Contact Us

Web site
www.library.csueastbay.edu
Consult the web for hours, policies, etc.

Library hours by telephone
Hayward Campus: 510-885-4203
Concord Campus: 925-602-6725

University Libraries (Hayward Campus)
25800 Carlos Bee Blvd., Hayward, CA 94542
Circulation Desk: 510-885-3612
Instructional Services / Reference Desk:
510-885-3765 or 510-885-3815
Learning Commons: 510-885-4152
Library Administration: 510-885-3664
Fax: 510-885-2049

University Libraries (Concord Campus)
4700 Ygnacio Valley Rd., Concord, CA 94521
Circulation Desk: 925-602-6725
Reference Desk: 925-602-6755
Student-focused Services and Collections

Discover access to our information resources in the Library and beyond its walls – Search our web site at www.library.csueastbay.edu

Collections and Access

Available in the Library...
Main Collections with books, journals, media resources, government publications, scores, maps, a special collections room, and university archives

... and Beyond
Electronic databases, e-journals, e-books, Internet resources

LINK+, a consortium resource-sharing service
Please requests online for books unavailable at Cal State East Bay

Interlibrary Loan
Use online forms to request items not available in the library or through LINK+
Collection Use

See our web page for our access policies
www.library.csueastbay.edu/policies/library_policies.htm

Local Access

Print Materials
Use these in the library or check the borrowing policies on the library home page or at the circulation desk

Media resources
Check out DVDs, Compact Disks, videos, etc
Use viewing and listening equipment on site
Borrow laptops on short-term loan

Reserve materials
Check out print reserves on short-term loan
Use electronic reserves through BlackBoard
Helping students become information competent, critical thinkers and life-long learners.

Instruction Services

**Formal Classes**
LIBY 1210 (Introduction to Information Literacy), a two-unit course that satisfies the General Education Information Literacy requirement
LIBY 1551 (Information Skills for the Electronic Age)
LIBY 3200 (Discipline Based Information Research)
Course-specific instruction and workshops at faculty request to complement class projects and papers

**Informal Assistance**
Reference assistance in person, by telephone, during office hours and by appointment
“Ask a Librarian” e-reference
Chat reference “24/7”
Email with one business day response
Instant Messaging @CSUELib

See our web page for a list of librarians and their subject areas
http://www.library.csueastbay.edu/librarians.htm
A Place for Individual and Collaborative Learning

**Study Spaces**
Open study space for individual and collaborative learning, group study rooms for small groups and discussion, and quiet areas

**A Learning Commons**
a state-of-the-art facility with the largest group of computers on campus and access to collections, services, and support from the library

**Assistive Technologies**
Wheelchair accessible low vision work stations; Magnification, screen reading, and voice recognition software; Privacy rooms

**Network Access**
Terminals, laptops computers, and access for patron’s laptops in wireless or hardwired mode

**Self-Services**
Networked printing services, photocopiers, microform reader/printers, video and audio equipment

The Library as a Learning Place

The library is your intellectual center to study, engage in research, and share knowledge and insight with others

• In the Building
• On the Web at [http://www.library.csueastbay.edu](http://www.library.csueastbay.edu)
• Through BlackBoard
Advancing Together ... Building Community for the Future

Invest in Our Library

Contribute to the Library Endowment Fund to support our collections

Contribute to our Leadership Fund to support our services

To give online, go to www.library.csueastbay.edu
Click “Give to the Library”

To give by mail or fax, use the contact information on the back of the brochure

Life-long learning begins @your library