.m. and secure them by UPD at approximately 11 p.m.

Access to the Housing and Residential Life Complex is with key access only. Housing policy requires residents to ensure that all doors allowing access to residential buildings remain closed when not in use. Campus key control and distribution is a function of Facilities Development and Operations. To provide for the security of campus facilities, the UPD enforces Educational Code 89031 and housing Policies. Campus facility access may be revoked per Penal Code 626.

Security Considerations Used in Maintenance of Campus Facilities

Regular inspections and surveys of campus indoor/outdoor lighting, shrubbery, and walkways are conducted. The University participates in Crime Prevention through Environmental Design concepts for planning and improvements on campus.

Special Event Safety Planning

Preparation for large events on campus involves the creation of Incident Action Plans (IAPs) according to the Standardized Emergency Management System (SEMS). These plans are developed collaboratively with mutual aid agencies, contracted safety personnel, and relevant campus departments to ensure coordinated response and resource management. As part of the planning and approval process, events are also reviewed in consultation with the State Fire Marshal to ensure compliance with fire and life safety regulations before event authorization.

ACTIONS IN THE PRECEDING 18 MONTHS TO INCREASE SAFETY

- Emergency Management conducted the following drills:
    - *Great ShakeOut Earthquake Drill & Campus-Wide Evacuations:* Hayward Campus and Concord Center buildings (2024)
    - *University Housing & Residential Life (UHRL) Fire/Building Evacuation Drills:* February, August, and September (2024)
- Emergency Management, in partnership with other campus departments, launched the CSUEB SAFE app, enabling the campus community to directly connect with UPD and emergency services while also providing safety resources and essential information.
- Emergency Management partnered with consultants to design and deliver five training sessions, which included a Tabletop Exercise and a Functional Exercise to better prepare Emergency Operations Center (EOC) members to manage emergencies.
- Emergency Management developed a Building Emergency Safety Team (BEST) Reference Guide, which provides detailed instructions and forms to help BEST members support emergency drills and real incidents more safely and effectively.
- Emergency Management evaluated and updated the "Emergency Management" radio program, which included purchasing additional radios, reprogramming existing units, and replacing the repeater and backup battery to ensure reliable communication during emergencies, even in the event of power outages.
- ITS implemented a stronger form of Multi-Factor Authentication for campus systems, known as Duo Verified Push. This requires the confirmation of a login through the entry of a three-digit confirmation number, providing greater assurance that users remain in control of their university accounts.
- UPD, in collaboration with ITS, installed and/or restored service to safety cameras in the Student Service Administration (SSA) building.
- UPD, in collaboration with ITS, installed and/or restored service to safety cameras in the Recreation and Wellness Center (RAW) and the North and South Student Unions.
- Facilities Development & Operations created fire breaks in areas around campus to prevent wildfires.
- Housing launched "First Fridays" sessions to orient incoming residents, highlighting key safety resources and encouraging all students to

download and use the CSUEB SAFE app for direct contact with University Police and access to essential safety information.

- Housing collaborated with UPD to offer additional programming to introduce UPD services to live-on residents.

CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE DURING THE NEXT 24 MONTHS

- UPD will conduct an assessment to determine if policies and signs on campus are needed to address the increase of personal motorized vehicles on campus (e.g. scooters, one-wheelers, e-bikes, etc.) as well as car, cart, and van movement in inner campus pathways.
- Emergency Management and UPD will develop and conduct a Full-Scale Earthquake Exercise, engaging EOC members, multiple Cal State East Bay departments, and external partner agencies to provide a realistic opportunity to practice, evaluate, and enhance emergency response procedures.
- To expand emergency notification modalities, Emergency Management and ITS are continuing to collaborate with the RAVE vendor to activate Desktop Notifications for employees during emergencies.
- Emergency Management will continue to recruit and train Building Emergency Safety Team (BEST) members to provide additional coverage for both the Hayward Campus and Concord Center.
- Emergency Management, in partnership with the College of Science Associate Dean and a Student Health Center Physician, will develop a classroom and office Emergency Procedures Guide to ensure the critical emergency information is readily accessible during emergencies.
- Facilities, UPD, and Emergency Management are evaluating the installation of bollards to enhance campus safety by reducing unauthorized vehicle traffic within the interior areas of campus.
- Environmental Health and Safety (EHS) purchased lithium-ion battery fire extinguishers and fire blankets, providing some to UPD to enable the safe extinguishing of small lithium-ion battery fires.
- Facilities Development & Operations will upgrade the fire alarm systems in the Music Building and the Student Health Center.

- Facilities Development & Operations will conduct an access control upgrade for all Science classroom and lab doors.
- Facilities Development & Operations will perform a condition assessment of all fire doors campuswide.
- ITS will explore additional enhancements to campus authentication systems to continue raising assurance that users remain in control of their university accounts.
- Housing will review surveillance camera options in our freshman community areas.
- In collaboration with Emergency Management, Housing will perform an inventory of emergency supplies stored specifically for major disaster relief during the next summer term.

RECORDS OF ON-CAMPUS CRIME
California Education Code 67380(a)(1)(A)

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please email clery@csueastbay.edu or contact UPD at 510-885-3791.