2022 CAMPUS SAFETY PLAN

CALIFORNIA STATE UNIVERSITY, EAST BAY

Hayward Hills, Concord Campus and Oakland Center
Availability, Location, and Methods to Summon Law Enforcement Assistance

Availability and Location of Law Enforcement Assistance
The California State University, East Bay Police Department (UPD) is located at 25800 Carlos Bee Boulevard, Hayward, California, and provides police services 24 hours a day to our community. Police dispatch can be reached directly 24 hours a day by phone at 510-885-3791. In case of an emergency, call 9-1-1.

Enforcement and Arrest Authority
The peace officers of California State University, East Bay have state-wide police authority and jurisdiction per Penal Code 830.2 and Education Code 89560, and are vested with law enforcement powers and responsibilities, identical to the local police or sheriff departments in your home community.

Crime Reporting
The university community is strongly encouraged to report any and all known or suspected incidents of criminal activity on the campus to the University Police Department (UPD) as soon as possible. When calling UPD, always:

- Give your name, telephone number and location.
- Give clear and accurate information.
- Be prepared to supply suspect and vehicle description, and direction of travel.
- DON’T HANG UP! Follow the instructions of the dispatcher.

By Telephone Contact:
- Emergency: 9-1-1
- Hayward Campus, University Police: (510) 885-3791
- Concord Campus, University Police: (925) 602-6737
- Oakland Campus, Manager’s Office: (510) 208-7001

In Person Contact:
- Hayward Police Services at LI 1063, 25800 Carlos Bee Blvd, Hayward
- Concord Police Services at the main lobby of the facilities operations building at 4700 Ygnacio Valley Rd, Concord
- Oakland Center at 1000 Broadway #109, Oakland

Emergency Blue Light Call Stations
A 24-hour 9-1-1, button activated, emergency telephone system will put you in contact with emergency personnel for any emergency need.
SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Security of and Access to Campus Facilities
All campus facilities are key-accessed, and most are open daily for scheduled campus community use. Access to campus buildings is restricted during non-business hours. Campus buildings are opened by university custodians on weekdays at approximately 7 a.m. and are secured by UPD at approximately 11 p.m.

Access to the Housing and Residential Life Complex is with key access only. Housing policy requires residents to ensure that all doors allowing access to residential buildings remain closed when not in use. Campus key control and distribution is a function of Facilities Services. To provide for the security of campus facilities, the UPD enforces Educational Code 89031 & Housing Policies. Campus facility access may be revoked per Penal Code 626.

Security Considerations Used in Maintenance of Campus Facilities
Regular inspections and surveys of campus indoor/outdoor lighting, shrubbery and walkways are conducted. The University participates in Crime Prevention through Environmental Design concepts for planning and improvements on campus.

Special Event Safety Planning
Preparation for large events on campus involves the creation of Incident Action Plans according to the Standardized Emergency Management System and in collaboration with mutual aid agencies and contracted safety personnel.

ACTIONS IN THE PRECEDING 18 MONTHS TO INCREASE SAFETY

- UPD created a Community Engagement Committee that will provide input and recommendations for UPD to improve/enhance community relations.
- All UPD officers attended one or more of the following training: crisis intervention training, mental health decision-making training, and threat-assessment deescalation training.
- UPD joined the Alameda County’s CATT (Community Assessment Transport Team) pilot program which provides assistance to students and employees in need of mental and physical assessment and transport to a wide range of services.
- UPD purchased new vehicles for patrol purposes.
- UPD purchased extra radios so every staff member working in the field will have access to the EBRICS system.
- UPD hired personnel so each shift is staffed with two officers.
- UPD added an alarm in the North and South Science Buildings.
- Facilities Development & Operations performed a microgrid assessment intended to minimize the impact of the PG&E Public Safety Power Shutoff (PSPS) on University operations.
- Facilities Development and Operations collaborated with Risk Management and UPD to develop an action plan to address deficiencies noted in the campus security assessment. The action plan includes:
- Analyzing of the deficiencies and prioritization of the proposed corrective measures
- Development of the cost estimates and development of implementation plan
- Presentation of the action plan to Campus leadership for approval and funding

- The university implemented multi-factor authorization to increase the level of security to the access of online systems.
- Information Technology Services and Facilities Development and Operations developed targeted campus wide COVID-19 safety communications that were received by the university community through their desktop computers (Snapcomms).
- The university provided free COVID testing on campus for students and employees.

**CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE DURING THE NEXT 24 MONTHS**

- UPD will create a three-year strategic plan to improve UPD services both internally and externally.
- UPD will implement panic buttons in strategic areas on campus.
- Facilities Development & Operations will update the campus key policy.
- Facilities Development & Operations will perform a campus wide key audit.
- Facilities Development & Operations, Human Resources, Information Technology Services, UPD and Risk Management will update the University Employee separation form to ensure separating employees return all University properties.
- Risk Management will install air quality monitoring sensors at select locations on campus to provide real time measurements.

**RECORDS OF ON-CAMPUS CRIME**

**California Education Code 67380(a)(1)(A)**

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please send an email to clery@csueastbay.edu or contact UPD at 510-885-3791.